

Comment # 499

From: Michael Lewis
Sent: Friday, March 05, 2004 4:32 PM
To: CONTACTLENSRULE
Cc: 1-800 CONTACTS
Subject: Rights as a Contact Lens Wearer

To Whom It My Concern,

I will be brief... I have been denied for years my prescription for my lens. "They" would "quote" the law and say it is illegal for them to give me the prescription - and quoted that "they" would be held liable if the lens didn't fit correctly ...and that basically only "they" could insure the fitting, prescription, and over all integrity of the prescription/fitting.

In essence, they stole from me by the simple means of creating the atmosphere that I had to deal with them. And in doing so, I paid more money then I would normally have been required to do so....

YOU need to stop THEM in these acts of deception. They want a protected trade/income environment. So up to now, it appears that the FTC has turn a blind eye to this unlawful conduct. Once again, the people of the medical field protect their own at the patience expense and the FTC just goes along with the process.

If I was a betting man, I would wager that you (the FTC) have know about this for years and have not taken the effort to act or otherwise enforce the principles that only now are coming to light...thanks to the people like 1-800 CONTACTS!

Stop this conduct, the deception and protectionism that flies in the face free enterprise.

Sincerely

Michael Lewis

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