

From: Marc Callahan
Sent: Wednesday, March 17, 2004 6:23 PM
To: CONTACTLENSRULE
Subject: Ruling on Contact Ordering

Dear Sir/Madam,

In the past I have had to search around town for some time in trying to find the oddball prescription I have due to an early-age eye injury (fish hook, no kidding). As a result of my not being able to find the contacts locally without paying \$130 and waiting on a 3-day delivery, I was able to call 1-800-Contacts and get them the next day. This was fortuitous, as my drivers license has a vision restriction and I was w/o any contacts at all, much less the correct prescription.

I depend on driving for my job. Not having contacts available quickly could cause some unpleasant "income reduction" issues if my employer doesn't understand the situation. Which they wouldn't...

Thank You,

Marc Callahan

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