

Comment #751

From: Kim Glann
Sent: Thursday, March 18, 2004 12:04 PM
To: CONTACTLENSRULE
Subject: Proposed Contact Lens Rule

Dear FTC:

I am writing you to urge you not to limit the freedom of consumers in America. Your proposal to put a waiting period on contact lens purchases made through the internet is illogical and flies in the face of what this country is all about — freedom to choose how and where we purchase our goods.

It is my understanding that online contact lens suppliers request either a faxed copy of the prescription and/or call the doctor's office to confirm the prescription before it is filled. If they are able to do this in a matter of minutes or hours, then why should the FTC make them wait days before filling the order?

This is unfair and only hurts consumers.

As a contact lens wearer, I can attest to occasionally forgetting to order my contact lenses until the last minute and being quite thankful that not only can I purchase my contacts online at a discount, that I can get them shipped to me within a matter of days.

The service I receive from online contact lens suppliers is merely healthy capitalism at work. I see no reason why the FTC should hamper the way they do business by needless regulations.

Sincerely,

Kimberly Glann
CA
Contact Lens Wearer