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2	JOHN D. GRAUBERT Acting General Counsel CHARLES A. HARWOOD Regional Director	FEB 0 2 2005			
4 5	MARY T. BENFIELD, Wash. State Bar No.18835 KIAL S. YOUNG, Mass. Bar No. 633515 Federal Trade Commission 915 Second Ave., Suite 2896 Seattle, WA 98174 (206) 220 4472 (Deefeld)	CLERK U S DISTRICT COURT ————————————————————————————————————			
7	(206) 220-4472 (Benfield) (206) 220-6351 (Young)				
8	ATTORNEYS FOR PLAINTIFF				
9	UNITED STATES DISTRICT COURT FOR THE DISTRICT OF ARIZONA				
10					
11	Federal Trade Commission,	Civil No.			
12	Plaintiff,				
13	v.	V'05 0394 PHX JAT			
14	Wealth Systems, Inc., a Nevada corporation;	COMPLAINT FOR INJUNCTIVE AND OTHER EQUITABLE RELIEF			
15 16	Ecommerce Network.com, LLC, a Nevada limited liability company;	[FILED UNDER SEAL]			
17 18	Martin Q. Wilson, individually and as an officer of Wealth Systems, Inc., and manager/member of Ecommerce Network.com, LLC;				
19 20 21	Shane Roach, individually and as an officer of Wealth Systems, Inc., and manager/member of Ecommerce Network.com, LLC;				
22	Defendants.				
23	Plaintiff, the Federal Trade Commission ("FT	- C" or "Commission"), for its			
24	Complaint alleges:				
25	1. The FTC brings this action under Sections 5(a), 13(b) and 19 of the FTC				
26	Act, 15 U.S.C. §§ 45(a), 53(b) and 57b, to obtain temporary, preliminary, and permanent				
27	injunctive relief, rescission of contracts, appointmen	t of a receiver, restitution,			
28	disgorgement, and other equitable relief for the defer	ndants' violations of Section 5(a) of			
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1	1 the FTC Act, 15 U.S.C. § 45(a), and the FTC's Trade Regulation Rule entitled		
2	Disclosure Requirements and Prohibitions Concerning Franchising and Business		
3	Opportunity Ventures" ("Franchise Rule" or "Rule"), 16 C.F.R. § 436.		
4	JURISDICTION AND VENUE		
5	2. This Court has subject matter jurisdiction over this action pursuant to 28		
6	U.S.C. §§ 1331, 1337(a), and 1345, and 15 U.S.C. §§ 53(b) and 57b. This action arises		
7	under 15 U.S.C. § 45(a)(1).		
8	3. Venue in the United States District Court for the District of Arizona is		
9	proper under 28 U.S.C. §§ 1391(b) and (c), and 15 U.S.C. § 53(b).		
10	THE PARTIES		
11	4. Plaintiff, the Federal Trade Commission, is an independent agency of the		
12	United States Government created by statute. 15 U.S.C. §§ 41 et seq. The Commission is		
13	charged, inter alia, with enforcement of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a),		
14	which prohibits unfair or deceptive acts or practices in or affecting commerce, as well as		
15	enforcement of the Franchise Rule, 16 C.F.R. § 436. The Commission is authorized to		
16	initiate federal district court proceedings, by its own attorneys, to enjoin violations of the		
17	FTC Act in order to secure such equitable relief as may be appropriate in each case, and		
18	to obtain consumer redress. 15 U.S.C. §§ 53(b) and 57b.		
19	5. Defendant Wealth Systems, Inc. ("WSI"), a Nevada corporation with its		
20	principal place of business at 4000 North Central Avenue, Phoenix, Arizona, promotes		
21	and sells Internet-based business ventures. WSI transacts or has transacted business in		
22	the District of Arizona.		
23	6. Defendant Ecommerce Network.com, LLC ("ECN"), a Nevada limited		
24	liability company with its principal place of business at 4000 North Central Avenue,		
25	Phoenix, Arizona, promotes and sells Internet-based business ventures. ECN transacts or		
26	has transacted business in the District of Arizona.		
27	7. Defendant Martin Q. Wilson ("Wilson") is the president, secretary, and		
28	director of WSI and a manager/ member of ECN. At all times material to this Complaint,		
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1	acting alone o	or in concert with others, he has form	ulated, directed, controlled, or
2	participated in	n the acts and practices of WSI and E	CN, including the acts and practices set
3	forth in this C	Complaint. He resides or has transacte	ed business in the District of Arizona.
4	8.	Defendant Shane Roach ("Roach") is	s treasurer of WSI and a manager/
5	member of E	CN. At all times material to this Com	plaint, acting alone or in concert with
6	others, he has formulated, directed, controlled, or participated in the acts and practices of		
7	WSI and ECN, including the acts and practices set forth in this Complaint. He resides or		
8	has transacted business in the District of Arizona.		
9		COMMERC	<u>CE</u>
10	9.	At all times relevant to this Complain	nt, defendants WSI, ECN, Wilson, and
11	Roach (refer	red to collectively herein as "defendar	nts") have maintained a substantial
12	course of trac	de in or affecting commerce, as "com	merce" is defined in Section 4 of the
13	FTC Act, 15	U.S.C. § 44.	
14		DEFENDANTS' BUSINE	SS PRACTICES
15	10.	Since at least 2001, defendants have	marketed and sold Internet-based
16	business opp	ortunities via direct mail and outboun	d telemarketing.
17	11.	Defendant WSI describes its busines	s opportunity as a "web-broker
18	program." U	Inder the program, the company purpo	orts to "team" consumers up with Dell,
19	Amazon.con	1, Orbitz, and Office Depot by selling	the consumers their own "Internet store
20	front" webpa	age, with links to those companies' we	ebsites, that WSI designs, sets up, and
21	hosts. The "	store front" webpage also promotes th	ne business opportunity.
22	12.	A WSI mailpiece promotes WSI as '	'the easiest money on the Net," and
23	stresses the j	passive nature of the business:	
24		MAKING MONEY WITH OUR SY ABC!	YSTEM IS EASY AS
25		A. We design, set up, and host the s process your orders and DO ALL TI	ite for you. We'll even
26		B. All you do is promote your webs opportunity, or both.	site, the business
27		C. We'll send you a check every we all the money you generate under you	eek for as much as 75% of
28		It just doesn't get any easier	
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1 13. The mailpiece claims "we'll show you how to advertise on just about any 2 budget regardless of how large or small" and touts the great profit potential of this 3 business opportunity. The mailpiece includes testimonials from three WSI "Web 4 Brokers," including one who claims to have made "over \$300,000 in a little over a year 5 using their advertising advice." The mailpiece also emphasizes that "…you don't have to 6 know anything about computers or even OWN a computer." The mailpiece includes a 7 toll-free number for people to call to "get started."

14. WSI telephone representatives, whether cold-calling consumers or 8 responding to calls to their toll-free number, ask consumers if they want to learn how to 9 make \$20,000 to \$50,000 next year. They explain that consumers can purchase the WSI 10 "web-broker" package at one of three payment levels -- Silver, Gold, or Platinum --11 ranging from approximately \$300 to \$1400 or more. Each package includes the 12 distributor site (the portion of the webpage that promotes the WSI business opportunity), 13 a WSI Internet bookstore link (selling how-to books on such subjects as Internet 14 marketing and home business opportunities), and one to four links to retail "affiliate" 15 sites. 16

17 15. WSI telephone representatives explain that WSI "clients" earn a
18 commission for every new member recruited by the client and for every sale made on the
eBookstore site or on an affiliate site that is generated via the client's personalized
webpage. They tell consumers that WSI will provide advertising "coaches" who will help
them promote their webpages, but also tell consumers that WSI can do the advertising for
them, with advertising packages costing "as low as two dollars." No mention is made of
any other advertising costs.

16. Prospective clients are then asked to listen to a tape recording discussing the money-making potential of the WSI business opportunity. Among other things, the tape recording contains interviews with purported WSI members who are said to have made substantial income from the business opportunity, including one who is told by the WSI interviewer that he made "a little over \$12,000" last month, and another who claims to

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have spent \$300 on everything, including advertising, and was receiving his first check
 for \$680. The interviews emphasize the passive nature of the business and the good
 advice of the advertising coach. At the conclusion of the tape, the telephone
 representative comes back on the line to close the sale.

17. In many instances, consumers who purchase a "web-broker" package soon 5 receive a call from a representative of defendant ECN claiming to be an "advertising 6 coach." The ECN "coaches" engage in high-pressure sales tactics to persuade consumers 7 to purchase advertising services from ECN. The ECN coaches stress the necessity of 8 spending as much money as possible on advertising in order to make a profit. In repeated 9 calls to consumers, they pitch advertising packages totaling thousands, sometimes tens of 10 thousands, of dollars. The packages include such things as mailers, lead lists, "search 11 12 engines," "guaranteed hits," and email blasts. Many WSI consumers who purchase these advertising services have little knowledge of Internet advertising or computer technology. 13 They do not receive confirmation that the advertising they purchased was actually 14 implemented. 15

16 18. The webpages WSI sets up for clients are all identical and stem from a
17 common URL: www.wealthsystemsinc.com. A PIN or ID number at the end of each
18 URL identifies the WSI client. The sites promote the WSI business opportunity, with
19 small hyperlinks at the bottom to the various affiliate sites and the eBookstore.

19. Few, if any, consumers who purchase defendants' business opportunity
and/or advertising services make any money. Some consumers, especially those who
complain repeatedly and vociferously that they have not made any money, receive small
"commission" checks periodically from WSI, but these amounts are a fraction of the
amount they invested in the WSI business opportunity. Some complaining consumers are
simply told to give it more time or more advertising dollars. Few consumers receive
refunds.

27 20. Consumers are not given any pre-sale disclosure documents containing
28 information about WSI, such as, for example, the names, addresses, and telephone

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1	numbers of any WSI members and their earnings. Consumers are not given an earnings
2	claim document containing information that constitutes a reasonable basis for defendants'
3	earnings claims. There is no disclosure in the mailpiece regarding whether WSI has a
4	reasonable basis for the earnings claims and whether such material is available to
5	consumers, or the number and percentage of prior purchasers known by the defendants to
6	have achieved results the same or better than the represented earnings.
7	SECTION 5 OF THE FTC ACT
8	21. Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), prohibits "unfair or
9	deceptive acts or practices in or affecting commerce."
10	VIOLATIONS OF SECTION 5 OF THE FTC ACT
11	<u>COUNT I</u>
. 12	Misrepresentations Regarding Income
13	22. In numerous instances in the course of offering for sale and selling their
14	Internet-based business ventures, the defendants represent, directly or indirectly,
15	expressly or by implication, that consumers who purchase defendants' Internet-based
16	business ventures are likely to earn substantial income.
17	23. In truth and in fact, consumers who purchase defendants' Internet-based
18	business ventures are not likely to earn substantial income.
19	24. Therefore, defendants' representation as set forth in Paragraph 22 is false
20	and misleading and constitutes a deceptive act or practice in violation of Section 5(a) of
21	the FTC Act, 15 U.S.C. § 45(a).
22	THE FRANCHISE RULE
23	25. The business ventures sold by defendants WSI, Wilson, and Roach are
24	franchises, as "franchise" is defined in Sections 436.2(a)(1)(i), 436.2(a)(1)(ii), and
25	436.2(a)(2) of the Franchise Rule ("Rule"), 16 C.F.R. §§ 436.2(a)(1)(i), 436.2(a)(1)(ii),
26	and 436.2(a)(2).
27	26. The Franchise Rule requires a franchisor to provide prospective franchisees
28	with a complete and accurate basic disclosure document containing twenty categories of
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1	information, including information about the franchise, the identities of franchisees, the		
2	earnings of franchisees, and recurring costs associated with the franchise. 16 C.F.R. §		
3	36.1(a)(1) - (a)(20). The pre-sale disclosure of this information required by the Rule		
4	mables a prospective franchisee to contact prior purchasers and take other steps to assess		
5	the potential risks involved in the purchase of the franchise.		
6	27. The Franchise Rule additionally requires that a franchisor:		
7	(a) have a reasonable basis for any oral, written, or visual earnings claim		
8	it makes, 16 C.F.R. § 436.1(b)(2), (c)(2) and (e)(1);		
9	(b) in immediate conjunction with any earnings claim it makes, disclose		
10	in a clear and conspicuous manner that material that constitutes a		
11	reasonable basis for the earnings claim is available to prospective		
12	franchisees, 16 C.F.R. § 436.1(b)(2) and (c)(2);		
13	(c) provide, as prescribed by the Rule, an earnings claim document		
14	containing information that constitutes a reasonable basis for any		
15	earnings claim it makes, 16 C.F.R. § 436.1(b) and (c); and		
16	(d) in immediate conjunction with any generally disseminated earnings		
17	claim, clearly and conspicuously disclose additional information		
18	including the number and percentage of prior purchasers known by		
19	the franchisor to have achieved the same or better results, 16 C.F.R.		
20	§ 436.1(e)(3)-(4).		
21	28. Pursuant to Section $18(d)(3)$ of the FTC Act, 15 U.S.C. § $57a(d)(3)$, and 16		
22	C.F.R. § 436.1, violations of the Franchise Rule constitute unfair or deceptive acts or		
23	practices in or affecting commerce, in violation of Section 5(a) of the FTC Act, 15 U.S.C.		
24	§ 45(a).		
25	VIOLATIONS OF THE FRANCHISE RULE		
26	<u>COUNT II</u>		
27	Basic Disclosure Violations		
28	29. In connection with the offering of franchises, as "franchise" is defined in		
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1	Section 436.2(a) of the Rule, the defendants violate Section 436.1(a) of the Rule and		
2	Section 5(a) of the FTC Act by failing to provide prospective franchisees with accurate		
3	and complete disclosure documents within the time period prescribed by the Rule.		
4	<u>COUNT III</u>		
5	Earnings Disclosure Violations		
6	30. In connection with the offering of franchises, as "franchise" is defined in		
7	Section 436.2(a) of the Franchise Rule, the defendants violate Sections 436.1(b)-(c) of the		
8	Rule and Section 5(a) of the FTC Act by making earnings claims to prospective		
9	franchisees while, <i>inter alia</i> : (1) lacking a reasonable basis for each claim at the time it is		
10	made; (2) failing to disclose, in immediate conjunction with each earnings claim, and in a		
11	clear and conspicuous manner, that material that constitutes a reasonable basis for the		
12	claim is available to prospective franchisees; and/or (3) failing to provide prospective		
13	franchisees with an earnings claim document, as prescribed by the Rule.		
14	<u>COUNT IV</u>		
15	Advertising Disclosure Violations		
16	31. In connection with the offering of franchises, as "franchise" is defined in		
17	Section 436.2(a) of the Franchise Rule, the defendants violate Section 436.1(e) of the		
18	Rule and Section 5(a) of the FTC Act by making generally disseminated earnings claims		
19	without, <i>inter alia</i> , disclosing clearly and conspicuously, in immediate conjunction with		
20	the claims, information required by the Franchise Rule including the number and		
21	percentage of prior purchasers known by the defendants to have achieved the same or		
22	better results.		
23	<u>COMMON ENTERPRISE</u>		
24	32. Defendants have operated as a common business enterprise while engaging		
25	in the deceptive acts and practices and Franchise Rule violations alleged above.		
26	CONSUMER INJURY		
27	33. Consumers nationwide have suffered or will suffer substantial monetary		
28	loss as a result of the defendants' violations of Section 5(a) of the FTC Act and the		
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Franchise Rule. In addition, defendants have been unjustly enriched as a result of their
 unlawful practices. Absent injunctive relief by this Court, the defendants are likely to
 continue to injure consumers, reap unjust enrichment, and harm the public interest.

4

THIS COURT'S POWER TO GRANT RELIEF

34. Section 13(b) of the FTC Act, 15 U.S.C. § 53(b), empowers this Court to
grant injunctive and other ancillary relief, including disgorgement, restitution, and
appointment of a receiver, to prevent and remedy any violations of any provision of law
enforced by the Federal Trade Commission.

9 35. Section 19 of the FTC Act, 15 U.S.C. § 57b, authorizes this Court to grant 10 such relief as the Court finds necessary to redress injury to consumers or other persons 11 resulting from the defendants' violations of the Franchise Rule, including the rescission 12 and reformation of contracts, and the refund of monies paid.

13 36. This Court, in the exercise of its equitable jurisdiction, may award ancillary
14 relief to remedy injury caused by the defendants' law violations.

15

PRAYER FOR RELIEF

WHEREFORE, plaintiff requests that this Court, as authorized by Sections
17 13(b) and 19 of the FTC Act, 15 U.S.C. §§ 53(b) and 57b, and pursuant to its own
18 equitable powers:

Award plaintiff such preliminary injunctive and ancillary relief, including a
 temporary restraining order, asset freeze, and appointment of a receiver, as may be
 necessary to avert the likelihood of consumer injury during the pendency of this action
 and to preserve the possibility of effective final relief;

23 2. Permanently enjoin the defendants from violating the FTC Act and the
24 Franchise Rule, as alleged herein;

3. Award such relief as the Court finds necessary to redress injury to
 consumers resulting from the defendants' violations of the FTC Act and the Franchise
 Rule, including but not limited to rescission of contracts, the refund of monies paid, and
 the disgorgement of ill-gotten gains by the defendants; and

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Award plaintiff the costs of bringing this action, as well as such other and 4. additional relief as the Court may determine to be just and proper. Dated this 2nd day of <u>February</u>, 2005 Respectfully submitted, John D. Graubert Acting General Counsel enfield Mary T. Benfield Kial S. Young Attorneys for Plaintiff Federal Trade Commission FEDERAL TRADE COMMISSION 915 Second Ave., Ste. 2896 Seattle, Washington 98174 Complaint - Page 10 of 10 (206) 220-6350