

Identity Theft Consumer Complaint Data *Connecticut*

January 1 - December 31, 2008

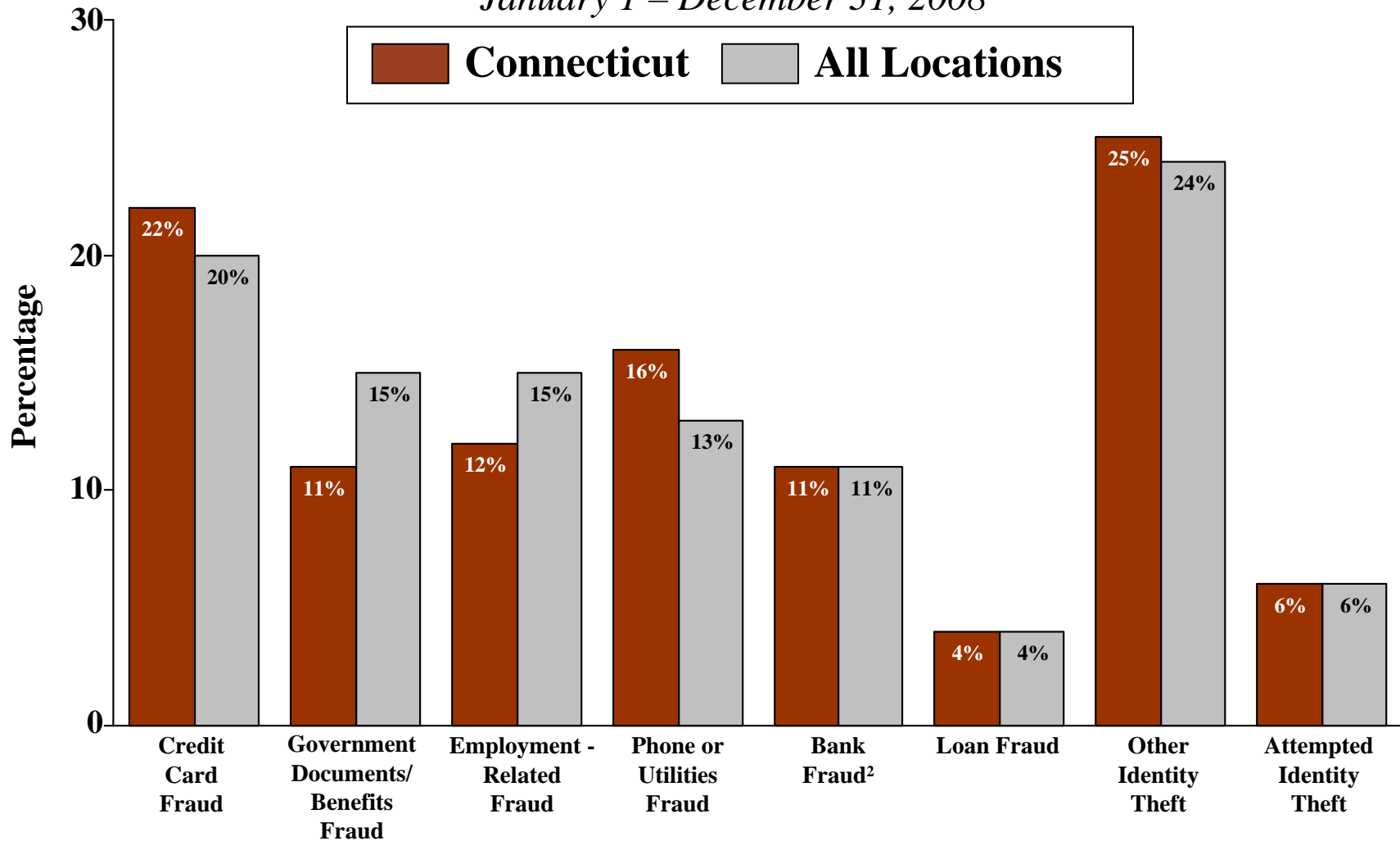


*Federal Trade Commission
Washington, DC*

Figure 1

How Consumers' Information Is Misused¹

January 1 – December 31, 2008



¹These data are not based on a survey; the complaint figures presented are derived from self-reported and unverified consumer complaints contained in the CSN database. Percentages are based on the total number of CSN identity theft complaints: 3,031 from Connecticut consumers and 313,982 from consumers in all locations. Note that CSN identity theft complaints may be coded under multiple theft types.

²Includes fraud involving checking and savings accounts and electronic fund transfers.

Figure 2

How Consumers' Information is Misused¹

January 1 – December 31, 2008

Credit Card Fraud	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
New Accounts	13.5%	12.3%
Existing Account	9.1%	8.0%
Unspecified	0.1%	0.1%
Total	22%	20%

Government Documents or Benefits Fraud	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
Fraudulent Tax Return Filed	8.6%	12.2%
Other Government Documents Issued / Forged	1.0%	1.3%
Government Benefits Applied For / Received	0.7%	1.2%
Driver's License Issued / Forged	1.1%	0.9%
Unspecified	0.0%	<0.1%
Total	11%	15%

Employment-Related Fraud	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
Employment-Related Fraud	12%	15%

Phone or Utilities Fraud	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
Utilities - New Accounts	6.2%	5.5%
Wireless - New Accounts	5.8%	4.1%
Telephone - New Accounts	4.4%	3.4%
Unauthorized Charges to Existing Accounts	0.4%	0.5%
Unspecified	0.2%	0.2%
Total	16%	13%

Attempted Identity Theft

	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
Attempted Identity Theft	6%	6%

Bank Fraud²	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
Electronic Fund Transfer	5.1%	4.6%
Existing Accounts	2.3%	3.4%
New Accounts	3.6%	3.0%
Unspecified	0.1%	0.1%
Total	11%	11%

Loan Fraud	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
Business / Personal / Student Loan	1.2%	1.8%
Auto Loan / Lease	1.2%	1.3%
Real Estate Loan	1.5%	1.2%
Unspecified	0.1%	0.2%
Total	4%	4%

Other Identity Theft	Connecticut	All Locations
Theft Subtype	Percentages	Percentages
Uncertain	10.3%	10.3%
Miscellaneous	9.9%	8.7%
Evading the Law	1.4%	1.4%
Medical	1.3%	1.3%
Internet / Email	1.4%	1.1%
Apartment or House Rented	0.5%	0.7%
Insurance	0.2%	0.3%
Securities / Other Investments	0.3%	0.2%
Property Rental Fraud	0.1%	0.2%
Magazines	0.1%	0.2%
Child Support	0.1%	0.2%
Bankruptcy	0.1%	0.1%
Total	25%	24%

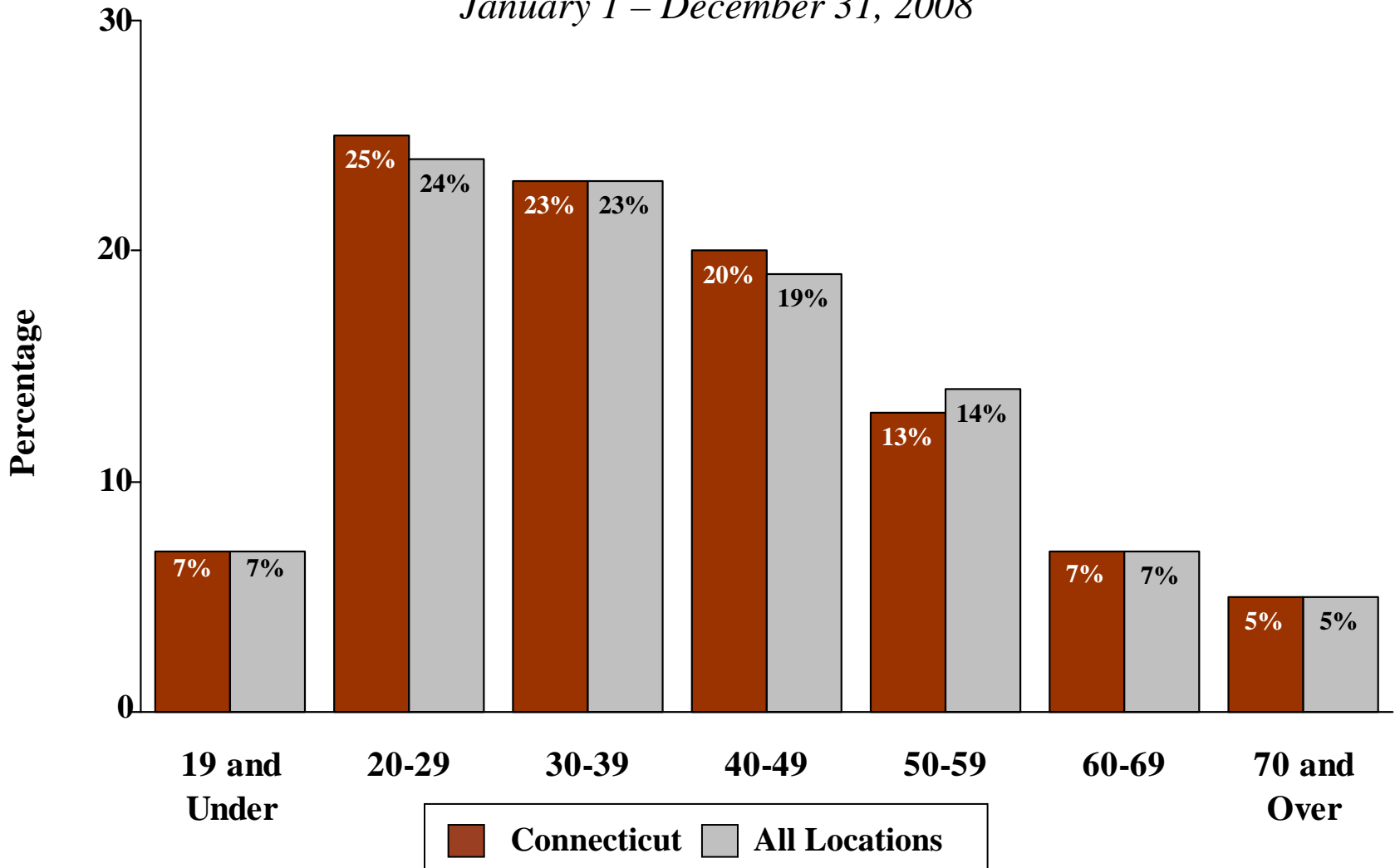
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²Includes fraud involving checking and savings accounts and electronic fund transfers.

Figure 3

Complaints by Consumer Age¹

January 1 – December 31, 2008



¹These data are not based on a survey; the complaint figures presented are derived from self-reported and unverified consumer complaints contained in the CSN database. Percentages are based on the number of CSN identity theft complaints where consumers reported their age: 2,590 from Connecticut consumers and 296,737 from consumers in all locations. 93% of consumers from Connecticut and 95% of consumers from all locations who contacted the Federal Trade Commission directly reported their age.

Figure 4a

Identity Theft Complaints by State (Per 100,000 Population)¹

January 1 – December 31, 2008

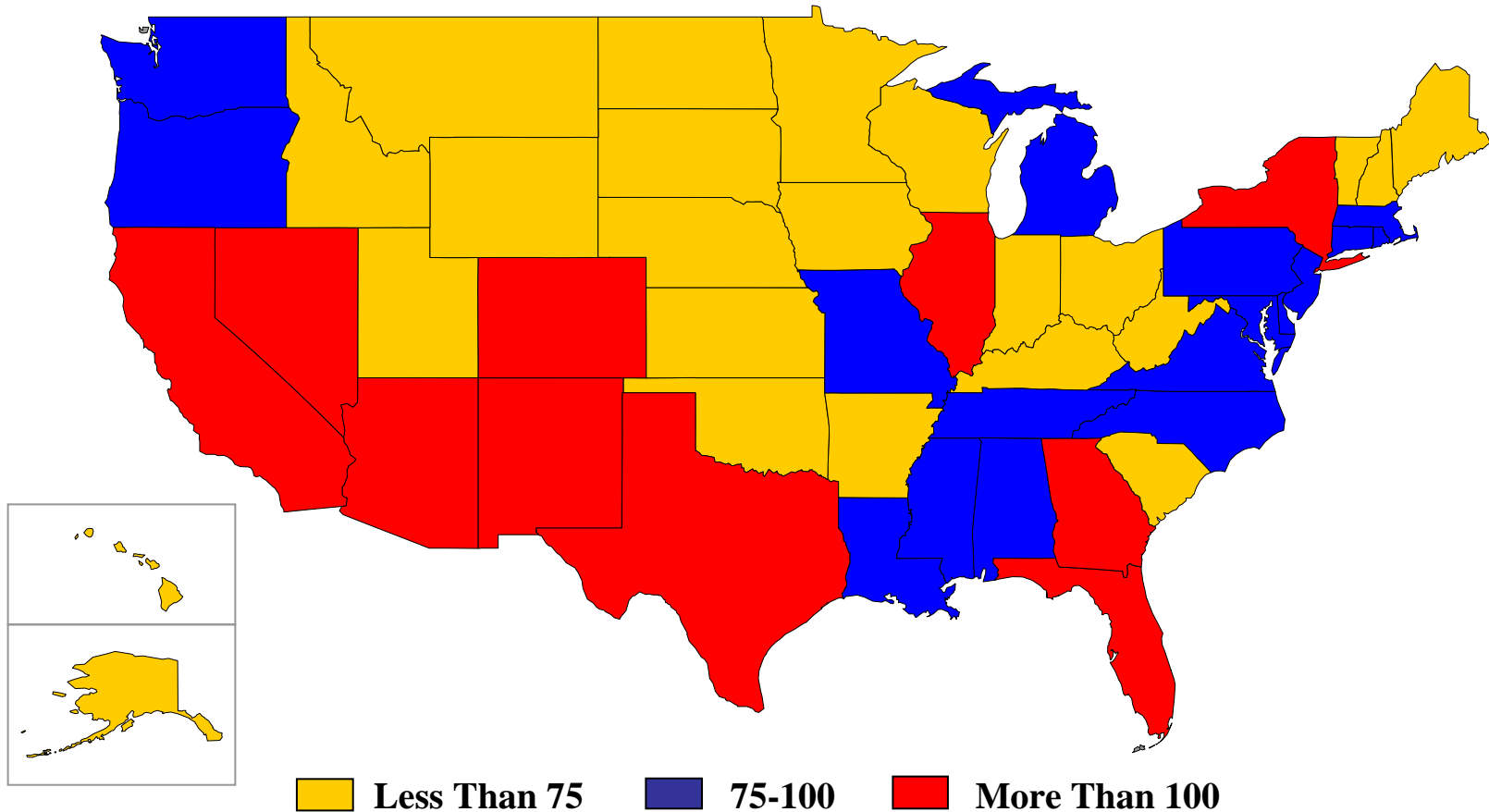
Rank	Consumer State	Complaints Per 100,000 Population	Number of Complaints	Rank	Consumer State	Complaints Per 100,000 Population	Number of Complaints
1	Arizona	149.0	9,683	26	Oregon	77.5	2,937
2	California	139.1	51,140	27	Missouri	75.0	4,433
3	Florida	133.3	24,440	28	Oklahoma	74.0	2,696
4	Texas	130.3	31,708	29	South Carolina	73.5	3,292
5	Nevada	126.0	3,275	30	Arkansas	72.4	2,068
6	New York	116.2	22,647	31	Indiana	72.0	4,589
7	Georgia	111.0	10,748	32	Ohio	71.7	8,237
8	Illinois	106.4	13,726	33	Kansas	71.6	2,005
9	New Mexico	104.9	2,081	34	Alaska	71.4	490
10	Colorado	100.9	4,983	35	Minnesota	67.6	3,528
11	Maryland	96.1	5,412	36	Utah	64.9	1,775
12	New Jersey	94.2	8,181	37	Nebraska	59.2	1,055
13	Alabama	93.1	4,342	38	New Hampshire	57.7	759
14	Washington	89.4	5,855	39	Idaho	56.9	867
15	Delaware	86.9	759	40	Kentucky	56.1	2,396
16	Louisiana	86.6	3,819	41	Wisconsin	56.0	3,152
17	Connecticut	86.6	3,031	42	Hawaii	55.2	711
18	Pennsylvania	86.1	10,723	43	West Virginia	47.7	866
19	Michigan	83.6	8,363	44	Vermont	47.6	296
20	Massachusetts	83.2	5,408	45	Maine	47.3	623
21	North Carolina	82.5	7,609	46	Wyoming	46.9	250
22	Virginia	81.7	6,349	47	Montana	46.5	450
23	Mississippi	80.5	2,367	48	Iowa	44.9	1,347
24	Tennessee	80.2	4,982	49	North Dakota	35.7	229
25	Rhode Island	78.4	824	50	South Dakota	33.8	272

¹These data are not based on a survey; the complaint figures presented are derived from self-reported and unverified consumer complaints contained in the CSN database. Per 100,000 unit of population estimates are based on the 2008 U.S. Census population estimates (Table NST-EST2008-01 - Annual Estimates of the Population for the United States and States, and for Puerto Rico: April 1, 2000 to July 1, 2008). Numbers for the District of Columbia are 979 complaints and 165.4 complaints per 100,000 population.

Figure 4b

Identity Theft Complaints by State (Per 100,000 Population)¹

January 1 – December 31, 2008



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