

From:
Sent: Thursday, March 18, 2004 12:36 AM
To: CONTACTLENSRULE
Subject: Fairness to Contact Lens Consumers Act

Federal Trade Commission,

I am writing in regard to the proposed rule which could make me wait days for my contact lenses to be shipped. I oppose that part of the rule. I value convenient and fast service when ordering contact lenses. It is important to me to have the freedom to obtain my lenses quickly and easily. Having to wait days could present a problem.

I will share with you one situation in which having to wait days for my contacts could have been a real problem. The night before flying out of town on vacation, I had spent the night at my friend's mother's house who lived near the airport. The evening after reaching my destination, I realized I had left my contact case with my glasses behind. Of course wouldn't you know it, the next morning I accidentally tore one of my contacts. I was able to call my contact lens provider, and they were able to send my contacts to me the next day. I was so glad, because seeing the beautiful scenery of Lake Tahoe and Yosemite National Park would not have been nearly as amazing as it was. The eyestrain from wearing only one contact caused me to have a terrible headache. I was so thankful that I didn't have to wait for days to receive my contacts. It could have been a terrible vacation instead of the wonderful one it turned out to be.

Please reconsider your proposed rule so I will continue to receive convenient and fast service from my contact lens provider.

Respectfully yours,

Linda Ogle