

From: Dr. Lawrence Roth
Sent: Wednesday, June 02, 2004 4:31 PM
To: CONTACTLENSSTUDY
Subject: Abuse of Fairness to Contact Lens Consumer Act by 1-800 contacts

To whom it may concern,

I received a call on my answering machine for a contact lens prescription from 1-800 contacts. The gentleman indicated that, if no response was made, the contact lenses would be dispensed. The contact lens prescription expired 2 years ago. The phone call was made to my office on Memorial Day.

The request for the expired prescription on a National Holiday would fall outside normal business hours and such a request must fall outside the parameters of the act.

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