

[REDACTED]  
[REDACTED] VA  
F 1 17, 0

Office of the Secretary, Room 159  
Federal Trade Commission  
600 Pennsylvania Ave., N.W.  
Washington, D.C. 20580

Dear Sir or Madam:

This is to offer comments on the proposed centralized, national "Do Not Call" registry.

I am a widower living alone, but conducting financial and business affairs from my home. It is important to me that I personally answer telephone calls.

Telemarketers have long been interrupting my early evening hours, but now they are increasingly intruding on my business day.

I have entered my name in the Direct Marketing Association's "do not call" registry, which has reduced somewhat the volume of telemarketing calls from large businesses. However, it has had no discernable effect on calls from small and/or local businesses.

I am now 71½ years of age, and I have never found a single benefit from any of the telemarketing calls I have received in all of my years.

I fully support a centralized, national "Do Not Call" registry.

Thanking you for your work on our behalf, I remain.

Sincerely,

  
Craig Alderman, Jr.  
Craig Alderman, C

Federal Trade Commission  
Office of the Secretary  
Room 159  
600 Pennsylvania Ave., NW  
Washington, D.C. 20580

January 28, 2002

Subject: Telemarketing Rulemaking – Comment  
FTC File No. R411001

To Whom It May Concern:

I am writing to express my opinion regarding the proposed national telemarketing do-not-call list. This ruling would be an enormous help to most working Americans. We are bombarded everywhere we go throughout the day with advertising and salesmen. When we are in our homes, we would like to be able to control what we have to deal with. When I answer my phone at home, I am being forced to listen to advertising on the phone line that I pay for every month. I pay to have a phone in my home for my own personal use and as a means to communicate with people I choose to speak to. I do not keep a phone in my home as a tool for companies to advertise & market to me. And since most people are basically polite, we are **put** into the situation where we are pressured into giving to a charity we don't recognize or we have to be rude to someone just to get out of a pressure sale.

I have tried the current recommendations for reducing these calls to my home. They are a joke. I have already sent my name & request to the Direct Marketing Association and have seen absolutely no reduction in calls. When I tell the telemarketer to put me on their do-not-call list, they are no longer paying any attention- they are already hanging up the phone. To expect this industry to regulate itself is unrealistic.

I know that I am speaking for everyone I know—please help reduce these calls which interrupt our family lives.

Thank you.  
Regards,



Suzanne Antonello

PA

2/18/02

Please remove my name and phone number from  
the national list.

Thank you

Ernestine Baker

[REDACTED]

[REDACTED] Ohio [REDACTED]

phone number

[REDACTED]

Feb 15, 2002

Federal Trade Commission  
Washington, D.C. 20580

To: Secretary

I read in the paper that you have a proposal to create a National Registry for people who do not want to be called by telemarketers. I sincerely hope you are successful with this proposal & would like our names added to the list of those not wanting these calls to get through. Many times while enjoying an evening on the porch with friends, we have to come in the house, climb the stairs (split foyer home) only to have a telemarketer on the line. So many times during the day interrupted by these calls. It is getting worse & worse & yesterday - from 7 A.M. till 12 noon my granddaughter received 7 telemarketing calls. So we are all for this proposal & hope you get it passed. Thank in advance.

Sincerely  
Thomas E. Bridges  
Lucille Bridges

[REDACTED]  
[REDACTED] IN [REDACTED]

FTC  
Office of the Secretary, Room 159,  
600 Pennsylvania Ave.,  
N.W., Washington, D.C. 20580.

February 13, 2002

To the Secretary:

Regarding "Telemarketing Rulemaking - Comment. FTC File No. R411001,"  
I fully support the amendment to the Telemarketing Sales Rule  
(TSR), which "protects consumers from unwanted and late-night  
telemarketing calls and prohibits deceptive sales calls "

Thank you.

Sincerely,



Adam Christensen

VA  
January 31, 2002

Office of the Secretary  
Room 159  
Federal Trade Commission  
600 Pennsylvania Ave., N.W.  
Washington, D.C. 20580

Dear Sir or Madam:

I understand that your Office is soliciting comments on the proposed Do Not Call registry for telemarketers. I would like to state emphatically that I fully support the creation of such a list.

If the objective of telemarketing companies is to make sales, it is impossible to believe that telemarketers gain any advantage whatever from calling me. I find their solicitations to be frustrating, useless, and time consuming, and I resent them extremely. Never in my life have I ever purchased anything from a telemarketer. In fact, when companies approach me in this manner, I make it a point not to deal with them in the future; not only do they not make a sale when they call me, but they create a negative image.

It seems to me that there are other benefits of such a registry for the telemarketing industry as well. The registry, once implemented, would give telemarketers databases in which the whole pool of consumers actually would be willing to consider the product or service offered. This could not but result in greater profits. It would also result in much greater job satisfaction among rank-and-file telemarketers. They would make more sales and thus more commissions, and they would speak only to those individuals who do not resent being called, thus avoiding unpleasant confrontations.

Hopefully, the proposed registry would do much to bring together those who sell and those who wish to buy, without the sellers losing the goodwill of those who fervently wish to be left in peace.

Sincerely yours,

*William S. Davis, Jr.*

William S. Davis, Jr.

2/15/02

Telemarketing Rulemaking  
-Comment, FTC File No.  
R 411001

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BRIGITA R. DEWOLF

[REDACTED]

[REDACTED] Pa [REDACTED]

B.R. DeWolf

[REDACTED]

[REDACTED]

---

Please put me on your  
"do-not-call list"

Thankyou,  
Bridget

Judith A. Frisch

FTC

Office of the Secretary, Room 159,  
600 Pennsylvania Ave.,  
N.W., Washington, D.C. 20580.

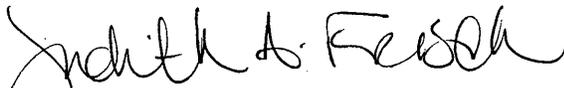
February 13, 2002

To the Secretary:

Regarding "Telemarketing Rulemaking - Comment. FTC File No. R411001," I fully support the amendment to the Telemarketing Sales Rule (TSR), which "protects consumers from unwanted and late-night telemarketing calls and prohibits deceptive sales calls "

Thank you.

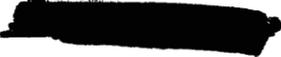
Sincerely,

  
Judith A. Frisch



**Federal Trade Commission  
6th and Pennsylvania Ave. N.W.  
Washington, D.C. 20580**

**Attn.: Marketing Practices Division**

**Edward L. and Nancy L. Hasselbeck**  


**Regarding the above names & phone number:**

**Please remove our number from the National Telemarketing Services  
immediately!**

**Copies of this request have been forwarded to the Ohio Attorney's Office in  
Columbus, Ohio and to the Telephone Preference Service, Direct Marketing  
Association, P.O. Box 9014 Farmingdale New York.**

*Edward L. Hasselbeck*

*Nancy L. Hasselbeck*

[REDACTED]  
[REDACTED] IL [REDACTED]

FTC  
Office of the Secretary, Room 159,  
600 Pennsylvania Ave.,  
N.W., Washington, D.C. 20580.

February 13, 2002

To the Secretary:

Regarding "Telemarketing Rulemaking - Comment. FTC File No. R411001," I fully support the amendment to the Telemarketing Sales Rule (TSR), which "protects consumers from unwanted and late-night telemarketing calls and prohibits deceptive sales calls "

Thank you.

Sincerely,

  
Kathleen Kania

TO: FEDERAL TRADE COMMISSION  
OFFICE OF THE SECRETARY  
ROOM 159  
600 PENNSYLVANIA AVE. N.W.  
WASHINGTON, DC 20580

DATE: February 18, 2002

SUBJECT: TELEMARKETING SALES RULE

1. Establish a toll-free number through which consumers could request to be put on a "do not call list."
2. Please do everything possible to keep telemarketers from calling me. I HATE TO ANSWER THE PHONE TO HEAR A PERSON TRYING TO SELL SOMETHING WHICH I CAN NOT SEE. Stop them from calling me. I can shop where I can see what I will buy. TELEMARKETERS INVADE PRIVACY AND WASTE MY TIME.

Thank you for your consideration,

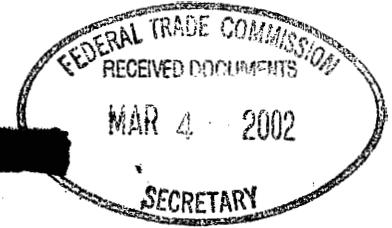
*Sarah Ann Kaufman*



Ms. Sarah A. Kaufman

Jewel P. Kennedy, SPHR

[REDACTED]  
[REDACTED] Georgia [REDACTED]  
[REDACTED]



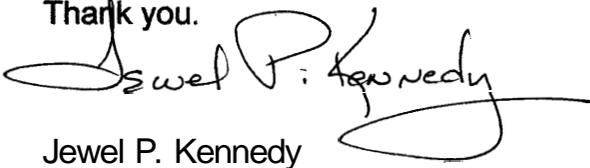
February 14, 2002

Federal Trade Commission  
Office of the Secretary  
Room 159  
600 Pennsylvania Avenue, NW  
Washington, D.C. 20580

This letter is to express **my support** of the proposal for a central, national number we consumers can call to opt out of having telemarketers disturb us at home.

Even better would be if we could opt out of telemarketers (1) calling us at home, (2) emailing us anywhere, and (3) mailing unsolicited materials to our homes.

Thank you.

  
Jewel P. Kennedy

[Redacted]  
[Redacted] Ohio

2/15/02

Please stop telemarket calls  
for [Redacted]

Thank you,  
James + Zora Koenig

Sharon L. Laakko

[REDACTED]  
MI  
[REDACTED]

February 6, 2002

The Office of the Secretary  
Room 159  
Federal Trade Commission  
600 Pennsylvania Avenue, NW,  
Washington, DC 20580.

Re: The Proposed National "Do Not Call" Registry

I support the idea of the a National "Do Not Call" Registry. As a banker for 29 years, I dealt with customers that were talked into giving account numbers to strangers on the phone. They would call me in tears saying, " I can't believe I gave them my number. I know better, but they were so nice." These customers were usually elderly, but I know others of varying ages. The sales pitch usually started with announcement of sweepstakes, but always ended with magazines. Anything that deters these telemarketers will be a step in the right direction.

I commend businesses that use fair telemarketing practices and approve that some businesses will not be required to use the registry. It will be important to provide senior citizens with information to protect themselves and make the registry easy to contact for everyone.

Your questionnaire is attached. If my personal telemarketing fiasco would be of assistance, I would be glad to tell you about it. Please contact me at slaakko@lssu.edu or by mail.

Acknowledgment of this letter would be appreciated.

Sincerely,



Sharon Laakko

Enc.

How long should a telephone number remain on the national "do not call" registry?

Forever

**Who** should be permitted to request that a telephone number be placed on the "do not call" registry? Anyone at that number

Should requests from the line subscriber's spouse or adult child be permitted? Yes

Should third parties (outside the FTC) be permitted to collect and forward requests to be put on the "do not call" registry? I would recommend government offices & non-profits assist citizens in requesting, but no lists should be formulated. I am afraid information may be used by the same companies we are trying to stop.

What security measures are appropriate and necessary to ensure that only those people who want to place their telephone numbers on the "do not call" registry can do so?

What about using the same method credit card companies use, they must call from the same number to activate.

Should consumers be able to verify that their numbers have been placed on the registry?

Yes

If so, how? The same way, the companies find out?

Should the "do not call" registry be an "all or nothing" option or should it instead allow consumers to specify the days or time of day that they are willing to accept telemarketing calls?

Yes, all or nothing..make it simple

The proposed rule would permit consumers or donors who place their name and telephone number on the "do not call" registry to provide express verifiable authorization to specific sellers or organizations to make calls to them. How will this requirement affect those entities with which a consumer or donor has a pre-existing relationship? They can send a letter, Post office needs the money anyway.

February 21, 2002

This is to request that  
our name and phone number  
be removed from all  
lists used by telemarketers.

Thank you  
E. Maurer

The Maurer's

NJ

Feb. 18, 2002

[REDACTED]  
[REDACTED] N.H.  
[REDACTED]

I'm writing to comment on the proposed "Do Not Call" Registry.

I am 100% in favor of it. It is extremely presumptuous of businesses to call, let alone the computer calls that don't quit. They do not have any inherent right to intrude as they do.

- 1) The phone number should remain on the "Do Not Call" registry indefinitely.
- 2) Anyone in the household should be able to place the number on the list.
- 3) A number on the list should be verifiable by simply calling to verify.

- 4) Keep it simple - if the number is on the list - no exceptions what so - ever on days or times. What's the point of having a list then?
- 5) Start from scratch on preexisting relationships. This would allow a purge.

Telemarketers are an intrusive and offensive group of business people. They disgust me. I hope I never get another call from them. My wife is in 100% agreement.

Sincerely,  
Peter & Susan Moran

Dianne Naragon

February 11, 2002

Federal Trade Commission  
Office of the Secretary  
Room 159  
600 Pennsylvania Ave. N.W.  
Washington, DC 20580

Dear Sirs;

1. I was ecstatic when I read you were considering legislation to establish a "do not call" list which, hopefully, would be respected by telemarketers.

2. We are senior citizens and it is very annoying to have the phone ring and by the time we get to the phone no one is on the line. They are always unavailable or anonymous. We know its telemarketers, and they keep calling until we get to the phone before the other numbers they are calling.

3. I have been keeping records of what company calls, the persons name (if they will give it) so that if they call again, I can remind them it is the second call and I have requested not to be called again.

4. We try to be courteous but they keep right on going with their speech even when you tell them you are not interested. The only way to get them to hang up is to be rude to them. I was not brought up that way. They are turning people into mean, rude individuals that probably carries over into other dealings.

5. I feel sorry for the elderly that are conned by these callers and spend money that they can not afford.

Dianne Naragon

Ms Diane Braun, Enkel



USA 19

Federal Trade Commission  
6th + Pennsylvanias Ave NW  
Washington, DC  
20580

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Atttn: Marketing Practices Div.

Please remove our name, address  
and phone # from all telemarketers  
lists.

Douglas L Pikel  
Diane B Pikel

[REDACTED]

[REDACTED], Ohio [REDACTED]

[REDACTED]

Thank you.

Secretary Room 159  
600 Pa. Ave. N.W.  
20580

Nancy Reagan  
2-14-02

Please Add My Name To The  
DO NOT CALL LIST

J. M. Penny - N. L. PENNY  
3445 CHESTER PIKE  
GLENOLDEN, PA. 19036

N. L. PENNY

[REDACTED]  
[REDACTED] N.J.  
[REDACTED]  
[REDACTED]

February 17, 2002

Memo:

To: Office of the Secretary, Room 159  
Federal Trade Commission  
600 Pennsylvania Ave. NW  
Washington, D.C. 20580  
I-877-FTC-HELP

From: Arthur L. and Helen G. Reed

We are writing regarding your announcement that there may be a new "Do Not Call" registry that would allow us to eliminate telemarketing calls with a single call to the FTC.

We can only applaud this proposal whole-heartedly! We are elderly. My husband has spinal stenosis and moves with great pain. I ~~am~~ currently receiving physical therapy for a bad back and hip. We do not wish to miss calls we are expecting from family and friends or businesses, so it is a source of both emotional and physical distress for us to struggle to get to the phone as it rings--sometimes four or five times a day!--only to find once more that it is a telemarketer. Often the person is not even on the line, having dialed number after number, just leaving their signature little clicking. Many times they interrupt us in something we are doing, to begin solicitations we don't want.

We feel besieged, invaded by a business which hides behind the concept of freedom of speech to take away our right to privacy within our own home. The idea of being able to stop this invasion is excellent. We urge you to make this service available to the citizens of this country as soon as possible.

Helen G. Reed

Arthur L. Reed

211812002

FTC  
Office of the Secretary  
Room 159  
600 Pennsylvania Ave. NW  
Washington, DC 20580

Re: Telemarketing Rulemaking – Comment.  
FTC File No. R411001

I am in total support of STOPPING TELEMARKEETING calls to my home. It is an invasion of my right to privacy. Isn't that in the Constitution? I am to the point where I no longer answer the phone when it rings. This may in fact one day put a family or personal emergency at risk.

Companies have other means and other places to advertise and promote their products to get my attention as a consumer. They do not have to do this by calling my phone number which I did not give them permission to use. After all, it is my number is'nt it? I pay the phone bill. Then, to add insult to injury, they pass my number around to other companies.

Please stop this nonsense. Do not let them convince you that it their First Amendment right to invade my privacy and use my property (the phone access that I pay for) to their own advantage. If I am interested in their product or service I can find out about them and call when it is my decision. And please do not let the Telemarketing Companies use their Washington lawyers and lobbyists to out override the public interest and right to privacy in ones own home!!!

Thank you for helping us out here. We are depending on you to stop this madness.

Beverly Rhinesmith

 PA



[REDACTED]

February 16, 2002

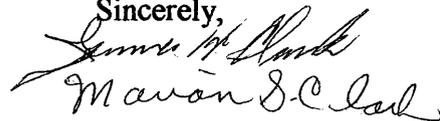
Secretary  
Room 159  
Federal Trade Commission  
600 Pennsylvania Ave, NW  
Washington, D.C. 20580

To Whom It May Concern:

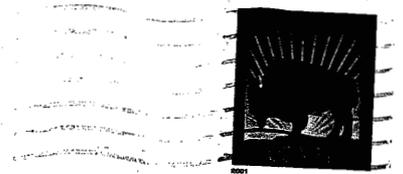
We are writing to express our support of proposed regulation of the telemarketing industry.

Our preference would be to put on phone number on a permanent "do not call" status. Organizations with whom we already have a relationship can use the mail to communicate with us. Because we are senior citizens, we would like our daughter to have the authority to place our phone number on "do not call" status. It would be useful to have some kind of mechanism whereby we could verify that our phone number is on the registry. This might be done annually on a call-in basis to an 800 number with automated entry and response.

Sincerely,



Mr. & Mrs. James H. Clark



Telemarketing Rulemaking  
Comment FTC File R411001  
FTC, Secretary, Rm 159  
600 Pennsylvania Ave NW  
Wash DC 20580



Telemarketing Rulemaking -  
Comment - FTC File No R411011

I strongly urge the  
FTC to establish a <sup>KATHERINE REIER</sup> [REDACTED] PA  
national do-not-call list. Phone  
solicitation is intrusive. Companies  
have many other non-intrusive  
means of soliciting business:  
mail, computer, advertising in  
newspaper & magazines. A phone  
call interrupts my work and  
pisses me off! Stop it!

[REDACTED]  
New York [REDACTED]

Mary C. Rower

re: Telemarketing Rule making Comment  
FTC file # R411001

Dear People,

I support the amendment to  
The Telemarketing Sales Rule TSR  
which "protects consumers from  
unwanted and late night telemarket-  
ing calls and prohibits deceptive  
sales calls."

Sincerely,  
Mary Calder Rower

[REDACTED]  
New Hampshire [REDACTED]

2/18/02

Office of the Secretary  
Room 159  
Federal Trade Commission  
600 Pennsylvania Ave.  
Washington, DC 20580

Gentlemen;

I greatly favor the idea of a National "Do not Call" registry. Commercial interests flood the postal service and e-mail, but recipients of their messages may choose when - or whether - to read them. Telemarketers invade the service that I pay for, and often violate my need to work on what I'm doing without interruption.

The Constitution did not contemplate this chaos in giving citizens freedom of speech. Please win in the telemarketers.

Thank you,

Betsy Sylvester

9.15

Federal Trade Commission  
6 And Pennsylvania Avenue N.W.  
Washington, D.C. 20580  
Attn: Marketing Practice Division

Dear Sirs:

Please have my name, address and phone number removed from any telemarketing lists as soon as possible. Below is my name, address and phone number.

Susan L. Nick or Waters

[REDACTED]  
Ohio  
[REDACTED]

Thank you in advance for your cooperation. It is imperative that this is done soon. My husband and I both do not want to be bothered with the garbage mail and phone calls, especially since our phone is unlisted. Again, thank you.

Sincerely,

  
Susan Nick/Waters

2/11/02

Dear Sir or Madam:

I'd like to ask that you get rid of the telemarketing idea completely!

I pay for my phone every month, it should not be used for a salesman to get into my house.

Mrs. George F. Watkins

Mon

*Herman W. Welker*

[REDACTED]

[REDACTED] on NC [REDACTED]

[REDACTED]

February 18, 2002

Office of the Secretary, Room 159  
Federal Trade Commission  
600 Pennsylvania Ave.  
Washington, DC 20580

The Federal Trade Commission as I understand it is asking for comments on the telemarketing industry.

I cannot believe that closing down this constant aggravation will result in the loss of 6 million jobs and lose 668 billion in sales. This most likely came from their sources (The Direct Marketing Association) not a true government study of actual figures.

No matter, the lost time and the constant pestering of 125 million households who are hopelessly locked into answering these annoying calls, amounts to over two (2) trillion (by my figures).

When considering this bill, at least require someone to be on the dialing side of the phone - not some blank computer with no response or no \*69 number you can call to tell them to please stop calling.

I do not care whether it is a telemarketer, a charity, or a non-profit this is not right. You have no opportunity to even ask that they not call your number again.

Last week, I personally had seven (7) of these no answer calls during lunch, taking a bath, fixing the evening meal and trying to watch Duke basketball game. I would imagine this happens to the rest of the good citizens of this country who have enough to worry about without this AGGRAVATION

**PLEASE PUT A STOP TO THIS AS SOON AS POSSIBLE.**

Sincerely,

*Herman Welker*  
Herman Welker. Citizen without rights

cc: Representative Howard Coble

[REDACTED]  
[REDACTED] NC [REDACTED]