

[REDACTED]  
[REDACTED] Illinois [REDACTED]  
January 28, 2002

Office of the Secretary  
Room 159  
Federal Trade Commission  
600 Pennsylvania Avenue NW  
Washington, DC 20580

Dear Sir or Madam,

I think this is a fantastic idea! I must get eight or more telemarketer calls every day. I now have Caller ID with a device that picks up the phone momentarily and then hangs up after the second ring if the call is identified as originating from a telemarketer i.e. Blocked Number or Number Unknown. Now I understand there is a move afoot that the telemarketer must identify his phone number, **why?** **I lose** the one advantage I have.

As for your issues:

Q. How long should a telephone number remain on the national "do not call" registry?

A. How about forever? Why would you want to take off? You can incorporate a mechanism for removing your name if so desired. When my credit card companies asked me if I wanted to stop them from selling all my personal data to every Tom, Dick and Harry there was no time limit on the removal, it was forever.

Q. Who should be permitted to request that a telephone number be placed on the "do not call" registry? Should requests from the line subscriber's spouse or adult child be permitted? Should third parties (outside the FTC) be permitted to collect and forward requests to be put on the "**do** not call" registry?

A. How to the states with removal lists do it? I would look to them for guidance.

Q. What security measures are appropriate and necessary to ensure that only **those** people who want to place their telephone numbers on the "do not call" registry can do so? Should consumers be able to verify that their numbers have been placed on the registry? If so, how?

A. I don't think anyone will complain if they no longer receive calls from telemarketers. If you want you can mail a notice to those who have been added to the list. If they want to opt back in they can at that time.

Q. Should the "do not call" registry be an "all or nothing" option or should it instead allow consumers to specify the days or time of day that they are willing to accept telemarketing calls?

A. Don't complicate it, all or nothing.

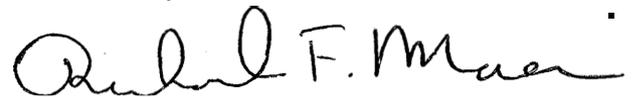
Q. The proposed rule would permit consumers or donors who place their name and telephone number on the "do not call" registry to provide express **verifiable** authorization to specific sellers or organizations to make calls to them. How will this requirement affect those entities with which a consumer or donor has a pre-existing relationship?

A. Fine, if you want people to bother you **send** them written authorization. Don't let somebody continue to bother me just because I'm **on** a pre-existing call list.

Above **all**, don't **let** the telemarketers **hobble** this fine idea **and** make it **useless**.

I urge to look to the states who have this legislation now for guidance as to how to make it simple and effective.

Sincerely,

A handwritten signature in cursive script that reads "Richard F. Maier".

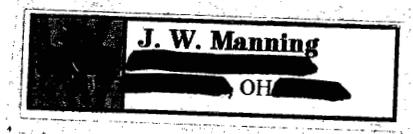
Richard F. Maier

Dear FTC,

2/26/02

Stop the harrassment & invasion of my privacy & the peace & well-being of my loved ones! I have never requested solicitation by anyone for anything at my home, in my mail, or on my telephone or computer. Is the reason for this unclear? YOU should ask every American if they want to be inundated with garbage each & every day before you start each day charged with keeping the public trust. If business interests want my attention, perhaps they should make products so outstanding that people will passthe word & seek them out. The facts would indicate that Americans are paying you to help the greedy usurp our time & money while we pay phone companies extra money to help stop nuisance calls over the phone lines & into our phones that we are paying an ever increasing amount for our own private (laugh out loud here) number!

Do the right thing or are you part of the problem.



Signed,

Joseph W. Manning

FEB 27, 2002

Federal Trade Commission  
600 Pennsylvania Ave.  
Washington, DC 20560

Dear Ladies and Gentlemen of the Commission,

Please try to get our phone number on **the** 'Do Not Call'  
list as soon as possible. Telemarketers are:

Unsolicited  
Unappreciated

Obtrusive  
Pro Hardship  
Poorly timed  
Invasive  
Intrusive  
Inconvenient  
Unnecessary  
Unneeded  
and

Unwanted, by almost everyone we know.

Thank you,

Mr. and Mrs. Louis R. Masceri \*\*

[REDACTED]  
[REDACTED] OH [REDACTED]

\*\* I am a 78 year old WWII veteran of the  
15th AIR FORCE. My wife and I have been married  
for 56 years and have lived at this address  
for 36 years.

MARTHA E. MOORE

[REDACTED]  
[REDACTED], OH [REDACTED]  
[REDACTED]

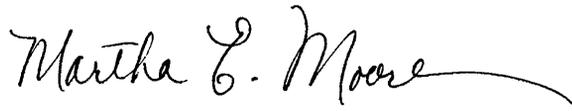
FEBRUARY 27, 2002

FTC  
OFFICE OF THE SECRETARY  
RM. 159, 800 PENNSYLVANIA AVE. NW  
WASHINGTON, DC 20580

TO WHOM IT MAY CONCERN:

PLEASE PERMANENTLY REMOVE *OUR* NAME AND PHONE  
NUMBER [REDACTED], FROM ALL TELEMARKETING LISTS.

THANK YOU VERY MUCH,



MARTHA E. MOORE  
(RODNEY K. MOORE, SPOUSE)

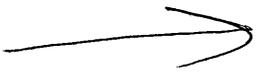
Help!!!

We <sup>(19 adults)</sup> support a "National Do Not Call" Registry!!!! If they have something to sell us - mail it, advertise it in the paper etc. Don't need or want any solicitation calls ever.

③ Robert and Audrey Motz and Michele Motz  
[redacted], OH [redacted]

more names

over



② Jim + Judy Conti  
[redacted]  
[redacted], OH [redacted]

① Robert J. Motz  
[redacted]  
[redacted] OH [redacted]

② Robert + Eleanor Lavinaki  
[redacted]  
[redacted], OH [redacted]

Susan Motz  
[redacted]  
[redacted] OH [redacted]

② Dale + Shirley Mackerty  
[redacted]  
[redacted] OH [redacted]

February 1, 2002

W. D. Nelligan

[REDACTED]

[REDACTED], MD [REDACTED]

MEMO TO: Office of the Secretary  
Federal Trade Commission

FROM: William D. Nelligan, [REDACTED], MD

*William D. Nelligan*

I STRONGLY support the proposal under consideration relative to putting into place a national registry whereby individuals can register their names and telephone numbers and insist on NO telemarketing calls which have not been authorized or approved by the individual submitting their name.

These calls, usually at dinner hours, MUST stop and I applaud the efforts of your agency to put a stop to them. They are an invasion on the privacy of individuals and families who DO NOT wish to be insulted by picking up the phone, only to find that the company doing the calling has speed dialed and there is no one on the phone. Or, even worse, a telemarketer who is a "hired hand" simply begins to insult the person being called by not being able to pronounce their name or has no knowledge of the needs of the person they have inconvenienced.

A few weeks ago, in defense of our privacy, we were forced to add a \$5 per month charge to our telephone bill in order to screen out most of these calls. The past several weeks have been MOST PLEASANT in that we have not had the telemarketers interrupting our meals or private time as a family.

PLEASE do all you can to put in place your proposal. All of will be greatly indebted to your agency.

March 1, 2002

James Parker  
[REDACTED]  
[REDACTED] Pa

Dear FTC Commission

I am writing to you to give my support to stop telemarketing calling to my home. These calls come all day and all night.

Telemarketing Rulemaking will stop these calls and I support  
FTC File No. R411001.

Please put my number on  
the do-not-call-list.

Thank you

James Parker  
[REDACTED]  
[REDACTED] Pa  
[REDACTED]

Feb. 20, 2002

Federal Trade Commission  
Office of the Secretary  
Room 159  
600 Pennsylvania Ave. NW  
Washington, D.C.

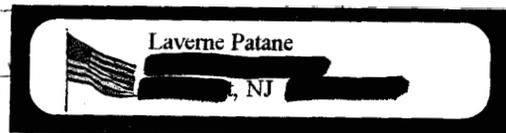
I would like to have our name re-  
moved from the telemarketing list.

Reason - We receive from 5 to 6 calls (or more)  
per day - & would appreciate anything  
you may be able to do in order to  
correct this problem.

Sincerely,

Laverne Patane

[Redacted]



February 28, 2002

Office of the Secretary, Federal Trade Commission  
Room 159, FTC.  
600 Pennsylvania Avenue, NW  
Washington, DC 20580

ATTENTION: Secretary of The FTC

I have contacted several of my Congressmen to register complaints against unwanted "ANNOYANCE TELEPHONE CALLS" from Marketers. And they have recommended that I make known my discontent directly with your office prior to March 29, 2002 regarding this matter.

**MY COMPLAINT:** From 9/19/01 through 10/19/01, I received ninety seven (97) of these "ANNOYANCECALLS" on my home telephone **between** the hours of 9:12 AM and 8:52 PM each **day**. **AND** none, I repeat **NONE**, of these calls were answered **by** the caller even after I kept saying "hello" repeatedly. Only after registering a complaint with the local police department and having the telephone company "trace" these calls to my telephone number was I able **to** stop these calls. And, the majority of these calls were being made **by** computerized dialing systems from MCL

I urge your office to place restrictions upon such TELEPHONE MARKETERS and to establish some widely known methods **by** which us citizens **can** stop such unwanted nuisance calls.

Sincerely,



Sam M. Pinson

II.

Richard Poliv

1/24/02

[REDACTED]  
[REDACTED] PA [REDACTED]  
[REDACTED]

RE Public Comment re Tele marketers

To whom it may concern -

I constantly receive these highly  
IRRITATING annoying + interruptive calls usually  
very early in the morning while I am sleeping  
and at night during the dinner hour.  
I have on numerous occasions complained  
to the telephone company + to the Pa.  
Govt. officials who tell me there is  
little or nothing they can do about this  
problem.

Every time I get a call I tell the caller  
to put my name + number on a no-call  
list. Yet they keep ~~calling~~ calling.

Any thing you can do to help stop - control  
this outrageous ~~recession~~ invasion of my  
home would be greatly appreciated + LOWE  
OVERDUE.

Very truly yours  
Richard Poliv

1298

Feb. 27, 2002

Dear Sir,

Please stop the Telemarketers from making unwanted phone calls. your proposed "do not call" registry sounds like an excellent idea and this is one household of registered voters that is all for it!

Disconnect the telemarketers!  
Forever, please!

Sincerely,

Anne Preller

[REDACTED]

[REDACTED] mg

[REDACTED]

to whom it May Concern,

I am certainly in favor of the "do not call"  
for telemarketers.

Please send me any information to have  
our phone number on the "do not call registry".  
Also a copy of the FTC's proposal.

Sincerely,

Elma A Ramsay

[REDACTED]  
[REDACTED], Ohio [REDACTED]



Maryann Sabol

[Redacted]

PA

2-14-02

Could you please have my name put on the —  
"National DO NOT CALL List"  
of Consumers for those annoying telemarketing calls.

Thank you very much.

Maryann Sabol

[Redacted]

[Redacted] PA [Redacted]

[Redacted]

2/28/02

To whom it may concern:

An article I just read  
in our newspaper today, suggested  
to write you people and ask  
you to please do whatever you  
can to stop telemarketing. It  
has become a bothersome every day  
call.

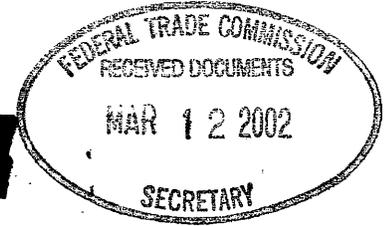
Thanking you for your efforts,  
Anna Mae Schultz

[REDACTED]  
[REDACTED] Oh.  
[REDACTED]

April Smith

[REDACTED], AL [REDACTED]

January 22, 2002



Federal Trade Commission  
CRC-240  
Washington, D.C. 20580

FTC,

Thank you FTC for responding to the needs and desires of private citizens!!! I am so glad that you are taking steps to block telemarketers. But instead of a DO NOT call list I would like to see a PLEASE CALL list. That is a company would have to provide a list of people and companies they intend to sell/share your info with and what those companies make or produce then the customer would have to voluntarily sign that notice and return it to the company giving them permission to sell or share their name and info with an update each year.

Further I think telemarketers should be required to begin the conversation by saying what they are selling and WHO gave them my info. I've tried asking marketers before and they act like the info fell out of the sky. Well in their opinion that is what happened.

Have you seen that internet commercial where a guy at a bar asks a girl for her number, she gives it to him then the other men in the room chime in that they want to buy her number from him. This is standard practice in business today but how can it be constitutional? They all claim free speech rights but that does not include unwanted solicitation.

I feel like it is an intrusion into my privacy AT BEST. More it feels like a threat. If these people are allowed to call me then WHO can I keep my number from? If I want a product I will seek it out otherwise I am being harassed in my opinion.

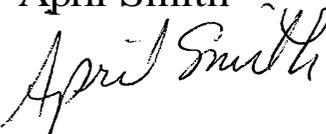
The whole thing just makes me think of peeping Toms looking in my windows. If these people can buy my name and info then *so* can sex offenders, so can con artists wanting to steal my retirement, so can someone who wants to create a

way to blackmail me or worse, so could a person's children *so* they could kill off mom and dad before they spend all the kid's inheritance.

Do I sound a little silly? These scenarios are going to become more common the free-er the government allows businesses to be with the information they gather from their customers. What's next? Can my lawyer sell/share the info I provide when I write out my will? Can my doctor give drug suppliers my medical data so that they can telemarket me to buy their miracle cures? We must make this information sharing voluntary. At the moment companies' attitudes are 'what the customer doesn't know I do with info won't hurt me'. Well I think it should.

This type of thing is as smarmy as the gardener writing a tell-all book of the estate's guests **and** love affairs. It is an underhanded, two-faced way for businesses to cheat their patrons. They take our money with one hand then sell us out with the other. Please make it stop.

Please make the penalties for violation of the current laws stiffer and please, please continue to protect my privacy and my right to give my phone and address to whom I choose rather than whomever wants to buy it.

Sincerely,  
April Smith  


Tom Swavely

[REDACTED]  
[REDACTED] Florida  
[REDACTED]

To: Office of The Secretary  
Federal Trade Commission  
600 PENNSYLVANIA AVE N.W  
WASHINGTON, D.C. 20580

Feb. 24, 2002

Re: The "do not call" registry  
File # R 411001

IT'S very Troubling THAT in The year 2002, our Society has regressed To The point where a Federal agency has To Set up a "do not call" registry To prevent Telemarketing calls To Those who don't want them. What ever happened To Common Sense?

OF course, for whatever reasons, Those who don't want To receive Telemarketing calls shouldn't receive them, AND Those who do - should. Moreover, Able reasoning should Conclude That it would be more Accurate and less expensive To Set up an "O.k. To call" registry.

The only reason "opt-out" is used is because a great Majority won't respond To opting-out of something that isn't wanted. In fact, in an educated AND informed society, "Opting-out" wouldn't exist.

cc. Senator Bob Graham  
Rep. Alcee Hastings  
Rep. Lincoln Diaz-Vallart

Sincerely  
Tom Swavely

[REDACTED]  
[REDACTED], NC

Office of the Secretary  
Fed. Trade Commission  
600 Pa. Ave., N.W.  
Washington, DC 20580

Feb. 28, 2002

Dear Sir, Madam:

Please put me on the National  
Registry for people who do not  
want to be called by tele-  
marketers.

Yours truly,  
Kerethy A. Taylor

[REDACTED] Maryland [REDACTED]

January 30, 2002

Office of the Secretary, Room 159  
Federal Trade Commission  
600 Pennsylvania Avenue NW  
Washington, DC 20580

Dear Federal Trade Commission,

Responding to your proposal about a registry for people who don't want to be called by telemarketers:

I keep the bell turned off on my phone and use an answering machine. It is the only way I have to screen out those pests.

The First Amendment gives them the right to say what they like. It does not guarantee them a captive audience. It does not give them the right to intrude into other people's homes and to harrass other people in their homes.

The proposed registry might run into some problems. This project sounds very expensive. It will be essential to advertise, to be certain that everyone is informed about this. Then you will need an enormous staff to handle the registry. Will Congress be willing to appropriate enough money?

Even then, some people might have trouble getting through to your phone line. If they have to leave a recorded message, they will have to spell out their name, address, and phone number, and this could be misunderstood and recorded wrong. Please realize that not everyone has patience with this system, and not everyone is on-line. Some people might prefer to handle this by regular mail, and this should be available. Then people should have an acknowledgment, to be assured that they have been placed on the registry.

This idea of a registry doesn't really sound practical. There is a much more practical solution. Telemarketing should be made illegal. If they have a product to sell, they can open a store and do business like anyone else, and stop antagonizing people.

*M E Theriault*

Mary Eliane Theriault  
[REDACTED]

MET/met

A note from  
John Touch

Mr. & Mrs. John L. Touch  
[REDACTED]  
[REDACTED] GA [REDACTED]

Feb. 8, 2002.



Dear FTC;

I am writing to request that something be done to stop all telemarketing call to my Home. Within the last week or a half we have received 4 Hong ups and 9 telemarketing calls. Two were made at 8:55 PM and one at 8:40 PM. This is a true invasion for us. We are retired and so to bed early.

The people are very polite, however they read a script and will not stop.

Please, please help. Bell South said it is legal by the FTC and will do nothing. Thank you

John & Susan Touch



23 Jan 2002

Gentlemen:

Stand up to the Telemarketers.  
I, for one, (of many) do not wish  
to be disturbed in the privacy  
of my own home

(Dr) Robert TOWNEND

[REDACTED]  
[REDACTED] PA [REDACTED]



COMMENT

3-6-02

FTC FILE NO. R411001

WE ARE ELDERLY AND RETIRED  
IT IS MOST ANNOYING AS WELL AS VERY  
INCONVENIENT TO GET TO THE PHONE  
ONLY TO FIND A TELEMARKETER ON IT.

PLEASE REGISTER OUR COMPLAINT

Mr. & Mrs Charles WAGNER

[REDACTED], FL [REDACTED] [REDACTED]

February 28, 2002

Office of the Secretary  
Room 159  
600 Pennsylvania Ave. NW  
Washington, DC 20580

To Whom It May Concern:

I am writing to inform you that, we are very much bothered by the annoyingly amount of telemarketer calls we receive and wish to be put on the national "Do Not Call" list of consumers.

Our address and phone number are as follows:

[REDACTED]  
[REDACTED], PA [REDACTED]  
[REDACTED]

Thank you,

*Angela and Joel Weiss*

Angela and Joel Weiss

*Angela Weiss*  
[REDACTED]  
[REDACTED], PA [REDACTED]