#### INDEX OF ATTACHED EXHIBITS SUPPORTING COMPLAINT

Exhibit	Description
A	"Parking Lot" television advertisement placeholder (Exhibit to be filed non-electronically)
В	Transcript of "Parking Lot" television advertisement
С	Alternate "Parking Lot" television advertisement with Twitter placeholder (Exhibit to be filed non-electronically)
D	Transcript of alternate "Parking Lot" television advertisement with Twitter
Е	"Train Stops" television advertisement placeholder (Exhibit to be filed non-electronically)
F	Transcript of "Train Stops" television advertisement
G	"Hall of Success" television advertisement placeholder (Exhibit to be filed non-electronically)
Н	Transcript of "Hall of Success" television advertisement
I	"Curriculum Radio" advertisement placeholder (Exhibit to be filed non-electronically)
J	Transcript of "Curriculum Radio" advertisement
K	Facebook post – corporate partnerships
L	Facebook comment – corporate partnerships
M	"Let's Get to Work" digital advertisement
N	"Career opportunities for students" webpage
О	Military advertisement

#### **EXHIBIT A:**

### TO BE FILED NON-ELECTRONICALLY

## EXHIBIT B

#### OFFICIAL TRANSCRIPT PROCEEDING

#### FEDERAL TRADE COMMISSION

MATTER NO. 1523231

TITLE UNIVERSITY OF PHOENIX

DATE RECORDED: DATE UNKNOWN

TRANSCRIBED: SEPTEMBER 23, 2019

PAGES 1 THROUGH 5

EXHIBIT A - AEGFTC0046735

For The Record, Inc.

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ExhibitA University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION I N D E X RECORDING: PAGE: Exhibit A - AEGFTC0046735 

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ExhibitA University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION In the Matter of: ) University of Phoenix ) Matter No. 1523231 ) ----) Date Unknown The following transcript was produced from a digital file provided to For The Record, Inc. on September 20, 2019. 

For The Record, Inc. (301) 870-8025 - www.ftrinc.net - (800) 921-5555

4 ExhibitA 9/23/2019 University of Phoenix 1 PROCEEDINGS 2 3 EXHIBIT A - AEGFTC0046735 FEMALE SPEAKER: The hall of success. Here 4 we honor the proud accomplishments of our students and 5 alumni, people like Maria Salazar, an executive 6 7 director at American Red Cross, or Garland Smith, video account director at Yahoo. And for every 8 Garland, thousands more are hired by hundreds of top 9 companies, each expanding the influence of our proud 10 University of Phoenix network. That's right, 11 University of Phoenix. 12 13 ON SCREEN: University of Phoenix 14 Let's get to work. 15 Learn more at phoenix.edu/HallofSuccess 16 FEMALE SPEAKER: Enroll now. We've got a frame waiting for you. 17 (The recording was concluded.) 18 19 20 21 22 23 24

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5

CERTIFICATE OF TRANSCRIPTIONIST 1 2 3 I, Elizabeth M. Farrell, do hereby certify 4 that the foregoing proceedings and/or conversations 5 were transcribed by me via CD, videotape, audiotape or 6 digital recording, and reduced to typewriting under my 7 supervision; that I had no role in the recording of 8 this material; and that it has been transcribed to the 9 best of my ability given the quality and clarity of 10 the recording media. 11 I further certify that I am neither counsel 12 for, related to, nor employed by any of the parties to 13 the action in which these proceedings were 14 transcribed; and further, that I am not a relative or 15 employee of any attorney or counsel employed by the 16 parties hereto, nor financially or otherwise 17 interested in the outcome of the action. 18 19 20 9/23/2019 21 DATE: ELIZABETH M. FARRELL, CERT 22 23 24

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### **EXHIBIT C:**

### TO BE FILED NON-ELECTRONICALLY

# EXHIBIT D

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               OFFICIAL TRANSCRIPT PROCEEDING
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                  FEDERAL TRADE COMMISSION
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    MATTER NO. 1523231
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    TITLE UNIVERSITY OF PHOENIX
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    DATE
                 RECORDED: DATE UNKNOWN
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                  TRANSCRIBED: SEPTEMBER 23, 2019
             1 THROUGH 5
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    PAGES
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                  EXHIBIT C - AEGFTC0046680
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                  For The Record, Inc.
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25 (301) 870-8025 - www.ftrinc.net - (800) 921-5555

Exhibit C University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION I N D E X RECORDING: PAGE: Exhibit C - AEGFTC0046880 

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Exhibit C University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION In the Matter of: ) University of Phoenix ) Matter No. 1523231 ) ----) Date Unknown The following transcript was produced from a digital file provided to For The Record, Inc. on September 20, 2019. 

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4 Exhibit C 9/23/2019 University of Phoenix 1 PROCEEDINGS 2 3 EXHIBIT C - AEGFTC0046680 FEMALE SPEAKER: Like a lot of things, 4 5 trying to find a better job can be frustrating. So at University of Phoenix, we're working with a growing 6 7 list of almost 2,000 corporate partners, companies like Microsoft, American Red Cross, and Adobe, to 8 create options for you. Not only that, we're using 9 what we learn from these partners to shape our 10 curriculum so that when you find the job you want, 11 you'll be a perfect fit. 12 13 Let's get to work. ON SCREEN: University of Phoenix 14 15 Let's get to work. 16 phoenix.edu/success #LetsGetToWork 17 (The recording was concluded.) 18 19 20 21 22 23 24 25

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### **EXHIBIT E:**

### TO BE FILED NON-ELECTRONICALLY

## EXHIBIT F

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                OFFICIAL TRANSCRIPT PROCEEDING
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                   FEDERAL TRADE COMMISSION
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     EXHIBIT E - PARKING LOT AD - TWITTER [CAPTURED 2017-
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                            07-26]
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                   For The Record, Inc.
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Exhibit E University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION INDEX RECORDING: PAGE: Exhibit E - Parking Lot Ad - Twitter [Captured 2017-07-26] 

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Exhibit E University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION In the Matter of: ) University of Phoenix ) Matter No. 1523231 ) ----) Date Unknown The following transcript was produced from a digital file provided to For The Record, Inc. on September 20, 2019. 

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4 Exhibit E 9/23/2019 University of Phoenix 1 PROCEEDINGS 2 3 EXHIBIT E - PARKING LOT AD - TWITTER [CAPTURED 2017-07-26] 4 5 FEMALE SPEAKER: Like a lot of things, trying to find a better job can be frustrating. So at 6 7 University of Phoenix, we're working with a growing list of almost 2,000 corporate partners, companies 8 like Microsoft, American Red Cross, and Adobe, to 9 create options for you. Not only that, we're using 10 11 what we learn from these partners to shape our curriculum so that when you find the job you want, 12 13 you'll be a perfect fit. 14 Let's get to work. ON SCREEN: University of Phoenix 15 16 Let's get to work. phoenix.edu/success #LetsGetToWork 17 (The recording was concluded.) 18 19 20 21 22 23 24 25

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#### **EXHIBIT G:**

### TO BE FILED NON-ELECTRONICALLY

# EXHIBIT H

#### OFFICIAL TRANSCRIPT PROCEEDING

#### FEDERAL TRADE COMMISSION

MATTER NO. 1523231

TITLE UNIVERSITY OF PHOENIX

DATE RECORDED: DATE UNKNOWN

TRANSCRIBED: SEPTEMBER 23, 2019

PAGES 1 THROUGH 5

EXHIBIT G - AEGFTC0025288

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Exhibit G University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION I N D E X RECORDING: PAGE: Exhibit G - AEGFTC0025288 

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Exhibit G University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION In the Matter of: ) University of Phoenix ) Matter No. 1523231 ) ----) Date Unknown The following transcript was produced from a digital file provided to For The Record, Inc. on September 20, 2019. 

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4 Exhibit G 9/23/2019 University of Phoenix 1 PROCEEDINGS 2 3 EXHIBIT G - AEGFTC0025288 FEMALE SPEAKER: At University of Phoenix, 4 5 we know the value of your education is where it can 6 take you. 7 ANNOUNCER: Now arriving, City Hospital. DOCTOR: Let's get a CBC, Chem 7 and... 8 FEMALE SPEAKER: Which is why we're proud to 9 help connect our students with leading employers 10 11 across the nation. ANNOUNCER: Next stop, financial center. 12 13 FEMALE SPEAKER: Let's get to work. ON SCREEN: University of Phoenix 14 Let's get to work. 15 16 phoenix.edu 1.855.WHY.UOPX (The recording was concluded.) 17 18 19 20 21 22 23 24

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### **EXHIBIT I:**

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# EXHIBIT J

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Exhibit I University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION I N D E X RECORDING: PAGE: Exhibit I - Curriculum Radio AD 

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Exhibit I University of Phoenix 9/23/2019 FEDERAL TRADE COMMISSION In the Matter of: ) University of Phoenix ) Matter No. 1523231 ) ----) Date Unknown The following transcript was produced from a digital file provided to For The Record, Inc. on September 20, 2019. 

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4 Exhibit I 9/23/2019 University of Phoenix 1 PROCEEDINGS 2 3 EXHIBIT I - CURRICULUM RADIO AD 4 FEMALE SPEAKER: If you want to know how to 5 get hired, it pays to go right to the source. At University of Phoenix, we're talking to companies like 6 7 AT&T, Sodexo, and Adobe about what they're looking for They're helping us shape our 8 in future employees. curriculum to make sure today's classes help prepare 9 you to pursue tomorrow's jobs, because a degree should 10 help prepare you for a career, right? 11 Learn more at Phoenix.edu. Let's get to 12 13 work. (The recording was concluded.) 14 15 16 17 18 19 20 21 22 23 24

For The Record, Inc. (301) 870-8025 - www.ftrinc.net - (800) 921-5555

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