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Spyware and adware are becoming more widespread and their effects are ruining computers. For example Jeffrey Friedberg of Microsoft has stated that Microsoft Windows crash statistics indicate almost 50% of all crashes are due to spyware and adware. Also Maureen Cushman of Dell reported that spyware-related problems are the number one reason that their customers call for technical support.

We need action at the federal level. Some states such as Utah have moved to fill the void left by slow action at the federal level by passing bills to stop adware and spyware and as a result are being sued by the adware makers. The suit claims that the law restricts their rights.

It is my contention that the people's right to choose what appears on their computers far outweighs any right of a commercial concern to invade our privacy.

Please take whatever action is necessary to put these parasites out of business and stop the spread of this intrusive software.

Sincerely,
Lloyd Edwards