

UNITED STATES DISTRICT COURT WESTERN DISTRICT OF WASHINGTON AT SEATTLE

FEDERAL TRADE COMMISSION,

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Plaintiff,

v.

JOHN STEFANCHIK, individually and as an officer and director of Beringer Corporation,

SCOTT B. CHRISTENSEN, individually and as an officer and director of Atlas Marketing, Inc.,

BERINGER CORPORATION, dba The Stefanchik Organization, a Washington corporation, and

ATLAS MARKETING, INC., also dba The Stefanchik Organization, a Nevada Corporation,

Defendants.

CIVIL ACTION NO.

COMPLAINT FOR PERMANENT INJUNCTION AND OTHER EQUITABLE RELIEF

Plaintiff, the Federal Trade Commission ("FTC" or "the Commission"), for its complaint against Beringer Corporation and Atlas Marketing, Inc., both doing business under the name The Stefanchik Organization, John Stefanchik, the principal of Beringer Corporation, and Scott B. Christensen, the principal of Atlas Marketing, Inc. (collectively, "defendants"), alleges:

1. The FTC brings this action under Sections 13(b) and 19 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, and the Telemarketing and

Consumer Fraud and Abuse Prevention Act ("Telemarketing Act"), 15 U.S.C. §§ 6101-6108, to 1 secure preliminary and permanent injunctive relief, rescission or reformation of contracts, 2 restitution, disgorgement, and other equitable relief for defendants' deceptive acts or practices in 3 4 violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), and the FTC's Trade Regulation Rule entitled "Telemarketing Sales Rule" (the "Telemarketing Sales Rule" or "TSR"), 16 C.F.R. 5 Part 310, as amended. 6 7 JURISDICTION AND VENUE 8 2. This Court has jurisdiction over this matter pursuant to 28 U.S.C. §§ 1331, 9 1337(a) and 1345, and 15 U.S.C. §§ 45(a) and 53(b). 10 Venue in the United States District Court for the Western District of Washington 11 12 is proper under 28 U.S.C. § 1391(b) and 15 U.S.C. § 53(b). 13 14 **PLAINTIFF** 4. Plaintiff FTC is an independent agency of the United States government created 15 by statute. 15 U.S.C. §§ 41-58. The FTC is charged, *inter alia*, with enforcement of Section 5(a) 16 of the FTC Act, 15 U.S.C. § 45(a), which prohibits unfair or deceptive acts or practices in or 17 18 affecting commerce. The Commission also enforces the Telemarketing Sales Rule, 16 C.F.R. Part 310, as amended, which prohibits deceptive or abusive telemarketing acts or practices. The 19 20 Commission is authorized to initiate federal district court proceedings to enjoin violations of the FTC Act and the Telemarketing Sales Rule, and to secure such equitable relief as may be 21 22 appropriate in each case, including restitution for injured consumers. 15 U.S.C. §§ 53(b), 57b, 23 6102(c), and 6105(b). 24 25 **DEFENDANTS** 5. Defendant JOHN STEFANCHIK is an officer and director of Beringer 26 Corporation. At all times material to this Complaint, acting alone or in concert with others, 27

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defendant John Stefanchik has formulated, directed, controlled, or participated in the deceptive

acts and practices as set forth in this Complaint. John Stefanchik transacts or has transacted business in the Western District of Washington.

- 6. Defendant SCOTT B. CHRISTENSEN is an officer and director of Atlas Marketing, Inc. At all times material to this Complaint, acting alone or in concert with others, defendant Scott B. Christensen has formulated, directed, controlled or participated in the deceptive acts and practices as set forth in this Complaint. Scott B. Christensen transacts or has transacted business in the Western District of Washington.
- 7. Defendant BERINGER CORPORATION, doing business as The Stefanchik Organization, is a Washington corporation with its office and principal place of business located at 3200 West Concord Way, Suite 447, Mercer Island, Washington. Defendant Beringer Corporation transacts or has transacted business in the Western District of Washington.
- 8. Defendant ATLAS MARKETING, INC., also doing business as The Stefanchik Organization, is a Nevada corporation with its office and principal place of business located at 5642 South Green Street, Salt Lake City, Utah. Defendant Atlas Marketing, Inc., transacts or has transacted business in the Western District of Washington.

COMMERCE

9. At all times material to this Complaint, defendants have maintained a substantial course of trade in or affecting commerce, as "commerce" is defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

DEFENDANTS' COURSE OF CONDUCT

10. Defendants market and sell course materials, in-person workshops, videotapes, audio tapes and other educational products and services that purport to teach consumers how to purchase and/or sell privately held mortgages or promissory notes that are secured by real estate. This business is commonly referred to as "the paper business" by defendants and others who engage in these types of transactions.

- 11. Defendant John Stefanchik has marketed and sold these products and services through various entities since at least the early 1990s. Since at least 2001, defendant John Stefanchik marketed and sold these products and services through defendant Atlas Marketing, Inc., and its principal, defendant Scott B. Christensen. In 2002, defendant John Stefanchik created defendant Beringer Corporation and also marketed and sold these products and services through that company.
- 12. Since at least the early 1990s, defendant Stefanchik, and more recently, the other defendants, have advertised and continue to advertise their products and services through direct mail pieces sent to consumers and through the Internet at defendants' web site, www.stefanchik.com, which is a "virtual" mail piece. On the web site and through their direct mail pieces, defendants advertise John Stefanchik's method for building wealth in the paper business. These advertisements offer a book, Wealth Without Boundaries, which costs approximately \$14.95 to \$19.95.
- purchase Wealth Without Boundaries are then called by defendants' telemarketers, who attempt to sell these consumers additional products and services, including but not limited to in-person seminars and workshops, videotaped and audiotaped seminars and workshops, course materials, and personal coaching by persons who purportedly have knowledge and experience in the paper business and are readily available by telephone. Defendants claim that these products and services will educate consumers in achieving wealth through the paper business. Defendants charge consumers between \$5,000 and \$8,000 for the products and services, depending on the particular package consumers purchase.
- 14. To induce consumers to purchase their additional products and services, defendants represent in their mail pieces, through testimonials, on their Internet web site, and in their telemarketing sales pitches that consumers who purchase defendants' products and services will learn how to become wealthy purchasing and selling paper using the techniques taught in the materials, seminars, workshops, and through coaching. Typical representations that consumers who purchase defendants' materials, attend defendants' seminars and workshops, or use

1	defendants' coaches, will quickly make large amounts of money in their spare time by learning		
2	and using the methods taught include, but are not limited to, the following:		
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4		A.	The easiest way to make \$10,000.00 +++ every 30 days guaranteed!
5		B.	That's right! You'll have \$10,000 profit every 30
6			days easily from the comfort of your home in your spare time with no money to start no
7			selling just like myself and people like you are doing right now!
8		C.	Success Secret #5: How to earn interest rates of
9			11% to 25% or more on the profits you'll reap using my method!
10		D.	Success Secret #6: Learn how to turn \$100 into
11		_	\$24,000 in under one month, using my method.
12		E.	"It's a very simple business where you don't have any responsibilities except to go to the mailbox and
13 14			get your checks. You can make \$100,000 or \$200,000 a year just playing around with this method." - Scott G., Clifton Park, NY.
15		F.	"\$2,700 for five or six hours work! The business is
16		•	so good, you can't ignore it. We've done \$1.8 million worth of business. Elizabeth spends a few
17			hours at it a day. I spend a few hours at it a day. We have more freedom." - Russell & Elizabeth M.,
18			Houston, TX.
19		G.	I absolutely know you will do it, and in your spare time! I know because my students and I do it every
20			month! And so can you! With no money or credit of your own. No risk. No selling!
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22	15. Contrary to these representations, most consumers who purchase the additional		
23	products and services from defendants do not quickly make large amounts of money in their		
24	spare time. Many do not make any money at all. 16 In their telemerketing pitches, defendants offer a one year coaching service that		
25	16. In their telemarketing pitches, defendants offer a one-year coaching service that they represent is staffed by coaches substantially experienced in the paper business who are		
26	readily available by telephone to assist consumers in finding and completing paper transactions.		
27	In fact, defendants' coaches do not have substantial experience in the paper or real estate		
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business, and, in numerous instances, are not readily available to assist consumers in finding and completing paper transactions.

VIOLATIONS OF SECTION 5 OF THE FTC ACT

17. Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), provides that "unfair or deceptive acts or practices in or affecting commerce are hereby declared unlawful."

COUNT I

- 18. In numerous instances, in connection with the marketing, offering for sale, or sale of products and services about making money in the paper business, defendants have represented, expressly or by implication, that:
- A. Consumers who purchase defendants' materials, attend defendants' seminars and workshops, or use defendants' personal coaches, will quickly make large amounts of money in their spare time by learning and using the methods taught; and
- B. Defendants' personal coaching service is staffed by persons substantially experienced in the paper business who are readily available by telephone to assist consumers in finding and completing paper transactions.
 - 19. In truth and in fact, in numerous instances:
- A. Consumers who purchase defendants' materials, attend defendants' seminars and workshops, or use defendants' personal coaches, do not quickly make large amounts of money in their spare time by learning and using the methods taught; and
- B. Defendants' personal coaching service is not staffed by persons substantially experienced in the paper business who are readily available by telephone to assist consumers in finding and completing paper transactions.
- 20. Therefore, the representations set forth in Paragraph 18 are false and misleading and constitute deceptive acts or practices in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

COUNT II

- 21. Defendants have represented, expressly or by implication, that they possessed and relied upon a reasonable basis that substantiated the representation set forth in Paragraph 18.A, at the time the representation was made.
- 22. In truth and in fact, defendants did not possess and rely upon a reasonable basis that substantiated the representation set forth in Paragraph 18.A, at the time the representation was made.
- 23. Therefore, the representation set forth in Paragraph 21 was, and is, false and misleading and constitutes a deceptive act or practice in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).

THE FTC'S TELEMARKETING SALES RULE

- 24. The Commission promulgated the Telemarketing Sales Rule ("TSR") pursuant to Section 3(a) of the Telemarketing Act, 15 U.S.C. § 6102(a). The Rule became effective on December 31, 1995 and was amended, effective March 31, 2003.
- 25. The TSR prohibits telemarketers and sellers from misrepresenting, directly or by implication, any material aspect of the performance, efficacy, nature, or central characteristics of goods or services that are the subject of a sales offer. 16 C.F.R. § 310.3(a)(2)(iii).
- 26. The TSR also prohibits telemarketers and sellers from making a false or misleading statement to induce any person to pay for goods and services. 16 C.F.R. § 310.3(a)(4).
- 27. Pursuant to Section 3(c) of the Telemarketing Act, 15 U.S.C. § 6102(c), and Section 18(d)(3) of the FTC Act, 15 U.S.C. § 57a(d)(3), violations of the Telemarketing Sales Rule constitute unfair or deceptive acts or practices in or affecting commerce, in violation of Section 5(a) of the FTC Act, 15 U.S.C. § 45(a).
- 28. Defendants are "sellers" or "telemarketers" engaged in "telemarketing," as those terms are defined in the Telemarketing Sales Rule. 16 C.F.R. §§ 310.2(z), (bb), and (cc).

VIOLATIONS OF THE TELEMARKETING SALES RULE COUNT III

- 29. In numerous instances, in connection with the marketing, offering for sale, or sale of products and services about making money in the paper business, defendants have misrepresented, expressly or by implication, that:
- A. Consumers who purchase defendants' materials, attend defendants' seminars and workshops, or use defendants' personal coaches, will make large amounts of money in their spare time by learning and using the methods taught; and
- B. Defendants' personal coaching service is staffed by professional coaches substantially experienced in the paper business who are readily available by telephone to assist consumers in finding and completing paper transactions.
- 30. Defendants have thereby violated Sections 310.3(a)(2)(iii) and 310.3(a)(4) of the Telemarketing Sales Rule, 16 C.F.R. §§ 310.3(a)(2)(iii) and 310.3(a)(4).

CONSUMER INJURY

31. Consumers throughout the United States have suffered, and continue to suffer, substantial monetary loss as a result of defendants' unlawful acts and practices. In addition, defendants have been unjustly enriched as a result of their unlawful acts and practices. Absent injunctive relief, defendants are likely to continue to injure consumers, reap unjust enrichment, and harm the public interest.

THIS COURT'S POWER TO GRANT RELIEF

32. Section 13(b) of the FTC Act, 15 U.S.C. § 53(b), authorizes this Court to issue a permanent injunction against defendants' violations of the FTC Act, and, in the exercise of its equitable jurisdiction, to order such ancillary relief as temporary and preliminary injunctions, rescission, restitution and disgorgement of profits resulting from defendants' unlawful acts or practices, and other remedial measures.

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33. Section 19 of the FTC Act, 15 U.S.C. § 57b, and Section 6(b) of the Telemarketing Act, 15 U.S.C. § 6105(b), authorize the Court to grant to the FTC such relief as the Court finds necessary to redress injury to consumers or other persons resulting from defendants' violations of the Telemarketing Sales Rule, including the rescission and reformation of contracts and the refund of money.

34. This Court, in the exercise of its equitable jurisdiction, may award other ancillary relief to remedy injury caused by the defendants' law violations.

PRAYER FOR RELIEF

WHEREFORE, plaintiff requests that this Court, as authorized by Sections 13(b) and 19 of the FTC Act, 15 U.S.C. §§ 53(b) and 57b, and pursuant to its own equitable powers:

- Award plaintiff such temporary and preliminary injunctive and ancillary relief as
 may be necessary to avert the likelihood of continuing injury during the pendency
 of this action and to preserve the possibility of effective final relief, including, but
 not limited to, temporary and preliminary injunctions;
- 2. Permanently enjoin defendants from violating the FTC Act as alleged herein;
- 3. Award such relief as the Court finds necessary to redress injury to consumers resulting from defendants' violations of the FTC Act and the TSR, including, but not limited to, the rescission or reformation of contracts, the refund of monies paid, and the disgorgement of ill-gotten monies; and
- 4. Award the plaintiff the costs of bringing this action, as well as such other and additional relief as the Court may determine to be just and proper.

Respectfully submitted,

WILLIAM KOVACIC General Counsel

CHARLES A. HARWOOD Regional Director

s/ Nadine Samter 1 | NADINE S. SAMTER, WSBA # 23881 ELEANOR DURHAM, Member MD Bar KIAL YOUNG, D.C. Bar #461348 Attorneys for Plaintiff Federal Trade Commission Dated: August 24, 2004 915 Second Avenue, Suite 2896 Seattle, Washington 98174 (206) 220-6350 Fax: (206) 220-6366 Email: nsamter@ftc.gov; edurham@ftc.gov; kyoung@ftc.gov