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UNITED STATES DISTRICT COURT

LUTHER D. THOMAS, Clerk

FOR THE NORTHERN DISTRICT OF GEORGIA LUTHER D. ATLANTA DIVISION Deputy Clerk

FEDERAL TRADE COMMISSION,	
Plaintiff,))
v.))
CORPORATE SUPPLIES, INC.,	,)
a Georgia corporation,)
d/b/a Corporate Supplies, Inc.,)
Cartridge Supply Warehouse, and)
Fine & Associates;)
•)
LARRY SARCHENKO,) Case No. 1:00-CV-2449-ODE
individually and as an officer of Corporate)
Supplies, Inc.; and)
ROBERT HENKEL,))
individually and as an officer of Corporate)
Supplies, Inc.,))
Defendants.)
	J

STIPULATED FINAL JUDGMENT AND ORDER

Plaintiff, the Federal Trade Commission ("FTC" or "Commission"), commenced this action by filing a Complaint pursuant to Sections 13(b) and 19 of the Federal Trade Commission Act ("FTC Act"), 15 U.S.C. §§ 53(b) and 57b, and the Telemarketing and Consumer Fraud and Abuse Prevention Act, 15 U.S.C. § 6101 et seq., charging Defendants Corporate Supplies, Inc., ("Corporate Supplies"), Larry Carl Sarchenko ("Sarchenko"), individually and as an officer of Corporate Supplies, and Robert A. Henkel ("Henkel"), individually and as an officer of

Corporate Supplies, with engaging in unfair or deceptive acts or practices in connection with the sale, offering for sale, or distribution of nondurable office supplies, including toner cartridges for laser printers, fax machines, and photocopiers, in violation of Section 5 of the FTC Act, 15 U.S.C. § 45, and the FTC's Telemarketing Sales Rule, 16 C.F.R. Part 310.

The Commission and Defendants consent to entry of this Stipulated Final Judgment and Order ("Order") without trial or adjudication of any issue of law or fact herein. Defendants have agreed to entry of this Order in order to resolve all matters in dispute in this action, up to the date of Entry of this Order, and deny any wrongdoing or liability.

FINDINGS

- 1. This is an action by the Commission instituted under Sections 13(b) and 19 of the Federal Trade Commission Act, 15 U.S.C. §§ 53(b), and 57b, and the Telemarketing and Consumer Fraud and Abuse Prevention Act, 15 U.S.C. § 6101 et seq. The Complaint seeks a permanent injunction, consumer redress, and other equitable relief against Defendants Corporate Supplies, Sarchenko, and Henkel in connection with the sale of nondurable office supplies.
- 2. This Court has jurisdiction over the subject matter of this case and over Defendants. Venue in the Northern District of Georgia is proper.
- 3. The Complaint states a claim upon which relief may be granted against Defendants under Sections 5(a), 13(b) and 19 of the FTC Act, 15 U.S.C. §§ 45(a), 53(b) and 57b, and the Commission's Telemarketing Sales Rule, 16 C.F.R. Part 310.
- 4. The activities of Defendants charged in the Complaint are in or affecting commerce, as defined in Section 4 of the FTC Act, 15 U.S.C. § 44.

5. Entry of this Order is in the public interest.

ORDER

Definitions

- 1. "Document" is synonymous in meaning and equal in scope to the usage of the term in Federal Rule of Civil Procedure 34(a), and includes writings, drawings, graphs, charts, photographs, audio and video recordings, computer records, and other data compilations from which information can be obtained and translated, if necessary, through detection devices into reasonably usable form. A draft or non-identical copy is a separate document within the meaning of the term.
- 2. "Defendants" means Corporate Supplies, Inc., Larry Carl Sarchenko and Robert

 A. Henkel, whether acting directly or through any corporation, subsidiary, division or other

 device and their officers, directors, agents, employees, salespersons, and any other person or

 entity directly or indirectly under their control, and any other person or entity in active concert or

 participation with them who receive actual notice of this Order by personal service or otherwise.
- 3. "Consumer" means any person, including any individual, group, unincorporated association, limited or general partnership, corporation, or other business entity.
- 4. "Telemarketing" means any business activity (which includes, but is not limited to, initiating or receiving telephone calls, managing others who initiate or receive telephone calls, operating an enterprise that initiates or receives telephone calls, owning an enterprise that initiates or receives telephone calls, or otherwise participating as an officer, director, employee or independent contractor in an enterprise that initiates or receives telephone calls), that involves

attempts to induce consumers to purchase any item, product, good, service, partnership interest, trust interest or other beneficial interest, or to enter a contest for a prize, by means of telephone sales presentations, either exclusively or in conjunction with the use of other forms of marketing.

Provided that the term "telemarketing" shall not include transactions that are not completed until after a face-to-face contact between the seller or solicitor and the consumers solicited.

- 5. "Assisting others" means knowingly providing any of the following goods or services to another entity: (1) performing customer service functions, including, but not limited to, receiving or responding to consumer complaints; (2) formulating or providing, or arranging for the formulation or provision of, any telephone sales script or any other marketing material; (3) providing names of, or assisting in the generation of, potential customers; (4) hiring, recruiting, or training personnel; (5) advising or consulting others on the commencement or management of a business venture; or (6) performing marketing services of any kind.
- 6. "Nondurable office supplies" means any office product that, when utilized, is depleted and must be replaced, including, but not limited to, toner or toner cartridges for laser printers, fax machines and photocopiers, ink, cash register and typewriter ribbons, paper, etc.

I. BAN ON THE SALE OF OFFICE SUPPLIES

IT IS HEREBY ORDERED that Defendants are permanently restrained and enjoined from engaging or participating in the advertising, offering for sale, sale, or distribution of nondurable office supplies, or assisting others who are engaging or participating in the advertising, offering for sale, sale or distribution of nondurable office supplies, unless Defendants are employed by a corporation that is publicly traded on a national stock exchange.

II. BOND REQUIREMENT

IT IS FURTHER ORDERED that Defendants Sarchenko and Henkel, whether acting directly or indirectly through any persons or entities under the control of either or both, are permanently restrained and enjoined from engaging in or assisting others engaged in telemarketing of any good or service, unless, prior to engaging in or assisting others engaged in such activities, such Defendants first obtain a performance bond ("the Bond") in the principal sum of TWO HUNDRED THOUSAND DOLLARS (\$200,000). Provided, however, that the requirements of this paragraph shall not apply if Defendants are employed by a corporation that is publicly traded on a national stock exchange. The terms and conditions of the Bond requirement are as follows:

- A. The Bond shall be conditioned upon compliance with Section 5(a) of the FTC Act, 15 U.S.C. § 45(a), with the Telemarketing Sales Rule, 16 C.F.R. Part 310, and with the provisions of this Order. The Bond shall be deemed continuous and remain in full force and effect as long as either or both Defendants are engaging in or assisting others engaged in telemarketing. The Defendants shall maintain the Bond for a period of five (5) years after they provide notice to the Commission that they have ceased engaging in or assisting others engaged in telemarketing. The Bond shall cite this Order as the subject matter of the Bond, and shall provide surety thereunder against financial loss resulting from whole or partial failure of performance due, in whole or in part, to any violation of Section 5(a) of the FTC Act, the Telemarketing Sales Rule, or the provisions of this Order, or to any other violation of law;
- B. The Bond required pursuant to this Paragraph shall be an insurance agreement providing surety for financial loss issued by a surety company that is admitted to do business in

each state in which such Defendants, or any entity directly or indirectly under the control of either or both Defendants, is doing business and that holds a Federal Certificate of Authority As Acceptable Surety on Federal Bond and Reinsuring. The Bond shall be in favor of both: (1) the Federal Trade Commission for the benefit of any consumer injured as a result of any activities that required obtaining the Bond; and (2) any consumer so injured;

- C. The Bond required pursuant to this Paragraph is in addition to, and not in lieu of, any other bonds required by federal, state, or local law;
- D. At least ten (10) days before commencing any activity that requires obtaining the Bond, such Defendant shall provide notice to the Commission describing in reasonable detail said activities, and include in such notice a copy of the Bond obtained; and
- E. Such Defendant shall not disclose the existence of the Bond to any consumer without simultaneously making the following disclosure: "THE BOND IS REQUIRED BY ORDER OF THE U.S. DISTRICT COURT AS PART OF A FINAL ORDER AGAINST [name of such Defendant] in FTC v. Corporate Supplies, Inc., et al, 1:00-CV-2449-ODE, U.S. District Court for the Northern District of Georgia." The disclosure shall be set forth in a clear and conspicuous manner, separated from all other text, in 100 percent black ink against a light background, in print at least as large as the main text of the sales material or document, and enclosed in a box containing only the required disclosure.

III. PROHIBITED BUSINESS ACTIVITIES

IT IS FURTHER ORDERED that, in connection with the advertising, marketing, promoting, offering for sale, or sale of any goods or services, Defendants are hereby permanently

restrained and enjoined from:

A. Misrepresenting, expressly or by implication, that any consumer, or any consumer's employee or other representative, ordered any good or service that was shipped, provided, and/or billed to the consumer;

- B. Misrepresenting, expressly or by implication, that they are the regular supplier of the consumer or that there is any association with a consumer, with a consumer's regular supplier or provider of a good or service, or with the manufacturer of any product or equipment used by the consumer in conjunction with a good or service;
- C. Misrepresenting to any consumer, or any consumer's employee or representative, expressly or by implication, the existence or extent of any previous business transactions, including any previous sales of any goods or services;
- D. Misrepresenting, expressly or by implication, a consumer's obligation to pay for any goods or services or attendant charges or fees;
- E. Misrepresenting, expressly or by implication, the price of goods or services, including but not limited to any reference to a special price or a discount from the regular price of any Defendant unless the regular price of any Defendant is provided to the consumer prior to the consummation of the transaction;
- F. Misrepresenting, expressly or by implication, the amount of any goods or services ordered by or shipped to the consumer;
- G. Misrepresenting, expressly or by implication, how long goods or services will last;
 - H. Misrepresenting, expressly or by implication, any material term of the sale

of any goods or services; or

I. Failing to make a sales call or sales pitch to the purchasing department of any consumer having a purchasing department, or failing to use reasonable efforts to make the sales call or sales pitch to the highest purchasing official if there is no purchasing department, prior to any sales or any further sales being made to that consumer.

IV. OTHER PROHIBITED BUSINESS ACTIVITIES

IT IS FURTHER ORDERED that Defendants are hereby permanently restrained and enjoined from:

- A. Violating Section 310.3(a)(4) of the Telemarketing Sales Rule, 16 C.F.R. § 310.3(a)(4), by making false or misleading statements to induce any consumer to pay for any goods or services, including but not limited to the following misrepresentations:
 - (1) a consumer ordered any goods or services that were shipped or billed to the consumer;
- (2) they are the consumer, are a consumer's regular supplier of any goods or services, are associated with a consumer's regular supplier of any goods or services, or are associated with the manufacturer or vendor of the equipment in which any goods or services are used;
- (3) a consumer will be charged the same price that the consumer has been paying or a better price than could be obtained from the consumer's regular supplier;
- (4) the office supplies shipped by Defendants will last longer than any goods or services that the consumer has previously purchased from other sources; and
- (5) a consumer is obligated to pay for any goods or services shipped to the consumer or pay any attendant fees, such as restocking fees;

- B. Violating Section 310.4(d)(1) of the Telemarketing Sales Rule, 16 C.F.R. § 310.4(d)(1), by failing in outbound telephone calls to disclose in a clear and conspicuous manner the identity of the seller, including the fact that Defendants are not the regular supplier of the business or not associated with the regular supplier;
- C. Violating Section 310.4(d)(2) of the Telemarketing Sales Rule, 16 C.F.R. § 310.4(d)(2), by failing in outbound telephone calls to disclose in a clear and conspicuous manner that the purpose of the call is to sell goods or services;
- D. Violating Section 310.3(b) of the Telemarketing Sales Rule, 16 C.F.R.§ 310.3(b), by providing substantial assistance or support to any seller or telemarketer when that person knows or consciously avoids knowing that the seller or telemarketer is engaged in any act or practice that violates Section 310.3(a) or Section 310.4 of the Telemarketing Sales Rule, 16 C.F.R.§§ 310.3(a) or 310.4; or
- E. Violating or assisting others in violating any other provision of the Telemarketing Sales Rule, 16 C.F.R. Part 310.

A copy of the Telemarketing Sales Rule is appended to this Order as Attachment A and is incorporated herein as if fully rewritten. In the event that the Telemarketing Sales Rule is amended by the Commission in a manner which would create a new or different standard applicable to Defendants' obligations under this Order, Defendants' compliance with the Telemarketing Sales Rule as so amended shall not be deemed a violation of this Order.

V. PROHIBITIONS AGAINST RETAINING OR DISTRIBUTING CUSTOMER INFORMATION OR LISTS AND OTHER SALES AND MARKETING DOCUMENTS

- A. IT IS FURTHER ORDERED that Defendants are permanently restrained and enjoined from selling, renting, leasing, transferring or otherwise disclosing the name, address, telephone number, credit card number, bank account number or other identifying information of any person who paid any money to Defendants, at any time, in connection with the offering for sale or sale of nondurable office products; *provided*, *however*, that Defendants may disclose such identifying information to a law enforcement agency.
- B. IT IS FURTHER ORDERED that Defendants shall turn over to Plaintiff all documents in their possession, custody or control containing any information relating to consumer names, addresses, telephone numbers, or any other identifying information, including but not limited to lead sheets, lead cards, company telephone directories, invoices, billing statements, and notebooks; and Defendants shall permanently delete from all computers all consumer names and identifying information.
- C. IT IS FURTHER ORDERED that Defendants are hereby restrained and enjoined from transferring or in any other way providing to any person (other than a federal, state or local law enforcement agency, or pursuant to a court order), directly or indirectly, any sales or marketing documents, including but not limited to sales scripts and sales pitches, in the possession, custody or control of Defendants.
- D. IT IS FURTHER ORDERED that Defendants shall turn over to Plaintiff all originals and all copies of sales scripts and any other sales pitches.

VI. MONETARY RELIEF

IT IS FURTHER ORDERED that Defendants are liable for payment of equitable monetary relief, including, but not limited to, consumer redress and/or disgorgement, and for paying any attendant expenses of administration of any redress fund, in the amount of \$20,000. All payments by Defendants shall be made payable to the Federal Trade Commission and sent to the Regional Director, Federal Trade Commission, Southeast Region, 60 Forsyth Street, S.W., Suite 5M35, Atlanta, Georgia 30303, by certified or cashier's check within five (5) days of the entry of this Order. Defendants acknowledge and agree that all money paid pursuant to this Order is irrevocably paid to the Commission for purposes of settlement between the Commission and Defendants of the Commission's claims in this action.

VII. ACKNOWLEDGMENT OF RECEIPT OF ORDER AND REAFFIRMATION OF FINANCIAL STATEMENT

IT IS FURTHER ORDERED that, within five (5) business days after receipt by

Defendants of this Order as entered by the Court, Defendants Sarchenko and Henkel shall submit
to the Commission truthful sworn and notarized statements, in the form shown on Appendices 1
and 2, that shall acknowledge receipt of this Order as entered by this Court and shall reaffirm and
attest to the truthfulness, accuracy, and completeness of Defendants' September 29, 2000,
financial statements and testimony that Defendants Sarchenko and Henkel provided during their
November 29, 2000, depositions. The Commission is authorized to verify all information
provided in the financial statements and the November 29, 2000, depositions with all appropriate
third parties, including, but not limited to, financial institutions.

VIII. ~RIGHT TO REOPEN

- IT IS FURTHER ORDERED that the Commission's agreement to this Order is A. expressly premised upon the truthfulness, accuracy and completeness of Defendants' September 29, 2000, financial statements, as updated by Defendants' depositions on November 29, 2000. Said financial statements and testimony contain material information upon which the FTC has relied in negotiating and agreeing to the terms of this Order. If, upon motion by the Commission to the Court, the Court finds that any Defendant failed to submit to the Commission the swom statement required by Paragraph VII of this Order, or failed to disclose any material asset, or materially misrepresented the value of any asset, or made any other material misrepresentation in or omission from the above-referenced financial statements or deposition testimony, the Court shall enter judgment against Defendants, in favor of the Commission, in the amount of \$250,000, which is intended to represent the total consumer loss obtained by Defendants, and which will be immediately due and payable [less any payment already made]. For purposes of any subsequent proceedings to enforce payment, including but not limited to a non-dischargeability complaint filed in a bankruptcy proceeding, Defendants stipulate to all of the allegations in the Commission's Complaint.
- B. IT IS FURTHER ORDERED that if Defendants fail to make a scheduled payment under Paragraph VI., the Court shall enter judgment against Defendants, in favor of the Commission, in the amount of \$250,000, which is intended to represent the total consumer loss obtained by Defendants, and which will be immediately due and payable [less any payment already made].

IX. LIFT OF PRIOR ORDERS

IT IS FURTHER ORDERED that all prior outstanding orders of this Court, including the freeze of Defendants' assets, shall be lifted upon the entry of this Order and payment of the amount specified in Paragraph VI.

X. USE OF CONSUMER REDRESS AND DISGORGEMENT FUNDS IT IS FURTHER ORDERED that:

- A. The Commission shall deposit funds received from the Defendants pursuant to this Order in an interest-bearing account pending final disposition of this action as to all parties.

 Upon such final disposition, the funds shall be used to provide redress to injured consumers and to pay expenses of administering the redress fund;
- B. If the Commission determines, in its sole discretion, that redress to consumers is wholly or partially impracticable, any funds not so used shall be deposited into the United States Treasury, or may be used to educate consumers affected by the practices set forth in the Commission's Complaint in this matter. Defendants shall have no right to contest the manner of distribution chosen by the Commission; and
- C. In establishing a redress plan, the Commission shall have full and sole discretion to determine the criteria and parameters for participation by injured consumers in a redress program, and may delegate any and all tasks connected with such redress program to any individuals, partnerships, or corporations, and pay the fees, salaries, and expenses incurred thereby in carrying out said tasks from the funds received pursuant to this Order.

XI. RECORD KEEPING PROVISIONS

IT IS FURTHER ORDERED that, for a period of three (3) years from the date of entry of this Order, Defendants, in connection with any and every business where

- (1) Defendant Corporate Supplies, Sarchenko, or Henkel is a majority owner of the business or directly or indirectly manages or controls the business, and
- (2) the business is engaged in the telemarketing of any goods or services or assisting others in the telemarketing of any goods or services,

are hereby restrained and enjoined from failing to create, and from failing to retain for a period of three (3) years following the date of such creation, unless otherwise specified:

- A. Books, records and accounts that, in reasonable detail, accurately and fairly reflect the cost of goods or services sold, revenues generated, and the disbursement of such revenues;
- B. Records accurately reflecting: the name, address, and telephone number of each person employed in any capacity by such business, including as an independent contractor; that person's job title or position; the date upon which the person commenced work; and the date and reason for the person's termination, if applicable. The businesses subject to this Paragraph shall retain such records for any terminated employee for a period of three (3) years following the date of termination;
- C. Records containing the names, addresses, phone numbers, dollar amounts paid, quantity of items or services purchased, and description of items or services purchased, for all consumers to whom such business has sold, invoiced or shipped any goods or services;
 - D. Records that reflect, for every consumer complaint or refund request,

whether received directly or indirectly or through any third party:

- (1) the consumer's name, address, telephone number and the dollar amount paid by the consumer;
- (2) the written complaint or refund request, if any, and the date of the complaint or refund request;
- (3) the basis of the complaint, including the name of any salesperson complained against, and the nature and result of any investigation conducted concerning any complaint;
- (4) each response and the date of the response;
- (5) any final resolution and the date of the resolution; and
- (6) in the event of a denial of a refund request, the reason for the denial; and
- E. Copies of all sales scripts, training materials, advertisements, or other marketing materials utilized; *provided* that copies of all sales scripts, training materials, advertisements, or other marketing materials utilized shall be retained for three (3) years after the last date of dissemination of any such materials.

XII. COMPLIANCE REPORTING BY DEFENDANTS

IT IS FURTHER ORDERED that, in order that compliance with the provisions of this Order may be monitored:

- A. For a period of seven (7) years from the date of entry of this Order, Defendants Sarchenko and Henkel shall notify the Commission of the following:
 - 1. Any changes in their residences, mailing addresses, and telephone

numbers within ten (10) days of the date of such change;

- 2. Any changes in their employment status (including self-employment) within ten (10) days of such change. Such notice shall include the name and address of each business that they are affiliated with or employed by, a statement of the nature of the business, and a statement of their duties and responsibilities in connection with the business or employment; and
- 3. Any proposed change in the structure of any business entity owned or controlled by Defendants, such as creation, incorporation, dissolution, assignment, sale, merger, creation or dissolution of subsidiaries, proposed filing of a bankruptcy petition, or change in the corporate name or address, or any other changes that may affect compliance obligations arising out of this Order thirty days (30) prior to the effective date of any proposed change; provided, that with respect to any proposed change in the corporation about which Defendants learn less than thirty (30) days prior to the date such action is to take place, Defendants shall notify the Commission as soon as practicable after learning of such proposed change;
- B. One hundred eighty (180) days after the date of entry of this Order, Defendants Sarchenko and Henkel shall provide a written report to the FTC, sworn to under penalty of perjury, setting forth in detail the manner and form in which the Defendants have complied and are complying with this Order. This report shall include but not be limited to:
 - 1. Defendants' then current residence addresses and telephone numbers;
 - 2. Defendants' then current employment, business addresses and telephone

numbers, a description of the business activities of each such employer, and Defendants' titles and responsibilities for each employer;

- 3. A copy of each acknowledgment of receipt of this Order obtained by Defendants pursuant to Paragraph XV;
- 4. A statement describing the manner in which Defendants have complied and are complying with Paragraphs I, II, III, IV, V, VI, VII and XI of this Order; and
- 5. A statement indicating whether any performance bond has been obtained by any Defendant pursuant to Paragraph II, and attaching a copy of any such bond so obtained;
- C. Upon written request by a representative of the Commission, Defendants shall submit additional written reports (under oath, if requested) and produce documents on fifteen (15) days' notice with respect to any conduct subject to this Order;
- D. For purposes of this Paragraph, "employment" includes the performance of services as an employee, consultant, or independent contractor; and "employers" include any individual or entity for whom Defendants perform services as employees, consultants, or independent contractors; and
- E. For purposes of the compliance reporting required by this Paragraph, the Commission is authorized to communicate directly with Defendants, unless Defendants identify legal counsel to receive such communication.

XIII. ACCESS TO BUSINESS PREMISES

IT IS FURTHER ORDERED that, for a period of five (5) years from the date of entry of this Order, for the purpose of further determining compliance with this Order, Defendants Corporate Supplies, Sarchenko, and Henkel shall permit representatives of the Commission, within three (3) business days of receipt of written notice from the Commission:

- A. Access during normal business hours to any office, or facility storing documents, of any business where
 - 1. any Defendant is the majority owner of the business or directly or indirectly manages or controls the business, and where
 - 2. the business is engaged in the telemarketing of any goods or services or assisting others in the telemarketing of any goods or services. In providing such access, Defendants shall permit representatives of the Commission to inspect and copy all documents relevant to any matter contained in this Order; and shall permit Commission representatives to remove documents relevant to any matter contained in this Order for a period not to exceed five (5) business days so that the documents may be inspected, inventoried, and copied; and
- B. To interview the officers, directors, and employees, including all personnel involved in responding to consumer complaints or inquiries, and all sales personnel, whether designated as employees, consultants, independent contractors or otherwise, of any business to which Section A of this Paragraph applies, concerning matters relating to compliance with the terms of this Order. The person interviewed may have counsel present.

Provided that, upon application of the Commission and for good cause shown, the Court

may enter an ex parte order granting immediate access to all premises at which any Defendant conducts business or stores documents, for the purposes of inspecting and copying all documents relevant to any matter contained in this Order.

XIV. FTC'S AUTHORITY TO MONITOR COMPLIANCE

IT IS FURTHER ORDERED that the Commission is authorized to monitor Defendants Corporate Supplies, Sarchenko, and Henkel's compliance with this Order by all lawful means, including but not limited to the following means:

- A. The Commission is authorized, without further leave of court, to obtain discovery from any person in the manner provided by Chapter V of the Federal Rules of Civil Procedure, Fed. R. Civ. P. 26–37, including the use of compulsory process pursuant to Federal R. Civ. P. 45, for the purpose of monitoring and investigating Defendants' compliance with any provision of this Order;
- B. The Commission is authorized to use representatives posing as consumers and suppliers to Defendants, Defendants' employees, or any other entity managed or controlled in whole or in part by any Defendant, without the necessity of identification or prior notice; and
- C. Nothing in this Order shall limit the Commission's lawful use of compulsory process, pursuant to Sections 9 and 20 of the FTC Act, 15 U.S.C. §§ 49, 57b-1, to investigate whether Defendants have violated any provision of this Order or Section 5 of the FTC Act, 15 U.S.C. § 45.

XV. DISTRIBUTION OF ORDER BY DEFENDANTS

IT IS FURTHER ORDERED that, for a period of three (3) years from the date of entry of this Order, Defendants Corporate Supplies, Sarchenko, and Henkel shall:

- A. Provide a copy of this Order to, and obtain a signed and dated acknowledgment of receipt of the same from, each officer or director, each individual serving in a management capacity, all personnel involved in responding to consumer complaints or inquiries, and all sales personnel, whether designated as employees, consultants, independent contractors or otherwise, immediately upon employing or retaining any such persons, for any business where
 - 1. any Defendant is the majority owner of the business or directly or indirectly manages or controls the business, and where
 - 2. the business is engaged in the telemarketing of any goods or services or assisting others in the telemarketing of any goods or services.
- B. Maintain for a period of three (3) years after creation, and upon reasonable notice, make available to representatives of the Commission, the original signed and dated acknowledgments of the receipt of copies of this Order, as required by Section A. of this Paragraph.

XVI. NOTICES

IT IS FURTHER ORDERED that for purposes of this Order, Defendants shall, unless otherwise directed by the Commission's authorized representatives, mail all written notifications to the Commission to:

REGIONAL DIRECTOR
Federal Trade Commission
Southeast Region
60 Forsyth Street, SW, Ste. 5M35
Atlanta, Georgia 30303
Re: FTC v. Corporate Supplies, Inc.

XVII. WAIVER OF CLAIMS

Defendants waive all claims under the Equal Access to Justice Act, 28 U.S.C. § 2412, as amended by Pub. L. 104–121, 110 Stat. 847, 863–64 (1996), and all rights to seek appellate review or otherwise challenge or contest the validity of this Order, or the temporary or preliminary orders entered in this proceeding, and further waives and releases any claim they may have against the FTC or its employees, agents, or representatives.

XVIII. INDEPENDENCE OF OBLIGATIONS

IT IS FURTHER ORDERED that the expiration of any requirements imposed by this

Order shall not affect any other obligation arising under this Order.

XIX. COSTS AND ATTORNEYS FEES

IT IS FURTHER ORDERED that each party to this Order bear its own costs and attorneys' fees incurred in connection with this action.

XX. CONTINUED JURISDICTION

IT IS FURTHER ORDERED that this Court shall retain jurisdiction of this matter for all purposes, including the construction, modification, and enforcement of this Order.

XXI. ENTRY BY CLERK

IT IS FURTHER ORDERED that, pursuant to Federal Rule of Procedure 54(b), that there is no just reason for delay and the Clerk of the Court shall immediately enter this Order as a final judgment upon Court approval.

SO STIPULATED:	
Dated: February 28, 2000	FEDERAL TRADE COMMISSION
	darda E. Kut
	Harold E. Kirtz
	Cindy A. Liebes
	Jessica D. Gray
	Attorneys for Plaintiff
u lank	
Dated: $1/29/10$, 2000	Varry Carl Sarchenko, Individually
	and as an officer of Corporate Supplies
, /	Defendant
Dated: 1/29/02, 2000	South little &
,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	Robert A. Henkel, Individually
	and as an officer of Corporate Supplies
1 /	Defendant
Dated:, 2000	Corporate Supplies, Inc.
	Defendant/

APPROVED AS TO FORM AND CONTENT

Dated: 120 29, 2000

Howard J. Manchel Attorney for Defendants

IT IS SO ORDERED.

Dated: 100 1 5 2001

Orinda D. Evans

United States District Judge

[APPENDIX 1]

UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

FEDERAL TRADE COMMISSION,))
Plaintiff,))
v.	,
CORPORATE SUPPLIES, INC.,)
a Georgia corporation, d/b/a Corporate Supplies, Inc.,)
Cartridge Supply Warehouse, and	,
Fine & Associates;)
LARRY SARCHENKO, individually and as an officer of Corporate Supplies, Inc.; and) Case No. 1:00-CV-2449-ODE
ROBERT HENKEL,)
individually and as an officer of Corporate Supplies, Inc.,))
Defendants.	,) _)

DEFENDANT LARRY CARL SARCHENKO'S AFFIDAVIT RE: (1) ACKNOWLEDGMENT OF SERVICE OF STIPULATED FINAL JUDGMENT AND ORDER; AND (2) REAFFIRMATION OF SEPTEMBER 29, 2000, FINANCIAL STATEMENTS AS UPDATED BY THE NOVEMBER 29, 2000, DEPOSITION

- I, Larry Carl Sarchenko, being duly sworn, hereby state as follows:
- 1. My name is Larry Carl Sarchenko. I am a defendant in the above-captioned civil action. I am over the age of eighteen. I have personal knowledge of the facts set forth in this

Affidavit.

2.	My current business addre	ss is	·	My current
business tele	phone number is	My	current residential	address is
	. My curre	nt residential tele	ohone number is	·
3.	On[date], I received a	copy of the Stipula	ated Final Judgment
and Order, w	which was signed by the Hono	orable Orinda Eva	ins and entered by t	he Court on
	[date of entry o	f Order]. A true	and correct of the C	order that I received
is appended	to this Affidavit.			
4.	I reaffirm and attest to the	truthfulness, accu	racy and completer	ness of the financial
statement th	at I submitted to the Federal	Trade Commission	n on or about Septe	ember 29, 2000, as
updated by r	ny deposition on November	29, 2000.		
I dec	lare under penalty of perjury	under the laws of	f the United States t	hat the foregoing is
true and con	rect.			
Exec	cuted on	[<i>date</i>], at		[city and state].
		4.		
		Larry Carl Sa	archenko	
State of	, City of		-	·
this da	and sworn to before me ay of, 2000.	• •		
Notary Publ My Commi	lic ssion Expires:		-	

[APPENDIX 2]

UNITED STATES DISTRICT COURT FOR THE NORTHERN DISTRICT OF GEORGIA ATLANTA DIVISION

Plaintiff,)))
V) }
v.	,
CORPORATE SUPPLIES, INC.,)
a Georgia corporation, d/b/a Corporate Supplies, Inc.,))
Cartridge Supply Warehouse, and)
Fine & Associates;)
LARRY SARCHENKO,) Case No. 1:00-CV-2449-ODE
individually and as an officer of Corporate Supplies, Inc.; and))
ROBERT HENKEL,))
individually and as an officer of Corporate)
Supplies, Inc.,)
Defendants.))

DEFENDANT ROBERT A. HENKEL'S AFFIDAVIT RE: (1) ACKNOWLEDGMENT OF SERVICE OF STIPULATED FINAL JUDGMENT AND ORDER; AND (2) REAFFIRMATION OF SEPTEMBER 29, 2000, FINANCIAL STATEMENTS AS UPDATED BY THE NOVEMBER 29, 2000, DEPOSITION

- I, Robert A. Henkel, being duly sworn, hereby state as follows:
- 1. My name is Robert A. Henkel. I am a defendant in the above-captioned civil action. I am over the age of eighteen. I have personal knowledge of the facts set forth in this