

From: kristi
Posted At: Sunday, May 16, 2004 10:37 AM
Posted To: spywareworkshop2004
Conversation: Spyware Workshop - Comment, P044509
Subject: Spyware Workshop - Comment, P044509

Dear Sir/Madam:

I write to you to express my concerns about spyware and adware. I am employed within the judicial system as a Court Reporter. That employment requires me to spend several hours per week typing transcripts at home, as well as at the office.

In addition to that, I attend college at night and the classes often require several hours of research per week on the internet.

Unfortunately, because of spyware and adware, the performance of my system has decreased immeasurably on occasion and I have had to teach myself about how to remove these things from my system and safeguard against them in the future. Spyware has caused my system to crash while I was working on a time sensitive transcript for my Judge and adware causes memory problems with my system.

The frustration I have experienced cannot be vocalized. When you think about the people who suffer from adware and spyware, I'm sure you're thinking of kids who are using their computers and the internet for enjoyment and leisure. Please, think about adults like myself who spend hours on their computers each day in an attempt to better their lives.

I urge you to support any measures to decrease or obliterate these things all together. They serve no real purpose other than to harass the users into acknowledging the existence of companies that most of us would not otherwise know about, much less deal with.

Kristi C.
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