

Comment #745

From: Steffanie Schrader
Sent: Thursday, March 18, 2004 11:14 AM
To: CONTACTLENSRULE
Cc: 1800contacts@1800contacts.com
Subject: New rule

As a contact lens wearer who uses 1-800-Contacts to purchase my lenses, I wanted to write and let you know that I strongly oppose any rule that would dictate who and when I can purchase lenses from. I need to be able to buy my contacts quickly and easily from vendors like 1-800-contacts to help keep expenses to a minimum. Purchasing contacts from my eye doctor is very costly. And I don't want to have to wait to get them from outside vendors. Eye doctors serve the consumer, not the other way around. If they do not like the fact that their patients go to outside vendors to fill their prescriptions, they should make it more affordable to purchase contacts from them. Creating a rule that puts a restriction on the customer in hopes of leaving the customer no choice but to purchase from the eye doctor is not the solution. Remember also, that all government agencies have been created to SERVE the people, not make their lives more difficult.

Sincerely,
Steffanie A Schrader
Florida