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I am so glad to hear that the FTC finds this issue of importance and will attempt to help consumers with spyware.

At my house with 4 computers, I spend an inordinate amount of time cleaning each computer and removing spyware, ad-ware and other programs that were installed WITHOUT our permission. (Myself and 3 children). This amounts to criminal trespass in my opinion. Our property is compromised.

We don't want the programs that track our internet usage, provide us with a search bar, push casino gaming or all other types of spyware.

As much as I hate spam and report spammers and deal with them, this assault on our machines is worse, as the harm to our computers can be worse.

Thank you for investigating this, and I hope that STRONG measures are put in place to stop this activity.

Regards,

Sheri Crowe