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Spyware and malware have been responsible for my system not working properly. I have been using computers for more than 20 years. I am a 58 year old woman and I know what to do when it comes to computers. I have been forced to buy programs to rid my computer of this junk. There is not one utility out there than does the complete job. I read all the EULA agreements to catch some of the spyware, etc. written into their agreements and still going as far as that things are dumped on my computer WITHOUT MY KNOWLEDGE. I DON'T WANT IT ON MY COMPUTER. THE SPYWARE AND ADWARE COMPANIES SHOULD BE MADE TO MAKE IT VERY SPECIFIC VERY SPECIFIC. IF I CAN'T FIND IT PEOPLE WHO ARE NOT COMPUTER LITERATE LIKE ME MUST BE JUST RUINING THEIR COMPUTERS. PEOPLE SPEND MEGA BUCKS ON COMPUTERS LET'S STOP THOSE COMPANIES FROM FORCING THE PUBLIC TO BECOME "VICTIMS" TO PROBLEM NOW.