

**CITY OF CHICAGO AND FEDERAL TRADE COMMISSION  
HISPANIC OUTREACH FORUM  
Mexican Fine Arts Museum**

**AGENDA  
JUNE 22, 2005**

- 8:30 - 8:45 am      **REGISTRATION AND COFFEE**
- 8:45 - 9:00 am      **WELCOMING REMARKS**
- Welcome and Introductions  
*Norma Reyes*, Commissioner, City of Chicago,  
Department of Consumer Services  
*C. Steven Baker*, Director, Midwest Region  
*Daniel Solis*, Alderman, 25<sup>th</sup> Ward
- 9:00 - 9:45 am      **IDENTITY THEFT**
- Trends and Developments  
*John Lucki*, Sergeant, Chicago Police Department
  - FTC's Victim Assistance Program  
*Rolando Berrelez*, Assistant Director, FTC Midwest
- 9:45 - 10:15 am      **PREDATORY LENDING**
- Enforcement and Outreach Overview  
*Norma Reyes*, Commissioner, City of Chicago,  
Department of Consumer Services
- 10:15 - 11:00 am      **ADVANCE FEE AND SHORT TERM LOANS**
- Enforcement and Outreach Overview  
*Debra Harris*, Assistant Inspector-in-Charge, Chicago Division,  
U.S. Postal Inspection Service
  - Enforcement and Outreach Overview  
*Tom James*, Senior Assistant Attorney General, Consumer Protection  
Division, Office of the Illinois Attorney General
- 11:00 - 11:40 am      **DEBT COLLECTION AND CREDIT REPAIR**
- Enforcement  
*Rosa Abreu*, Attorney, Cook County State's Attorney's Office
  - Overview of BBB Programs and Services  
*Jim Baumhart*, Better Business Bureau of Greater Chicago and Northern  
Illinois
- 11:40 - 12:00 pm      **FINAL QUESTIONS AND ANSWERS AND CLOSING REMARKS**