

Comment #685

**From:** Linda Leeuwrik  
**Sent:** Thursday, March 18, 2004 5:20 PM  
**To:** CONTACTLENSRULE  
**Subject:** Contact Lens Rule, Project No. 411002

To the Federal Trade Commission:

Consumers like me both value and have a right to expect convenience and fast service when ordering contact lenses. Thus, I would like to say that I oppose that part of the proposed rule which could make me wait days for my lenses. As a graduate student on an extremely tight budget, I often have to wait until the last possible moment to order my lenses; therefore knowing that I can order them online and receive them almost immediately is very important to me. I have been ordering contacts, by phone and then online, through 1-800-contacts for years now with no problems and always with the immediate turn-around time that I need. I would find it really disappointing to have this excellent and convenient level of service disrupted. Thank you for your consideration of my opinion on this matter.

Sincerely,  
Linda Leeuwrik