

From: Johnson, Barbara
Sent: Tuesday, March 23, 2004 11:25 AM
To: CONTACTLENSRULE
Subject: Fairness to Contact Lens Consumers Act of 2003

I am a consumer and I want the right to choice. I like the convenience of having my lenses delivered to my door. I appreciate having the choice of where I purchase my contact lenses. I think it's totally unfair the eye doctors can charge up to three times the amount for lenses then I can get elsewhere for the same exact product. The doctors are already making very good money on the extensive exam, glasses and frames also.

My last appointment was with Eye Care Professionals, II
After being charged nearly \$250.00, I was then expected to pay \$120.00 for lenses when I could get them for 69.00 in the mail. They refused to give me my prescription. When I went to pick up my lenses, they took them out of the original bottle from Ciba and put them in a case. The bottles were not given to me. That is a safety concern for me also. How do I know if it's the correct script. How can I be sure that all was sterile during the transition? I paid them well for the exam. I have a right to my prescription just the same as any other doctor that I would see.

I support this law and feel strongly that I have a right to my medical records.

Barb

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