

Comment # 391

From: Brian Fournier
Sent: Thursday, March 18, 2004 9:30 AM
To: CONTACTLENSRULE
Cc: 1800CONTACTS@1800contacts.com
Subject: Next day service

Dear Sirs,

I am a contact lens wearer. I have had, on occasion, the need to have a shipment of contact lenses "overnighted" to me. Here is why: I was traveling on bussness and had left my contacts at home. When I realized this, I called 1-800-CONTACTS, they have my current perscription, and told them that I needed them to send out a box (6) lenses to my hotel. They did this for me and I was able to continue what I was sent out to do. If I would have had to wait two or three days, can you imagine the cost of sitting there without them??? I know it was my fault for forgetting them, but it sure was nice to be able to get replacements, next day.

Thank you,
Brian Fournier