

From: Laura Blood
Sent: Sunday, March 21, 2004 3:10 PM
To: CONTACTLENSRULE
Subject: contact lens rule

To whom it may concern:

I am writing to express my concern that purchasing contact lenses remain easy and convenient and to object to any proposed "waiting period" -- the purpose of which I find suspect and probably an opening to the days when the doctors had a monopoly on the marketplace.

We've come a long way from those days -- when I had an argument with my eye doctor because he refused to give me a prescription for my lenses -- thereby forcing me to drive to his offices (open only during business hours and 30 minutes from my home) to buy my lenses. After paying \$150 for an eye exam he knew he had me -- my only alternative being to pay another doctor who might be willing to give me my prescription for another eye exam.

Let's not go back to that time. Services such as 1-800-contacts are dependable and have excellent customer service and 24 hour availability that I'll never get from a doctor's office. I can't think of single product that I buy that is more important to my day to day functioning than my contact lenses. Please keep things the way they are.

Sincerely,
Laura Blood
Washington DC