

**From:** JOHNNIE BARNES  
**Sent:** Monday, March 01, 2004 3:35 PM  
**To:** CONTACTLENSRULE  
**Subject:** 1-800 Contacts Verification requests

Dear Sirs:

RE: 1-800 Contacts Rx Verification Request #6258978

I received a request for CL verification of the above referenced CL Rx on 2/27/2004. The patient has never been seen in my office and that information was faxed to 1-800 Contacts on 2/27/2004 within the mandatory 8 hour time frame. Today (3/1/2004) I received a second request from them for the same patient. I responded via their web based verification system that once again the patient has never been seen in my office.

Repetitive requests for CL Rx verification create un-necessary expense and take valuable staff time. I request that your agency contact 1-800 Contacts and inform them that repeated requests for the information they have received is a violation of the spirit of the law.

Dr. Johnnie P. Barnes  
IU '82

AL

-- you'll see the difference--

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