

Comment #175

From: IDOCBOLTZ
Sent: Monday, March 08, 2004 3:23 PM
To: CONTACTLENSRULE
Subject: 1-800-Contacts Problem

Today I had another instance of a verification request from 1-800-Contacts for a lens that was never fitted. This patient had always worn non-disposable lenses, but the verification request was for the disposable lens from the same manufacturer! They are not the same! 1-800-Contacts should not be allowed to imply that the patient is already wearing these lenses! And who knows, that they may actually fill the Rx anyway.

Kenneth Boltz, O.D.

Ohio