

**JAMES I BAKER**

**Mon 5/17/2004**

**Dear Sirs:**

**Am dropping you a short note to speak out against the spyware that is flooding the internet. Many people don't take time to read through the EULA's when and if they are even given a chance to see it before the drive-by download has installed it's spyware deeply into the registry. Even if the offending program is uninstalled many times the spyware is not removed or if it is removed it breaks the internet connection software so that the person can't access the internet without a repair. This is not a fair practice from any company and should be banned.**

**Thanks for reading this and maybe acting upon it for the good of the general public.**

**James**