

From: Richard Blunk
Sent: Tuesday, March 02, 2004 11:09 AM
To: CONTACTLENSRULE
Cc:
Subject: contact lens

On 2-25-04, 1-800-contacts sent my patient Vallerie Hobbs (01-31-1966) contact lenses that was a wrong perscription. They sent their perscription verification request on 2-24-2004 at 14:23mst and we immediately sent back that it was expired on 2-24-2004. Later that day we received another letter asking for perscription. This was sent back the next day that the perscription was wrong. She was fit with Definition contacts and they sent her FreshLook Colorblend. Her contacts were shipped on 2-25-2004 after being told not to. This was later followed by a letter from 1-800-contacts to wear the contacts with caution since they were the wrong lens.

Dr. Richard Blunk

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