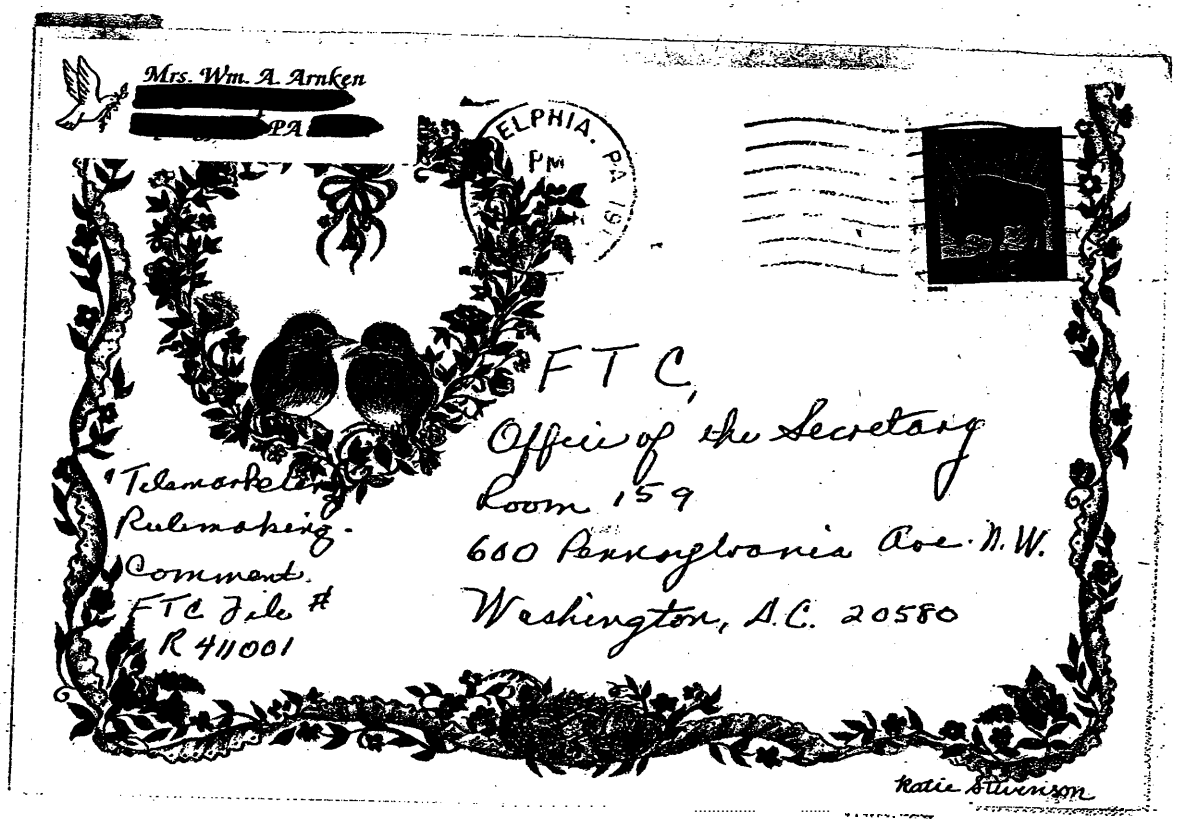

FTC. Office of the Secretary

I am definitely opposed to telemarketing phone calls. Not only do they disturb our dinner but at various times during the day. I am 88 and resent having to go to the phone for calls I do not want.

I hope you can do something about it.

Sincerely.

Elsie G. Arnken

[redacted]

[redacted], Pa [redacted]

Merrky, Bd Mr

[redacted]

USA
20
American Clipper Ships

F.T.C Office of the Secretary
600 Pennsylvania Ave
Room #159 Washington D.C
20580

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Jan 23, 2002

Re Telemarketing
Rulemaking
Comment FTC file #411001
Do not call Lists
Thank you

FEDERAL TRADE COMMISSION
RECEIVED DOCUMENTS
FEB 27 2002
SECRETARY

Thomas J. Cuny
[redacted]
[redacted], Va[redacted]

February 1,2001

To Whom It May Concern:

This letter comments on the proposal for the FTC to create a "Do Not Call" registry that would allow people to ban telemarketer's calls to their own phones. I thoroughly endorse the idea, since! both my wife and I find such calls to be a nuisance. My standard practice is to ask who is d i n g ; I then inform the caller that I do not accept unsolicited calls and then I hang up. However, since I am paying for the phone service for calls that I want to Make or receive, I should not be required to put up with these nuisance calls,

. . . . . .

I would like to make three other brief comments (based on my reading of the objections to this proposal by the Direct Marketing Association as printed on page C12 of The Washington Post of Jan. 30).

1. The assertion that the use of taxpayers money to finance such a service would interfere with the telemarketers' right to constitutionally protected speech is pure poppycock. Anyone who wants to receive such calls would continue to do so – it simply would protect those of us who do not want to put up with this unwarranted nuisance.

2. How would this service be financed? While it could be financed from the general fund, the FTC (with Congress' approval) should consider the feasibility of a user charge (feasibility including ease in collecting the fee and reasonableness of the charge). Since I know Tim Muris from when he worked in OMB, I feel confident that he has already thought about this question. In my view, if the service should be financed by a user fee, the charge should be on the telemarketers (rather than those who signed up for cutting off this nuisance) because it is the annoying practices of the telemarketers that make this approach necessary in the first place. (Naturally, if the charge were on the telemarketers, the collections should be classified as governmental receipts, whereas such a charge on those who voluntarily signed up would belong as offsetting collections.)

3. The industry contention that providing this service "could jeopardize more than 6 million jobs and $668 billion of sales" is, of course, ludicrous. Clearly, most people who signed up for this service would not normally make purchases from the telemarketers. Indeed, if anything, this approach should make telemarketing more economically efficient (and, therefore, increase the case for charging the telemarketers for the cost of this service) because it would eliminate calls to a group of people who are almost certain to say "no" to the telemarketers.

Best wishes in this endeavor.

Thomas J. Cuny

Mary Ellen Ekblad
[redacted] VA [redacted]

Feb. 11, 2002

Federal Trade Comm.
Wash. D.C.

Dear Secretary Clark:

Re the pending telemarketer "Do Not Call" registry, I write to register my strong anti-unsolicited calls feeling. Citizen privacy should not be weighed against economic considerations.

Here is an example of annoying, illegal, and persistent calls: a caller representing the DAV-disabled American Vets, Petersburg VA has (or had) an automatic call targeting "Northern Virginia" for pick up of banished articles. Recipient of call is instructed to press 1 if yes, 2 if no. If no action the call will be repeated later. I listened to the end without pressing. I phoned the 800#, asked they not repeat. I did receive one more.

I wrote DAV National Headqtrs & whom I've sent donations occasionally.

Their reply is that they have no such operation anywhere. Their Inspe-

515

promised to contact me again.

My phone is <u>not</u> <u>for</u> <u>telemarketers</u>
Nor is calls to for me.

Yours sincerely
Mary Ellen Ekblad

January 30, 2002

Good Morning,

Read the article and wanted to comment on the "Do Not ~~Consent~~ Call"

Thoroughly agree, we don't want their calls, know its their only job but I'm not interested in any thing They're selling.

to market - out the door

Mary Gell

Gell

[redacted]

[redacted]

[redacted]

Marlene & Samuel Halperin
[redacted], DC

January 30, 2002

To:
Federal Trade Commission

Thank you for your invitation to comment on Telemarketer phone calls. I am interrupted at all times of the day and night with these calls. In addition, after ringing, they hang up.
These calls are unsolicited.
Please do what you can to STOP Telemarket calls.

Thank you.
Marlene Halperin

P.S. Please consider this as a complaint as well as a comment.

Re Telemarketing Unwanted Call

Please stop all annoying & unwanted calls to my telephone # [redacted]

Martha C. Hancock

[redacted] NJ [redacted]

Office of The Secretary
Room 159
Federal Trade Commission
600 Pennsylvania Avenue, N.W.
Washington, D.C., 20580

31 JAN 02

Mr. or Ms. Secretary —

I receive a number of phone calls from advertisers unsolicited by me. In my opinion such calls could interfere with emergency calls to me from members of my family. Therefore, I would much appreciate such calls be legally stopped.

Thank you.

Daniel G. Jackson

Daniel G. Jackson
[redacted] MD [redacted]

[redacted]

Earl Jackson
[redacted] WV [redacted]
February 5, 2002

Office of the Secretary
Federal Trade Commission, Room 159
600 Pennsylvania Avenue, NW
Washington, DC 20580

Re: Telemarketing "Do Not Call" Register

Dear Sir:

Telemarketing has become ever more disruptive and intrusive. Although we always request to be placed on the "Do Not Call" list, the telemarketing calls continue unabated. Apparently, the direct marketing industry ignores many of those requests.

Earlier we exercised our option to opt-out. of the use of our credit information. However, as the consumer had to write each user of credit information, the use of that option was very inconvenient.

We strongly support the establishment of a centralized, national "Do Not Call" telemarketing registry. Particularly, the option of eliminating most telemarketing calls with a single call to the FTC.

In the interim, request information about consumer rights relative to telemarketing and how to file a complaint with the FTC.

Sincerely,

Earl Jackson

Add me to the "do-not-call" list. Thank you.

Judith H. Keene

[redacted]

[redacted], PA [redacted]

[redacted]

Judith H. Keene
01-28-02

"Telemarketing Rulemaking — Comment. FTC File# R411001"

Feb 9-2002

To Whom it may Concern

(1) Please prohibit telemarketers from getting a Consumer Credit or by Court order from anyone but me -

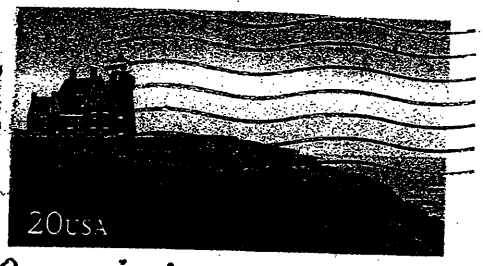
(2) Do not place my address or telephone number for anyone else for telemarketing

Thank you

Charlene Lagonge

[redacted]

Mr. and Mrs. Leo LaBorde
[redacted], Texas 7[redacted]



Federal Trade Commission
Office of the Secretary
Room 159
600 Pennsylvania Avenue, N.W.
Washington, D.C. 20580

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Dear Federal Trade Commission: February 6, 2002

According to an article in our Globe-News, the F.T.C. welcomes comments about proposed modifications of its Telemarketing Sales Rules. I am for all four of them.* I particularly want to stop telemarketers who are hiding their identities from those of us who have Caller ID. We even have Unidentified Call Blocking — but telemarketers with lots of phones don't have to offer any ID — it always says "unavailable". If they think stopping that denies their right to free speech, then they should have to pay our phone bill plus our Caller ID + Call Blocking extra charges. They have no right to access for free the service we are paying for.

Mrs. Leo LaBorde

Robert and Susan Larkin
[redacted], Maryland

January 30, 2002

Howard Beales, Director of Consumer Protection Bureau
Federal Trade Commission
600 Pennsylvania Avenue, N. W.
Washington, D. C. 20580

Dear Mr. Beales,

We favor, with utmost passion, the proposal to provide a registry for eliminating telemarketing phone calls with one call from the consumer to the FTC.

These phone calls are absolutely out of control, and have increased m number over the years. They intrude upon the sanctity of our home. In addition to bothering the sick and the elderly, they disturb the deep of shift workers. My husband is an emergency room physician, and not a day goes by without his sleep being disturbed by them. These calls provoke anger and outrage. The consumer, to date, has been powerless to stop the onslaught of calls but a formal sanction by the FTC would empower the consumer to put a stop to these intrusive callers. It is also a consideration that sales "calls" should not be allowed to intrude on the use of the Internet via e-mail.

Thank you very much for your consideration.

Sincerely,

Robert Larkin MD Susan Larkin

Robert and Susan Larkin

4-3-02

Federal Trade Commission
Room 159
Office of the Secretary
600 PA Ave, NW
Wash, DC 20580

Telemarketing Rulemaking - Comment
FTC File No. R 41100

Please BAN all telemarketing.
It is an invasion of privacy,
an intrusion of personal peace.
Please implement the national
"DO NOT CALL" list of
consumers, ASAP.

Thank you!

[redacted]

Lisa Leeper

William D. Longest
[redacted]
[redacted]MS[redacted]

February 8,2002

Federal Trade Commission
Office of the Secretary
Room 159
600 Pennsylvania Ave. NW
Washington, D.C. 20580

Dear Sirs:

Subject: Telemarketers

I have a suggestion for curbing how the telephone solicitors operate: (1) make them give the person called their name clearly, who they are calling for, and a toll free number where they can be reached any time of day or night. Preferably the number should be the President of the organizations home number, so he can be bugged at breakfast, lunch and dinner, including when he is sleeping. After while he of she would get the message and quit bugging people.

I have asked not to be bothered by sending in information but the calls began again after a year.

Sincerely yours,

William D. Longest

William D. Longest

[redacted]

[redacted] PA [redacted]

Feb 8, 2002

To Whom It may Concern;

Please remove my name + telephone number from your list.

I would like privacy and personal peace from these calls. Also take my husband name off. His name is Clarence Maines.

"Do not call"

Thank you
Florence Maines

1/27/02

PLEASE TAKE MY NAME OFF ALL TELEMARKETING LIST.

FREDA ORR

[redacted]

[redacted] PA [redacted]

[redacted]

THANK YOU

Freda Orr

TELEMARKETING RULEMAKING COMMENT
FTC FILE # R411001

[redacted]

January 23-'02

Dear Sirs:

Today (and it's only afternoon) I have received three (3) telemarketing calls and yesterday - 3 more!!

I try to be polite but enough is enough! Please pass some laws to prevent these intrusions. Phone companies are the worst!!

Thank you.

Lena L. Pearlstein

January 31, 2002

Dear Sir or Madam,

I am writing to give my support for a centralized, national "Do Not Call" registry. Having elderly parents and children who play sports, demands that my phone be available to receive calls at all times. I can't tell you how many times I'm expecting my child to be on the other end of the phone line, only to hear yet another unsolicited telemarketer. These calls are not requested and are very annoying! As far as the telemarketing industry

feeling that taxpayer dollars shouldn't be spent to restrict communication protected by the 1st amendment - hey, they can still exercise the right to communicate - just do it in writing (via US Mail)! Do not let them continue to tie up my phone line. I should not be forced to get call waiting or caller ID services to solve this problem of important calls not getting through to me.

Please pass this proposal to eliminate these telemarketing calls.

Sincerely,
Carol Porcino

Tele marketing Ruling 1/28/02

We don't like tele marketing -
as we have sickness in our
home - and now the calls are
of any interest to us in our 80's
No way would we buy
through tele marketing

Mr. & Mrs. Walter Reber

Mr. & Mrs. Walter Reber
[redacted]
[redacted], PA

JAMES T. ROZMUS
[redacted]
[redacted] NJ [redacted]

February 3, 2002

Office of the Secretary
Room 159
FEDERAL TRADE COMMISSION
600 Pennsylvania Avenue, NW
Washington, DC 20580

Folks:

Kindly note my support for the proposed legislation protecting consumers from unwanted telemarketing calls by requiring them to 'scrub' their lists of those telephone numbers that consumers have placed on a national "DO NOT CALL" registry.

Having been subjected to all-too-many of such calls, I feel this is a good thing to have. Consumers have a right to undisturbed personal, private time.

Thank you.

Very truly yours,

James T. Rozmus

February 3,2002

Dear Sirs,

Mr. Carl Sass
Ms. Jean V. Sass
[redacted]
[redacted], CA [redacted]

1. Regarding the proposed legislation to curb telemarketers. Bravo!

2. In regard to claims by TM's that this violates their free speech. This is **an** opt out plan; they have no right to speak to "hostages" who don't want to listen!

3. Citizens have a phone - for <u>their</u> use – not for the convenience of TM's. This is definitely a violation of the right to privacy.

4. Please pass this much needed legislation.

Thank you.
Very truly yours,

Carl D. Sass

Jean V. Sass

Mr. & Mrs. Joseph Sendi
[redacted]
[redacted] PA [redacted]
Feb. 8, 2002

To whom it may concern,

We very strongly support
a national telemarketing do-not-
call list. The 10-15 interrupting
calls all day & evening are most
annoying and at our senior
citizen age - have no interest in
any of their pitches. We have
our favorite charities, also.
"Telemarketing Rulemaking - Comment
FTC file No. R411001

Sincerely
Joseph & Theresa Sendi

January 28, 2002

Office of the Secretary
Federal Trade Commission.

Secretary;

Please enter my vote for restricting or abolishing telemarketing. They ignore all pleas to not call back, and now that computers begin the sales pitch, it cannot even involve the Telephone privacy act.

On the rare occasion that a human being is on the line, the person acts as though they are never heard of it. Those who do acknowledge the act, simply switch the call list to another office, which claims not to know what

I am talking about.
The telephone company, which assuredly is being paid for all these calls, tells me that there is no way that they know who makes them. I suppose they send their phone bills to the moon.

If nothing else, the phone companies should be compelled to divulge this information to their customers, so that we can take appropriate legal action.

We are a captive customer, and apparently have no recourse,

Sincerely,

John Stello

[redacted], PA [redacted]

Telemarketing Rulemaking - Comment
F.T.C. File No. R 411001

Please help us from getting phone call from telemarketers. I am 75 years old and in ill health.

The calls come early morning sometimes around 8AM also during the day & into the nights. They won't take no for a answer.

help pass the law to have a national Centralized list for Do Not CALL

Thank you
Sarah Shannon

Sarah Shannon
[redacted]PA[redacted]

FTC, Office of the Secretary, Room 159
600 Pennsylvania Ave. N.W.
Washington, DC 20580
February 5,2002

Re: We Need Your New Rules to Protect us from **Telemarketing Intrusions.**

1. 911, Medical, Police, and Fire Emergency calls cannot be made when a telemarketing recording ties up the phone. It is frightening! ***When*** seconds count ***for an emergency phone call such as a baby choking, or a fire, or a crime in progress, a telemarketing recording will not allow a life saving 911 call to get through.***

2. There is no way to tell if the telemarketer is a legitimate business and if that business is honest. There is no way to prove over the phone if people are who they say they are. You can't examine credentials over the phone. A few years ago, our police department was embarrassed by a (boiler room) counterfeit operation that took in a large sum of money from trusting caring people in our community. After the tragedy of September 11, there were probably telemarketing cons collecting money for fraudulent charities. I refuse all calls including surveys, charity, and sales that come from unfamiliar sources because "I will not do any business over the phone."

3. We pay a hefty sum of money for phone service for our own use and not for pesky businesses that want to sell something, beg money, or try to extract information that may be used for unscrupulous reasons.

4. Some of the calls may masquerade as a telemarketing calls but these calls may be a disguise for the purpose of finding out if a location is vacant to rob? How would we know the true purpose of that call?

5. We should not have to pay extra phone charges to prevent intrusions from telemarketers.

6. Some telemarketers may cruelly prey upon naïve people. Scams and identity theft cause horrible suffering and devastating losses.

7. People don't want interruptions by uninvited telemarketing calls and some of their reasons are very serious.

8. Federal Agencies should be authorized to monitor telemarketing calls so see if their businesses are legitimate. The telemarketers should pay the cost.

9. Modern technology has made it possible to make free 911 calls on pay phones. Perhaps modern technology will develop a way to allow a 911 call to cut through a telemarketing recording. Until then, we are all at risk!

10. The Federal Trade Commission seems sincerely concerned and it looks like the commission has some very good plans. Thank you for those, and thank you for inviting my comments.

11. Today, 2-04-02 I called the 877-382-4357 phone number and talked with Scott. He was very polite and encouraged me to send my letter to you. Thank you, Scott, I hope this is helpful.

12. (Here are some emergency calls we needed to make when seconds counted. **Fires** One year a fallen old electric power line started a fire, it happened again **the** next year. **The** *fires* could **have** destroyed **our neighborhood. Robbery We** caught a mail thief in the process). **Potential medical emergencies** Some of our neighbors have serious heart problems. We don't want our phone lines tied up by telemarketers. As ***this intrusive business mushrooms and the calls increase in numbers and frequency, the risks of consequences from unethical businesses and our safety grows greater.***

Respectfully yours,

Faith Simon

Mrs. Faith Simon
[redacted]
[redacted] CA 9[redacted]

Copies (6) as requested and all paragraphs **are** numbered as requested.
Copy to Congressman George Miller

2-2-02

To: Whom it may Concern,

I would like to comment on Tele-marketing.

I am all for the National "Do Not Call" Registry. I am allready on the "Do Not Call" List for my State, and it has helped some, but not enough!

I feel it is my Phone & my Time they are wasting! if I want to buy something I will go Shopping!

Thank you for listening.

Janice & Marvin Smith
[redacted]
[redacted] NY

"Telemarketing Rulemaking
– Comment. FTC File
No. R 411001

Do not call

Edw. J. Supinski
[redacted]
[redacted] PA [redacted]
[redacted]

Thank you.

Feb 7, 2002

Telemarketing Rulemaking, Comment
FTC File No. R411001

Sirs:

We support your proposed of establishing a National "Do Not Call" registry that consumers could join for free with a single phone call.

Sincerely,

Mona M. Walker
Richard Ten Eyck Walker

[redacted]

Mona M. Walker
Richard Ten Eyck Walker

[redacted]

Telemarketing Rule Making - Comment
FTC File # R411001

PLEASE go ahead with the establishment of a national "DO NOT CALL" registry! I am so tired of solicitation calls! People should be able to relax in privacy in their own homes, without wondering if they should answer the phone, or not.! Sure, I could spend more money & get Caller ID, but I am on a limited income & shouldn't have to, anyway!

Thank you for letting me put in my two cents worth!

Dorothy A. Wingfield
[redacted]
[redacted], Fl [redacted]