

February 25, 2002

FTC, Office of the Secretary

Room 159

600 Pennsylvania Ave. N.W.

Washington, DC 20580

Dear Sir/Madam:

1) In your plans to modify the Telemarketing Sales Rule, please include the following: a toll-free number through which customers could request to be put on a "do not call" list, which would be respected by telemarketers.

2) Primarily, I have a telephone for emergency reasons, yet within the last few months, I have received more telephone solicitations than I have from known and legitimate callers. For example, one automated call starts in with "to clear my mounting interest debt". As I have no credit cards, I am very much annoyed with this coming in three or four times over a month.

3) Thank you for your consideration.

Sincerely,

Mrs. John B. Allbritton

[REDACTED]

[REDACTED] JK [REDACTED]

outlawed entirely. It is even more irritating to get up from dinner & nobody is there, just a click so you know it is a calling machine. They also fill up my answering machine when I am gone. I hate them.

As far as asking that my name be removed from their calling list, I always do. I make it a practice never to buy anything from a phone caller, and tell them that. Some automatic calling machines still call, the telemarketers may not call back, but I have still been inconvenienced.

If the only way to stop this is by having a "do not call" registry, I think the telemarketers should pay for it - not the taxpayer. I also think an individual should not be removed from the registry unless a request is received in writing. Once on the registry, on for life. Yes, spouse & adult children should be able to register someone. Consumers should not have to specify times for calls - all or nothing!

Sincerely
Florence E. Arnold

James E. Barrett

[REDACTED], PA [REDACTED]

January 31, 2002

FTC
Office of the Secretary
Room 159
600 Pennsylvania Ave., NW
Washington, DC 20580

Re: Telemarketing Rulemaking -- Comment
FTC File No. R411001

This letter is to encourage the FTC commissioners to require development of a national Do-Not-Call list together with suitable sanctions for non-compliance.

I have been a business owner and employee for decades and am very sympathetic to the needs for sales people to develop new customers. However, their frequent unsolicited, unwanted, ringing of every phone in the house is a plague. Competitive pressures insure that there will be no relief short of regulatory prohibitions.

Please!

Sincerely,



February 28, 2002

FTC
Office of the Secretary
Room 159
600 Pennsylvania Ave. NW
Washington, DC 20580

Telemarketing Rulemaking—Comment. FTC File No. R411001

Please add these phone numbers to your national telemarketing do-not-call list:

[REDACTED]
[REDACTED]

Thank You!

Molly Beck
Molly Beck

[REDACTED]
[REDACTED] PA [REDACTED]

Frances Beck

[REDACTED]
[REDACTED] PA [REDACTED]

Frances Beck

BENJAMIN H. BLOOM, M.D., F.A.C.S.

[REDACTED]
[REDACTED]
[REDACTED] PENNSYLVANIA
[REDACTED]
[REDACTED]
[REDACTED]

Internet: bloomh@balhahn.org.edu
[REDACTED]

Federal Trade Commission
Office of the Secretary
Room 159
600 Pennsylvania Ave, NW
Washington, D.C. 20580

RE: Telemarketing Rulemaking-Comment
FTC File No. R411001

Dear Sirs:

I purchase my phone service for my own private use. It is my property and only I say who may use it. If anyone else wants to use my telephone they may only **do so with** my explicit permission. If they do not have my permission they are trespassing on my property and deserve to be punished. At the very least if they want to share in my telephone line they should **share** in a portion of the expenses, which is something they would rather not do, I'm sure. They would rather that the recipient of their message and marketing efforts pay the bill. What nerve they have!

The telemarketers will tell you that this is a free speech issue. Baloney. The only issue is that they **are** trespassing on my property without my permission. They **may** only speak to **me** if I wish it and if they persist they should be punished in the same way that someone is punished for breaking and entering private property or in the **same** way that someone is punished for assault.

There are those who speak to these people politely because, after all, they're only trying to make a living, right? Wrong. In my **own** household a family member **was** conned into buying something she really didn't want and as a result we lost over a hundred dollars (details on request). So when one of **these** people call on me they are fair game for whatever nasty verbal treatment I feel is appropriate at the time. Because as I said above, when you step on someone elses property you take your chances and you deserve what you get.

JAN. 13, 2002

FTC
WASHINGTON D.C.

GENTLEMEN:

WE ARE WRITING TO ENDORSE YOUR PROGRAM TO CURB THE ACTIVITIES OF TELEMARKETING COMPANIES, WHO INSIST ON LITERALLY HARASSING PEOPLE BY THEIR UNWANTED, ANNOYING TELEPHONE PRACTICES WHICH INVADE OUR PRIVACY.

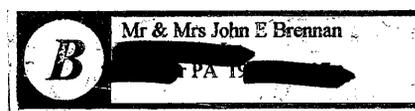
WE ENDORSE THE BROADEST PRACTICES YOU CAN ENVISION - INCLUDING CHARITIES, NON-PROFITS, CO.'S WHO HAVE OUR NAMES BECAUSE OF PAST PRACTICES,

ETC. WE BELIEVE THE AUTOMATIC PRACTICE OF COMPUTER-GENERATED CALLS SHOULD BE BANNED COMPLETELY.

THANK YOU & GOOD LUCK!

SINCERELY,

John E. Brennan
John E. Brennan



Linda G. Brown

[REDACTED], MD
[REDACTED]

JANUARY 30,2002

Office of the Secretary
Federal Trade Commission
Room 159
600 Pennsylvania Avenue
Washington, DC 20580

Re: Do Not Call Plan

I support the proposed "Do Not Call" Registry. Calls by telemarketers are an invasion of privacy and a general nuisance. Seldom is the offer anything that I need or want. I particularly resent when they ask whether anyone else is authorized to use my credit card !

Sincerely,



Feb. 28, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Ave., NW
Washington, DC 20580

To Whom It May Concern:

I would certainly be in favor of a "Do Not Call" registry (centralized and national) as suggested by the FTC.

I have had it up to here with telemarketers! I have Caller ID, so when the call shows "Unavailable" I usually don't answer the phone because I can be fairly certain it is a telemarketing call. I have had as many as 3 of these "Unavailable" calls within a 15 minute period; at times I've gotten so disgusted with the phone ringing that many times within a short period of time that I've answered and really told off the telemarketer. It's gotten to the point where I can be really nasty!

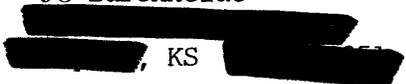
However, that doesn't solve the problem of the phone continually ringing -- especially during the lunch hour and the dinner hour when they think they can find someone at home. And when I'm gone for a period of several hours and come home and check the answering machine and the Caller ID, I find many, many calls where the caller left no message -- and I can be sure these were telemarketing calls. In fact, recently when I was gone for several hours, 8 out of 12 calls on the Caller ID were "Unavailable" and no messages were left on the answering machine! Now, I think that is just a little much!

I do have a couple of relatives who show up as "Unavailable" on the Caller ID, so once in awhile if I am expecting a call from them, I'll answer the phone when it shows "Unavailable." I have a rather difficult time pronouncing last name, and it's really irritating to answer the phone and hear them butcher my last name -- when they can't pronounce my last name, I know it's a "nuisance" call! And the ones who get really familiar and try to be friendly by calling me by my first name -- like a long, lost friend -- are even more irritating. One even asked if they could speak to "Geo"; my husband's name is George and some places he's listed as Geo. Burenheide -- and this idiot caller asked to speak to "Geo"!!!

I feel sorry for anyone who has to work as a telemarketer to make a living, and I know if this law is passed it will put a lot of people out of work; however, I'm sick and tired of my privacy being invaded by these people!

Sincerely,


Jo Burenheide


[REDACTED], KS [REDACTED]

3-4-02

Dear Sir,

I do not wish to receive any mail or e-mail from telemarketers. Thank you for your cooperation in this matter.

Sincerely,
Tim Burke & Christine Burke

[Redacted]
[Redacted], Pa. [Redacted]
[Redacted]

March 2, 2002

FTC
Office of the Secretary
Room 159
600 Pennsylvania Av NW
Washington DC 20580

Telemarketing Rulemaking
- Comment. FTC File No.
R411001

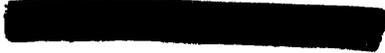
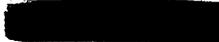
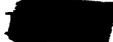
Telemarketers should be required to be bonded, licensed, fingerprinted, DNA tested and background checked to eliminate felons, fraud purveyors, illegal aliens and identify thieves.

Telemarketers should be restricted to one hour per day to place calls.

Telemarketers should be charged a registration fee to fund FTC oversight of their illegal activities.

Sincerely,


Richard Carson


 PA 

3-4-02

Dear Sirs,

I wish to be off all the lists for telemarketers - Do not wish to be called ever in this lifetime -- please! It is a real pain and invasion of my rights to privacy, etc. -

Carol J Catanese

[REDACTED], OH 4[REDACTED]

March 2, 2002

FTC
Office of The Secretary
Room 159
600 Pennsylvania Ave. N.W.
Washington, DC 20580

To: F.T.C. Telemarketing Rulemaking
Comment TFC File #

R 411001

Release help!

I am very upset with
the many Telemarketing
calls that I receive daily.

I appreciate your efforts
to establish a do-not-
call list.

Thank you.

SALLY Christ

[REDACTED]
[REDACTED]
Pa. [REDACTED]

March 1, 2002

To Whom it may Concern,

Please do create a "Do Not Call" registry as we are being hounded daily by the telemarketing group (Phone group), and it should remain on the registry until I write and okay the calls.

my name is Doris and Frank Cihla

[REDACTED], Ill. [REDACTED]

Phone No. [REDACTED]

Melanie Knox Combs

[REDACTED], MD [REDACTED]

March 4, 2002

Federal Trade Commission
Office of the Secretary
Room 159
600 Pennsylvania Ave, NW
Washington, DC 20580

RE: Telemarketing Rulemaking -- COMMENT (FTC File No. R411001)

Dear Federal Trade Commission (FTC),

1. I'm writing in support of the FTC's recently issued Notice of Proposed Rulemaking (NPRM) to modify the Telemarketing Sales Rule. I have had my family's dinner hour interrupted for many years by telemarketers. I look forward to a day when your proposed do-not-call registry is operational. While I am sure you will receive many comments from industry groups suggesting that you remove or water down the do-not-call provision when you write your final rule, I encourage you to keep the do-not-call registry provision in place in the final rule and keep it strong.
2. I also believe the prohibition against calling consumers on the do-not-call registry should apply to as many types of solicitors as possible, including not for profit groups. If the FTC lacks jurisdiction over these groups, I encourage the FTC to work with the agency that does have such jurisdiction and encourage them to propose a parallel prohibition on these groups. If no agency has such jurisdiction, I recommend that the FTC seek such jurisdiction from Congress.
3. Finally, I suggest the FTC propose a similar do-not-contact registry for e-mail addresses and postal addresses. This registry would allow consumers to list their email addresses on a list to indicate they do not wish to receive unsolicited email. In those instances where a company believes that a consumer has requested to be placed on their email distribution list, the FTC should require the sender to list in the email the link where the consumer can go to remove their name from the distribution list. Again, if the FTC lacks the jurisdiction to do this today, I believe the FTC should request such authority from Congress.
4. In closing, let me thank you for making information about this NPRM readily available on your Web site. Keep up the good work?!

Sincerely,


Melanie Knox Combs

Feb. 27, 2002

Office of the Sec. Rm. 159
FIC, 600 Pennsylvania Ave. N.W.
Washington, D.C. 20580

Dear Mr. Secretary,

We are FED-UP with telemarketers! It is an invasion of one's privacy & very disturbing, especially when one of the spouses is ill & many times we are awaiting important phone calls from doctors & the hospital.

We strongly believe a "do not call" registry should be created by your department.

And, yes, I think if an elderly person is buying everything that's offered over the phone, a relative should be permitted

to have that person's name added
to the d.w.c. list.

A number should remain on
the list indefinitely or until the
person requests for it to be removed.

A number should be on the list
for all days & all times. No
picking & choosing of days - a
loophole for telemarketers who
could say, "I thought this was
one of your days to call you!"⁽¹⁾
That would cause so much
confusion, and I'm sure the
F.T.C. has enough of that already.

Perhaps a copy of the list
could be sent to all who
requested to be on it, so they
could verify that they are on it.

Sincerely,

Mrs. Richard Cook

[REDACTED]
[REDACTED] Ohio [REDACTED]
[REDACTED]

89th House District
Sandusky and Seneca
County (part)

DISTRICT
1014 Birchard Avenue
Fremont, Ohio 43420
(419)355-1022

STATEHOUSE
(614)466-1374
(614)644-9494FAX
Rep89@ohr.state.oh.us



REX DAMSCHRODER
State Representative
124th General Assembly

COMMITTEES:
Chair, Transportation &
Public Safety
Agriculture & Natural
Resources
Public utilities

APPOINTMENTS:
Great Lakes Commission
Great Lakes Basin Compact
Ohio Rail Development
Commission
Ohio Turnpike Oversight
Committee

February 21, 2002

Federal Trade Commission
Office of the Secretary
Room 159
600 Pennsylvania Avenue, N.W.
Washington, D.C. 20580

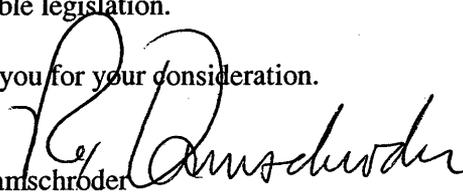
Dear Commissioners:

I would like to submit a public comment on the FTC's proposed amendments to the Telephone Sales Rule (TSR) in my capacity as an elected state legislator. I have been working diligently over the past few years to have a proposal such as this implemented in the Great State of Ohio.

My current piece of legislation dealing with restrictions on telephone solicitations is House Bill 199 (124th General Assembly). This bill would: 1) authorize the Attorney General of Ohio to develop and maintain a "Do Not Call" list and provide enforcement, 2) prohibit unsolicited telephone sales calls between the hours of 9:00 P.M. and 8:00 A.M., 3) prohibit the use of automatic dialers, 4) prohibit the solicitor from blocking the originating number, and 5) provide that contracts made as a result of the telephone solicitation are unenforceable unless they are in writing and signed. Presently, House Bill 199 is awaiting its second hearing in the Ohio House Committee on Civil and Commercial Law.

Many of the proposed amendments to the TSR are mirrored in the language of House Bill 199. However, I feel that it would be prudent for the federal government to take the lead in prohibiting deceptive or abusive telemarketing acts or practices. This would save money that the individual states, like Ohio, may put forth in development and maintenance of what would be redundant, but inevitable legislation.

Thank you for your consideration.


Rex Damschröder
Ohio State Representative
89th Ohio House District

RAD/cdc

John S. Dawson



Office of the Secretary
Federal Trade Commission
Room 159
600 Pennsylvania Avenue, N.W.
Washington, D.C. 20580

March 5, 2002

To the Office of the Secretary of the Federal Trade Commission:

I noticed recently on the Internet that the FTC is considering changing what is known as the Telemarketing Sales Rule (TSR) in a way that would allow private citizens to place their names on a national do-not-call list. This amendment to the rule seems to be a bad idea, for a number of reasons:

- First, since many states (including Arkansas) already have do-not-call lists, it is redundant and an inefficient use of my tax dollars to create and maintain such a list.
- Second, as I understand it, this rule would not prohibit credit card companies or long distance providers from calling people's homes.
- Third, and most disturbingly in light of the second item, companies that make calls on behalf of charitable organizations would be prohibited from calling anyone who has placed their names on that list.

To me, the calls that are the most frustrating to get at home while my family is spending time together or having dinner are those from credit card companies and long distance providers—the very groups who would still be allowed to call me, no matter how many lists I sign up for. At the same time, charities that depend upon contacting people by phone to raise money would not be able to do so. Since the cost of raising money for charities is so high as to make it necessary for them to contract that task out to private businesses, this rule would in essence regulate some charities out of existence. This rule seems not only unfair to the many charities that would suffer because of this rule, but is also an abridgement of those unprotected companies' First Amendment rights to free speech (in this case, commercial speech). Consequently, I am adamantly opposed to the proposed amendment to the TSR.

It is my understanding that the Commission will be holding public hearings later this month about the proposed amendment to the TSR, which is good. Changes in federal regulations that could in essence destroy many of America's finest charities should be discussed openly, and I am pleased that this decision has not been made behind closed doors. Since I have obligations to my family and career, I will not be able to be present at those meetings, but wanted the Commission to be aware of one citizen's views on the amendment.

Thank you very much for your time and consideration.

Sincerely,

John S. Dawson

Elizabeth Downs

NY

February 27, 2002

Office of the Secretary, Room 159
Federal Trade Commission
600 Pennsylvania Avenue, NW
Washington, DC 20580

Dear Sir or Madam:

Subject: Federal Do Not Call Plan

I am writing to offer my limited support for a proposed centralized, national "Do Not Call" registry.

It is clear that telemarketing is lucrative in the United States. Otherwise, why would it continue to persist? For over **thirty** years, I have received my fair share of unsolicited calls at inconvenient times.

However, I have **yet to be charged unfairly** for any goods or **services for the simple reason** that I do not engage in extended conversations with telemarketers. Recognizing these calls for what they are, I say with absolute calm, "I **am sorry**, but I do not respond to telephone solicitation." Faced with an assertion that is both clear and civil, the calls stop every single time.

I **am** inclined to believe that **some** people encounter problems because **they** prolong conversations with telemarketers out of curiosity, ignorance or even because they are lonely. The results of allowing telemarketers "a foot in the door" may be problematic, but I feel compelled to ask why some of our citizens have such poor coping skills that government resources should be spent to police this matter?

Recommended Actions

- For those who favor government intervention in this issue, I urge the administration to charge a fee to register with the "Do Not Call" plan, with perhaps a waiver for those age 65 **and** over. **Telemarketing is a nuisance. Telemarketing is not a burning social issue that calls for some** across-the-board increase in some **tax**, some where, in order to protect "the innocent few".
- I would encourage a public service campaign in order to educate (and empower) our citizens to deal effectively with telemarketers, instead of just relying on the government to create yet another bureaucracy in perpetuity.

Thank you for allowing me the opportunity to comment **on** this issue.

Respectfully submitted,



Elizabeth Downs

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Ave., N.W.
Washington, D.C. 20580

March 4, 2002

Dear Secretary:

I am in total support of creating a national "do not call" list in order to change some key elements of the existing Tele-marketing Sales Rule,

I understand that to keep all telemarketers from calling you-- some as early as 5:45 a.m.--one simply calls a toll-free number in order to request "do not call." I and my wife are wholeheartedly in favor of such a possibility.

Count us as being in support of such legislation.

Sincerely,

Gerald Eknoian *Karen Eknoian*
Gerald and Karen Eknoian

[REDACTED] CA [REDACTED]

[REDACTED], Ohio
February 28, 2002

Office of the Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Avenue NW
Washington, DC 20580

RE: DO NOT CALL REGISTRY

Dear Sir:

Please establish a DO NOT CALL registry!

We would like to remain on the DO NOT CALL registry forever.

We do not want to be contacted by telemarketers at any time of day or night.

Please expand the Telemarketing Sales Rule ^{to} include charities and college alumni associations as well as [^]professional Telemarketers.

Sincerely,

Andrew Fedak Theresa Fedak

Andrew Fedak & Theresa Fedak

Dear F.T.C., 2-27-02

HENRY J. FERRONE

[REDACTED] OHIO

Yes, I'm in favor of a "do not call" registry against telemarketers. The problem is terrible and is only getting worse. It is an invasion of my privacy. Here are my ideas:

1. My telephone number should stay on the list until I would say otherwise.
2. Also if my old grandma needs protecting, I would like the option to put her number on the list. Many times you see the elderly victimized by scams.
3. Make it so you would have to give your social security number or last four digits along with your telephone number to be put on the list. Just like a pin number at a bank. This way we could call to verify our number is still on the list. And once you're on the list that's it, no more call from telemarketer, no exceptions.
4. If someone wants to sell me something let them put it in writing, pay the advertising cost and postage and mail it to me. This would help the U.S. Post Office and create more advertising jobs. Besides I would never buy anything over the phone!

Sincerely

Henry J. Ferrone

P.S. Put my number first on the list [REDACTED]
Cleveland, Ohio

To whom it may concern

We would like our name
& number taken off tele-
marketing calls. Half of the
time when I answer they
just hang up.

Thanks

Lee & Lorenne Finkle

[REDACTED]
[REDACTED] Mi [REDACTED]
[REDACTED]

Sir I consider these telemarketing
calls an INTRUSION. I
have the right to
privacy in my home.
Help!

Thanks -
M. Garrison

Marian Garrison
PA 1