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To Whom it May Concern:

The threat of spyware and adware is constantly growing, and unless something is done about it, it will be a worse problem than it already is. Over half the Microsoft Windows crash issues are spyware and adware related. Something must be done, and fast. Think of spyware as a way of the spyware and adware companies to track everything you do, by running their programs in the background on your computer, allowing them to steal anything you type on your computer. That could include your SSN, your credit card numbers, or anything else that they so desire. In fact, some adware is used to help spammers attain email addresses. The issue of phone soliciting has been addressed, but spyware and adware has not. It is a major violation of citizen's rights to install software on the victim's computer that makes it unstable, unreliable, and unsafe without their knowledge. Furthermore, most adware and spyware is next to impossible to remove without either an IT certification or a third-party program that helps in the removal of spyware. This issue must be resolved.

Thank you.