

Cyber Security Twitter Chat

On October 24, 2013, FTC staff participated in a Twitter chat with our OnGuardOnline.gov partners to discuss how consumers can protect themselves and their families from cyber security scams. This event was part of the National Cyber Security Awareness Month.

Aditi Jhaveri from the Division of Consumer and Business Education worked with the Office of Public Affairs to answer questions from the @FTC Twitter account. Hashtag for the chat was #ChatSTC.

Note: Tweets in their original order (reversed here for ease of reading), and without handles of individuals redacted remain publicly available on Twitter at www.twitter.com/FTC

Tweets

We hope you'll be a part of #ChatSTC Twitter Chat to discuss protecting your family from cybercrime. TODAY at 3pm ET: <http://go.usa.gov/DuHH>

Hey @StopThnkConnect – Aditi Jhaveri here for FTC! I'm with the nation's consumer protection agency. Excited to be here! #ChatSTC #ncsam

RT @StopThnkConnect: What have you found to be weaknesses #cybercriminals most often exploit? #ncsam #ChatSTC

Oversharing info online & using unsecured public wi-fi makes it easier for criminals. Learn 2 use w/care: <http://go.usa.gov/WxbC> #ChatSTC

"Free" downloads & not updating security software = vulnerabilities. Tips 2 protect against malware: <http://go.usa.gov/WxTP> #ChatSTC

RT @StopThnkConnect: People sometimes enter info, only to realize later it may be a #phishing scam. What should someone do next? #ncsam #ChatSTC

Caught by phishing msg? File a report: ftc.gov/complaint. How you can detect & deal w/phishing: <http://go.usa.gov/Wx25> #ChatSTC

Victims of phishing could become victims of #IDtheft. Learn how to minimize you risk here: <http://go.usa.gov/WxWx> #ChatSTC

RT @StopThnkConnect: Where can someone report a #phishing email, text or message? #ncsam #ChatSTC

Forward phishing messages to spam@uce.gov and reportphishing@antiphishing.org. #ChatSTC

RT @StopThnkConnect: What preventive measures have you found to be effective in helping protect someone's #PII & #online accounts? #cybercrime #ChatSTC #ncsam

Ask why someone needs personal info b4 sharing; store/dispose personal info securely esp. SSN; & keep security software up-to-date. #ChatSTC

Check out FTC's detailed tips on how to keep your personal info secure: <http://go.usa.gov/DJz5> #ChatSTC

RT @StopThnkConnect: Many #cybercriminals target #smallbiz. What are some resources #business operators use to stay #cyber secure? #ncsam #ChatSTC

OnGuardOnline has tools 2 help biz protect data & networks, incl tutorials 2 create cybersecurity plans: <http://go.usa.gov/Dh6A> #ChatSTC

Visit the FTC's Business Center for resources your biz can use to comply with the law: <http://go.usa.gov/WcSm> #ChatSTC

RT @StopThnkConnect: If someone discovers they're a victim of #cybercrime, where should they report it & turn for help? #ChatSTC #ncsam

Cybercrime victims file complaints: ftc.gov/complaint. #IDtheft victims, take 3 steps: <http://go.usa.gov/WxeF> #ChatSTC

FTC has detailed steps, checklists, & videos 2 help u prevent & resolve damage from #idtheft: <http://go.usa.gov/DJzx> #ChatSTC

Thanks 4 hosting #ChatSTC, @StopThnkConnect! Great to be part of this important conversation! I'll tweet some final resources - Aditi

Order ur FREE credit report periodically to monitor ur accounts & help detect IDtheft. Learn how: <http://go.usa.gov/Wxqh> #ChatSTC

& check bank statement & other accounts for unusual activity. Here are some signs of ID theft: <http://go.usa.gov/Wx8V> #ChatSTC #idtheft

Are you ready to protect yourself online? Test your skills on our game - The Case of the Cyber Criminal: <http://go.usa.gov/DJJd> #ChatSTC

Final thought - subscribe to OnGuardOnline blog posts 2 learn about latest online scams & how to avoid them: <http://go.usa.gov/Wx5J> #ChatSTC