

**From:** Candace S. Smith  
**Sent:** Saturday, February 28, 2004 9:35 PM  
**To:** CONTACTLENSRULE  
**Subject:** invalid contact lens Rx verifications

Dear Sir,

Lately it seems that I have been swamped with requests to verify contact lens Rx's by Mail order concerns such as 1-800 Contacts and LensExpress. The vast majority of these requests are received past the 8 business hour time limit and when looking up the expiration date in the patient's chart, the Rx has expired, often by YEARS. What's the use in sending back the notice that the Rx has expired since I have received the request past the allotted time for the Rx to be considered valid and therefore, as I understand it, able to be filled? I read that the AOA had lobbied for the best language in the House Bill, but with this loophole, distributors can fill contacts at the drop of a hat. The Law is rather anemic for the benefit of the doctor trying to provide the best health and vision care and little protection for the patient.

David D. Smith, O.D, FAAO

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