



A TEAM MASTERS IS A PROFESSIONAL SHOPPER SERVICE FOR THOSE NEEDING FUNERAL MERCHANDISE. (CASKETS, URNS, HEADSTONES ETC.)
FTC 16 CFR PART 453 FUNERAL RULE REVIEW

Our Casket store is a division of our 15 year old site preparation firm, Bob's A-Team Associates. (Bobs stand for Betty's Own Business, and we are certified as a Woman Business Enterprise with several entities for heavy excavation, sanitary and storm improvements, demolition and trucking) A portion of our work includes underground improvements for manhole & catch basin work. As such, we have charge accounts with suppliers for pipe & precast concrete. Our firm has a good track record, a good reputation and not new in business, there should be no reason why anyone can site *We can't do business. It made me feel like my skin was the wrong color!*

1. One of the most blatant disregard for wholesale business to business occurred when I, Betty, tried to order a precast concrete grave liner from Mack Industries of Cleveland Ohio. The last precast concrete form I purchased on our charge account from them was for \$1,300.00 a large manhole. A precast grave liner is similar in make up to a man-hole, they both use reinforced wire and concrete mix to manufacture. The only \ repeat, only difference is in the form - the shape of the end piece. I will supply all the correct information on the FTC formal form about Mack and all others below, so this can be looked into. So EACH firm can be contacted about this conspiracy, illegal activity & false advertising!! When I tried to order this piece, from my salesman, Dean B. informed me We have made the decision not to sell our grave liners to casket stores - only licensed funeral directors. I balked, You mean to tell me I can buy a manhole or catch basin, but a grave liner, I need four years of college and a degree to obtain from you? I even offered to have a funeral director make the arrangements, to order the same product and have it delivered to the same place. He told me We can't sell THRU a broker either. The reason was fear of boycott by morticians, a powerful group.

- Here is a partial list of the firms I have contacted - names when they would give them to me, and all with the same result. We sell to licensed funeral directors only, not interested, no casket store sales, etc., etc.
1. Chapman Burial Vault Service 3612 Center Street, Perry, Oh - Mrs. Chapman flat out told me her funeral directors were calling - upset that she might sell to me - so that she couldn't sell to me. 440--259-5286
- Of the SEVEN casket business to business listed in the Northeastern Ohio phone book, I didn't find one that would sell to me! I called several long distance calls, relying on the ads, AND only wasted my money & my time!
2. Ohio Burial Case, Mr. Ron Castle's policy, not to Casket stores, 1720 Columbus Rd. Clev Oh. 216-621-1743
 3. Reid Casket Co. Mr. Reid, commitment only to licensed funeral directors, look elsewhere dear Toledo Oh. 419-726-1028
 4. Toledo Funeral Supply only funeral directors 419-537-8713
 5. United (York) Casket co. Wickliffe, Oh don't do that 440-943-0478 John
 6. Astral Industries, left number, 3 message, did not return call. 7700 Hub Pkwy, Valley View Oh. 216-642-7544 when I did get owner he was very rude & hung up on me!
 7. Glassier Casket Dan (& brother) only sell to funeral homes - 2882 Detroit Ave. Clev. Oh 216-621-6242
 8. Clarksburg Casket 800-624-3825 Ms. Tony Sheves, our Pres. Mr. Mark Garrett has written policy to only sell to licensed funeral directors, and not to casket stores.
 9. Valley Caskets Jack & John Staub 513-860-0880 never sold and don't want to start now, to casket stores.
 10. Walley Casket Co. Toledo 419-242-3343 Paul Waltz said only to licensed funeral directors
 11. Zane Casket - not to casket stores 740-452-4680 Bob Dority
 12. Reynolds Casket - 800-441-8224 Rusty or Wayne Myers not to casket stores spoke with Rusty, only Lic. f.d.
 13. Warfield-Rohr Casket Co. Phil said York casket only, can't sell to you. 804-237-1764
 14. Serene Memorials owner not interested - hung up on me! 440-572-0899 11530 Pine Tree Pl, Stongsville, Oh.
 15. Ohio Caskets 5625 Memphis 216-749-0463 only to licensed funeral directors
 16. Chicago Casket of Ohio 614-868-0638 man said he was owner & didn't sell to casket stores
 17. Midwest Casket, Bob Smith, only to licensed funeral directors 937-390-2669
 18. Heartland Caskets & Lynch (Mike Carter) dist. only to funeral homes 800-777-3151
 19. Hoffman Casket only to funeral homes 800-397-1567
 20. Waltz Casket Toledo Oh. 419-242-3343 not to casket stores
 21. Ex-cell 0 Casket Williamsburg Kentucky 806-549-4555 Don Adkins Doesn't sell to casket stores sd operator
 22. F & F Metal Products, Inc. Greenville, Tx. 903-454-9637 Tom no new customers, after I sd we are Casket st.
 23. Balanced Line Casket Co. Ind. licensed funeral directors only, not to any casket stores 800-382-6934
 24. Cardinal Casket Co Orlando, Fl. . Owner said not to casket stores, refused to give his name 800-425-0583
 25. Cutler Casket Co. Buffalo, N.Y. No, we sell to funeral directors only. 716-896-5767

A TEAM MASTERS 262 SHELTON BLVD. EASTLAKE, OH 44095 (440-942-8769)

SERVING THE PUBLIC DIRECT - W/ DEVOTION, SAVINGS & COMPASSION HIGHLIGHTED

☐As you can see from this listing - one would be a fool to think that there was not a collaboration to keep it a closed market and shut out the casket stores. If they list an ad, and they are ALLOWED to restrict trade to a certain group, then make them place in the ad also No sales to casket stores or third party retailers PLEASE TELL ME ~ What other group of tradesmen could get away with this conspiracy?

☐Please let me know if I can be of service in answering any questions. 440-942-8769

☐Best Regards, Betty Brown, CEO A Team Masters, a Casket Store & More! <http://www.burialitems.com>
