

From: Gina Golden
Sent: Thursday, March 18, 2004 1:17 PM
To: CONTACTLENSRULE

I have been a customer of 1-800 contacts for several years and was notified of this new law by them. I am writing in support of this law. I had an experience a year ago where I had to go to an eye doctor for an updated exam before 1-800 contacts would give me a new pair. When I let the eye doctor and his staff know that I just needed to know my prescription and would be buying my contacts elsewhere, they were extremely rude to me, tried to pressure me into buying the contacts from them, and told me how "unhealthy" the contacts are that I am buying from 1-800 Contacts. The biggest issue is, of course, freedom to choose where I buy from and the cost. I can buy the exact same contacts from 1-800 contacts for exactly half of what they cost at the eye doctor. When I told them this, they did not believe me, so I took them a printout of my bill so that they could see how much they overcharge. I support this law because it protects people like me from eye doctors like mine!

Gina Golden