



Information Illimited, Inc.

Re: CAN-SPAM Act Rulemaking, Project No. R411008

To the Commissioners,

I applaud your efforts to curb the problem of unsolicited bulk email. SPAM is a tremendous problem.

However, I am concerned about the proposed requirement for merchants to maintain suppression lists. Please keep the small business owners in mind.

There are so many problems and costs associated with this idea, and so much damage done to consumers and businesses alike, that I feel I must urge you to consider this matter most carefully.

Requirement of the use of suppression lists will seriously damage many of the legitimate publications available on the net. My specific concern is for harm to publishers who require permission from the consumer prior to adding them to any list.

They're not who CAN-SPAM was designed to put out of business, but this requirement will very likely have that effect.

The Internet is one of the last remaining places where a person can start a small business and prosper with very little initial investment. The suppression list requirements could spell disaster to those of us already struggling to start our small business

There's also the potential for significant harm to consumers, because of the problem of properly knowing their intent when they unsubscribe from a list. On top of that, these suppression lists could easily fall into the hands of spammers, leading to more spam instead of less.

I was quite surprised at the potential problems this ruling could involve, and urge you in the strongest possible terms to reconsider its implementation in light of these problems,

Respectfully,

Samuel H. Knoll II
Durham, North Carolina, USA

4721 Highgate Dr., Durham, NC 27713
Ph: 919-361-8834 ~ Fax: 919-361-8835
Sam@information-illimited.com.