

From: David Emrich
Sent: Tuesday, March 30, 2004 11:08 AM
To: CONTACTLENSRULE
Subject: Contact Lens Rule, project #R411002

Hello,

Just wanted to say that, as an optometrist with sixteen years experience, I think your eight hour reply to prescription verification requests is unrealistic. I had one arrive on my days off, and they evidently followed the rule, and filled the wrong Rx, which could damage the patient's eyes. I alerted them to the error, as soon as I got the request. I think forty-eight hours is more realistic.

Sincerely,
David Emrich, O.D.

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