

From: William Harner
Sent: Saturday, March 20, 2004 8:52 AM
To: CONTACTLENSRULE
Subject: Fairness to Contact Lenms Consumers Act of 2003

I have been wearing contacts since 1968 in the 8th grade. Now 36 years later I continue to enjoy the benefits of a better fitting, longer wearing soft lens. I have purchased lenses from 1-800-Contacts for many years enjoying the ease of ordering on-line, with no hassle and delivery to my home.

Knowing the importance of good eye health I have always had yearly eye exams even though some of the tests are not covered by my doctor. My 17 year old son has been wearing contacts for three years and his yearly eye exams are NOT covered by our insurance as he just has refractive, corrective vision.

My eye doctor strongly encourages me to use their facilities and order contacts from them but I enjoy some price incentive from using an online service. They have told me int he past about manufacturers discontinuing lenses and if I ordered from them I could get 2 years for the price of 1. Twp years later I am still ordering these lenses from 1-800-Contacts. I should not be charged for asking for a copy of my prescription to go elsewhere to order lens. It takes me 6 months to a year to reschedule an appointment with my eye doctor. If you have to miss an appointment, it takes at least 4 months to reschedule.

I support the new law protecting my rights to shop around and purchase contact lenses from my chosen retailer.

Thank you.

Lindsley W. Harner
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