

**From:** Bartlett Eyecare  
**Sent:** Wednesday, March 24, 2004 9:26 PM  
**To:** CONTACTLENSRULE  
**Subject:** contact lens act

Dear sir

I have the following concerns and experiences with the new contact lens law:

1. We have received fax requests for patients that are not patients in our practice.
2. Faxes arrive in our office with no date that they were sent. This makes it hard for us to know how long the fax has been in the office.
3. Faxes arrive outside normal business hours and on week-ends when the office is closed.
4. Patients requiring conventional (non disposable) lenses or gas permeable lenses can not be fit with trial lenses. The Dr. must purchase these lenses for each fitting. If the patient chooses to obtain their lenses elsewhere upon completion of the fit, then what is to be done with the lenses purchased by the Dr. for the fitting of this patient?
5. It is wrong to assume that if a patient can wear a clear contact lens, then they can successfully wear an opaque (colored) version of the same lens. When fitting an opaque lens, the doctor pays close attention to the patient's pupil size in both light and dim conditions. If the pupil encroaches on the opaque area of the lens, then there can be significant glare and halos seen by the patient. These can be bad enough to hinder a persons vision, especially while driving.
6. If a patient requests a copy of their contact lens prescription, how are we to monitor how many times that prescription is filled during the year period if it can be faxed to the contact lens vendor? It should be required that the original contact lens prescription be given or sent to the party filling the prescription and that party should be required to fill the prescription as it is written.
7. On 2/6/04 our office received a fax from 1-800 contacts for a patient. I faxed back the form with an ok for ordering 1 box of contact lenses for each eye instead of 4 boxes for each eye. I did this because the prescription would expire in 6 weeks. At this patients annual exam on 3/22/04, I learned that she ordered 6 boxes per eye (1&1/2 year supply). Not only is this more than was oked, but it is also more than 1 year supply of lenses. These extra boxes are the wrong prescription because her prescription changed over the past year.

As an eye care practitioner, I need to be able to trust that the suppliers of contact lenses are going to do what is medically, and ethically in the best interest of my patients. So far that does not appear to be the case.

Sincerely,

David A. Hughes OD

Bartlett Eyecare Center

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