



FTC v. QT Inc Frequently Asked Questions

The Federal Trade Commission sued QT, Inc. and others in 2003, alleging that the defendants made false and deceptive advertising claims about the Q-Ray bracelet. On September 8, 2006, the Court ruled in the FTC's favor and found defendants' claim that the Q-Ray Ionized Bracelet relieves pain is deceptive.

Who is eligible for a refund?

You are eligible for a refund if you purchased a Q-Ray bracelet between January 1, 2000 and June 30, 2003 directly from the Defendants, are dissatisfied with the product and have not already received a refund for the total purchase cost.

How can I get a refund?

You must have correctly completed a claim form and returned it to us within 30 days of the date of our mailing to qualify for the refund program.

Do I need to send you proof of purchase?

You are not required to have proof of purchase.

The person named on the claim form is deceased, what should I do?

If the person named on the claim form is deceased, you may still make a claim on their behalf. You will need to provide verification of the death. Please enclose a copy of the death certificate and documentation showing us that you represent the estate, along with the completed claim form.

How much money will I get?

The amount of the refund to which you are entitled will be calculated automatically based on the purchase data contained in the company's database. The amount of any refund you actually receive will depend on the amount of your purchase(s) and the number of consumers who decide to participate in this refund offer.

When will I receive my refund?

We do not have an anticipated date for refunds to be issued. QT, Inc. declared bankruptcy so you will not receive your actual check until the conclusion of the bankruptcy proceeding.

How can I track the status of my claim?

You can track the status of your claim online by visiting <http://www.ftc.gov/qray> and using the instructions from your cover letter for ClaimTracker. Please be aware that accurate claims processing takes a significant amount of time and claim information will be updated as it is processed.