

From: Jo-Ann Murphy
Sent: Thursday, July 08, 2004 9:43 PM
To: FACTAscoringstudy
Subject: FACTA Scores Study

Good Day:

I am writing today in reference to your FACTA Scores Study. I believe that using credit scores to determine ANYTHING but whether or not you are eligible for credit should be banned. I don't believe these scores should even be used to determine eligibility for credit. There is too much that they do not take into account.

Because we have had periods of illness and unemployment since our marriage, our credit score is very low. Therefore, we are being run into bankruptcy by having to pay the highest insurance premiums on our car and home and be insured by assigned risk companies even though we have never missed an insurance premium and have not made any claims on the car insurance and only claims on the home insurance when the whole neighborhood was hit with catastrophic storms.

My sister and mother-in-law (who has more money than God) both pay for EVERYTHING in cash. They do not believe in credit cards. Both have been denied credit by many companies and stores because they don't have a credit score and now they are having to pay the highest insurance payments for the same reason. Either one of them are EXCELLENT credit risks because they do not buy anything unless they have the means to pay for it.

The credit scoring system does not take into account WHY there have been credit problems and they take forever to correct information or to drop things off the record that no longer have a bearing because circumstances have changed. They do not give credit to people who have money and pay for things 99% of the time in cold hard cash. They do not take into account people who are at the poverty line and live from paycheck to paycheck and don't have enough to enable them to establish credit. This system is seriously flawed and more and more companies are using it claiming that it means people who have a low score have no morals or ethics and are out to cheat other people by filing false claims, taking unnecessary risks, or just being a criminal. That is profiling and it is wrong and it hurts millions of good people may have money problems or not be good at handling money, but who are good and cautious in other areas of their life.

Thank you for hearing and considering my concerns.

Jo-Ann Murphy

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