

From: Oolgita
Sent: Saturday, April 03, 2004 7:38 PM
To: CONTACTLENSRULE
Subject: #RA11002

Comment from Olga A. Merdziuszew, O.D.

I think the number of business hours given to verify the information with the supplier is absolutely ridiculous. There are various potential problems that could be created for our patients because I was sick one day and couldn't respond to their supplier in time or heaven forbid I get time to take a vacation. If the patient's prescription gets filled without a recommended change and then they return and I believe they have the update but in fact they do not, this will certainly cause an improper over-refraction. In another instance, if a patient gets his or her prescription filled without the proper update and then they feel that I, as their doctor, have failed to provide the correct prescription, they will not return for future care. I feel there should be a time limit but 8 hours is not humanly possible.

Thank you for your time,
Olga Merdziuszew