

From: FLiii
Sent: Tuesday, March 02, 2004 8:13 PM
To: CONTACTLENSRULE
Subject: Complaint

I just received a request for a patient to confirm their contact lens prescription. The request came from Coastal Contacts. Their Verification form did not include any request for exam date or expiration date. In addition, the fax back number supplied in the verification was a toll call to British Columbia.

I find these items to be a half-hearted attempt at complying with the new regulations and an added expense for our office to reply via a toll call to Canada.

Richard J. Cohen, O.D.
FL