

UNITED STATES DISTRICT COURT
EASTERN DISTRICT OF NEW YORK

FEDERAL TRADE COMMISSION,

Plaintiff,

v.

THE CUBAN EXCHANGE, INC., also d/b/a
CrediSure America and also d/b/a **MyiPad.us**, a
corporation,

and

SUHAYLEE RIVERA, individually and as an
officer or director of **The Cuban Exchange, Inc.**,

Defendants.

CV 12

5890

Case No. _____

GARAUFIS, J.

LEVY, M.J.

**EXHIBITS (1-5) IN SUPPORT OF FEDERAL TRADE
COMMISSION'S MOTION FOR A TEMPORARY
RESTRAINING ORDER, EQUITABLE RELIEF AND AN
ORDER TO SHOW CAUSE WHY A PRELIMINARY
INJUNCTION SHOULD NOT ISSUE**

U.S. DISTRICT COURT
EASTERN DISTRICT
OF NEW YORK

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CLERK

EXHIBIT LIST

Federal Trade Commission v. The Cuban Exchange, Inc., et al.

FEDERAL TRADE COMMISSION INVESTIGATION

Declaration of Reeve Tyndall
Investigator, Federal Trade Commission ("FTC"). Exhibit 1

Declaration of Charles Lawson
Program Manager of the Redress Administration Office, FTC Exhibit 2

CONSUMER DECLARATIONS

Declaration of Lyndsey Lee. Exhibit 3

Declaration of Mark Galagaza. Exhibit 4

Declaration of Catherine Bond. Exhibit 5

EXHIBIT 1

DECLARATION OF REEVE TYNDALL
PURSUANT TO 28 U.S.C. § 1746

I, Reeve Tyndall, have personal knowledge of the facts and matters set forth in this declaration, and, if called as a witness, could and would testify to them.

1. I am a citizen of the United States and am at least eighteen years of age. I am employed as an Investigator by the Federal Trade Commission (“FTC”) in the Division of Marketing Practices, Bureau of Consumer Protection. My office address is 600 Pennsylvania Ave. NW, HQ-286, Washington, DC 20580.
2. I investigate individuals and entities who may be violating the laws and regulations enforced by the FTC. The following declaration outlines my investigation of *FTCRefund.com*.

BACKGROUND

3. FTC staff first learned about the website *FTCRefund.com* in mid-November 2012 when consumers began to complain to the FTC.
4. Consumers reported receiving unsolicited pre-recorded (“robocall”) phone calls directing them to visit *FTCRefund.com*.
5. As of November 25, 2012, seven consumers have filed such complaints. All of these complaints were made between November 13, 2012 and November 19, 2012.
6. A true and correct copy of these complaints with certain personally identifiable information redacted is **Attachment A**.
7. I reviewed each one of the complaints and interviewed 4 consumers. The written complaints and consumer interviews I conducted paint a consistent picture:
 - a. Consumers reported that the calls appeared to come from (877) 382-4357, according to the consumers’ Caller-ID.

- b. Consumers reported that the pre-recorded message provided consumers a “Seizure ID Number” and directed consumers to visit *FTCRefund.com*.
8. The phone number (877) 382-4357 or (877) FTC-HELP is the FTC’s main toll-free number where consumers can file a complaint. The phone number is publicly available at *FTC.gov* under the “Contact Us” section.
 9. After a thorough investigation, FTC staff determined that the FTC has never contacted any consumer in the manner described Paragraphs 7.
 10. After a thorough investigation, FTC staff determined that the FTC does not operate the website *FTCRefund.com*.
 11. FTC staff concluded that whoever was placing the pre-recorded phone calls referenced above was spoofing the FTC’s toll-free number, making it appear as if the phone call had originated from the FTC.
 12. I spoke with three consumer complainants who did not answer said calls. Each of these consumers let the calls go to voicemail.
 13. All three consumers played me the voicemail message they received over the phone.
 14. The voicemail message sounded the same for all three consumers:

“Your seizure ID number is 123223, again your seizure ID number is 123223. Visit right now www.ftcrefund.com. Your seizure ID number is 123223. Thank you and have a nice day.”
 15. The three consumers I spoke with provided declarations attesting to these facts, which are attached as exhibits to the FTC’s Motion for a Temporary Restraining Order.

UNDERCOVER INVESTIGATION

16. On November 16, 2012, I visited the website *FTCRefund.com* and captured a copy of the website using Adobe Acrobat 9 Pro software. The website states prominently that it is

operated by "CrediSure America." A true and correct copy of *FTCRefund.com* is

Attachment B.

17. The first page of *FTCRefund.com* contains a box under the text "Seizure ID." Below the box is a button titled "Process Refund." I entered the numbers 123223 (the same number from the pre-recorded message) into the box and clicked the "Process Refund" button.
18. After I clicked the "Process Refund" button, I was taken to another page. I captured a copy of the page using Adobe Acrobat 9 Pro software. A true and correct copy of the page that appeared after I clicked the "Process Refund" button is **Attachment C.**
19. The page that appeared after I clicked the "Process Refund" button contained a form to receive an "expedited" refund from a company called "American Consumer Group, Inc."
20. After a thorough search of FTC records, FTC staff determined that the FTC has never taken action against, or processed any refunds related to, a company called "American Consumer Group, Inc."
21. I repeated the process described in Paragraph 17. This time, however, I entered a random set of numbers for the "Seizure ID" before pressing the "Process Refund" button.
22. No matter what number I entered as the "Seizure ID," the exact same page appeared after I clicked the "Process Refund" button.
23. On November 16, 2012, I looked up registrant information for *FTCRefund.com* using DomainTools, a directory of domain name registration and ownership records. A copy of the DomainTools report on *FTCRefund.com* is **Attachment D.**
24. According to DomainTools, *FTCRefund.com* was registered on November 9, 2012 and is registered to:

Luisa Soto
8532 N.W. 66th Street

Miami, Florida 33166
Giselacastillo85@yahoo.com
Phone: (303) 895-3221

25. The address 8532 N.W. 66th Street is a commercial address. According to Miami-Dade County public records, the address is currently occupied by Aeropaq Express Global Courier, a mail forwarding service.
26. The phone number (303) 895-3221 is disconnected. The area code (303) is assigned to Denver, Colorado and environs.
27. The website *FTCRefund.com* contains a hyperlink to the website *CrediSure.us*.
28. On November 16, 2012, I visited the website *CrediSure.us*. On November 20, I captured a copy of the website using Adobe Acrobat 9 Pro software. A true and correct copy of *CrediSure.us* is **Attachment E**.
29. According to *CrediSure.us*, "CrediSure is an American company based in Colorado specializing in credit repair through all means necessary. Created by Suhaylee Rivera..."
30. On November 16, 2012, I looked up registrant information for *CrediSure.us* using DomainTools, a directory of domain name registration and ownership records. A copy of the DomainTools report on *CrediSure.us* is **Attachment F**.
31. According to DomainTools, CrediSure.us was registered on September 13, 2012 and is registered to:

Suhaylee Rivera
CrediSure, Inc.
244 Fifth Avenue 2nd Floor Suite A
New York, NY 10001
info@thecubanexchange.com
Phone: (800) 965-3308

32. The address 244 Fifth Avenue 2nd Floor Suite A is a commercial address. According to New York public records, the address is currently occupied by NYMail.com, a mail forwarding service.
33. The phone number (800) 965-3308 is disconnected.
34. According to Domaintools, the website *CrediSure.us* is hosted on the same IP address as six other domains, including the domains *CrediSure.net*, *EzCo.biz*, and *MyIpad.us*.
35. On November 16, 2012, I visited the website *CrediSure.net*. On November 20, I captured a copy of the website using Adobe Acrobat 9 Pro software. A true and correct copy of *CrediSure.net* is **Attachment G**.
36. *CrediSure.net* appears to be an exact copy of the website *FTCRefund.com*.
37. On November 16, 2012, I looked up registrant information for *CrediSure.net* using DomainTools, a directory of domain name registration and ownership records. A copy of the DomainTools report on *CrediSure.net* is **Attachment H**. According to DomainTools, *CrediSure.net* was registered on September 13, 2012 and is registered to:

Suhaylee Rivera
CrediSure, Inc.
244 Fifth Avenue 2nd Floor Suite A
New York, NY 10001
info@thecubanexchange.com
Phone: (800) 965-3308
38. On November 16, 2012 I visited the website *EzCo.biz* and captured a copy of the website using Adobe Acrobat 9 Pro software. Selected pages from the website *EzCo.biz* are **Attachment I**.
39. According to *EzCo.biz*, "The Cuban Exchange became a holding company launching various brands such as CrediSure, PC Tech 24X7, Sunland Health Supplements and EZCO.BIZ."

40. On November 16, 2012, I looked up registrant information on *EzCo.biz* using DomainTools, a directory of domain name registration and ownership records. A copy of the DomainTools report on *EzCo.biz* is **Attachment J**.

41. According to DomainTools, *EzCo.biz* was registered on October 28, 2012 and is registered to:

Luisa Soto
EZCO.BIZ, Inc.
8531 N.W. 66th Street
Miami, FL 33166
Vegas000006@hotmail.com
Phone: (303) 895-3221

42. According to *EzCo.biz*, “The Cuban Exchange became a holding company launching various brands such as CrediSure, PC Tech 24X7, Sunland Health Supplements and EZCO.BIZ.”

43. On November 20, 2012 I visited the website *MyiPad.us* and captured a copy of the website using Adobe Acrobat 9 Pro software. A true and correct copy of the website *MyiPad.us* is **Attachment K**.

44. According to *MyiPad.us*, “The Cuban Exchange, Inc / My iPad.us is a Colorado registered, New York based All-American company created by James Earl Sr and Suhaylee Rivera. . .”

45. The website *MyiPad.us* lists the following mailing address under Terms and Conditions:

The Cuban Exchange, Inc.
[REDACTED]
Basement Suite
Brooklyn, NY 11223

46. On November 20, 2012, I looked up registrant information for *MyiPad.us* using DomainTools, a directory of domain name registration and ownership records. A copy of

the DomainTools report on *MyiPad.us* is **Attachment L**. According to DomainTools, *MyiPad.us* was registered on August 30, 2012 and is registered to:

Cesar Valdez
700 N. Colorado Blvd. Suite 633
Denver, CO 80206
Thecubanexchange@gmail.com
Phone: (800) 965-3308

47. The address 700 N. Colorado Blvd. Suite 633 is a commercial address. According to Denver public records, the address is occupied by The UPS Store which is, among other things, a mail forwarding service.
48. The phone number (800) 965-3308 was also used to register *CrediSure.us*. The phone number is disconnected.
49. The websites *FTCRefund.com*, *CrediSure.us*, *CrediSure.net*, *EzCo.biz*, and *MyiPad.us* are replete with misspellings and grammatical errors.

CORPORATE DOCUMENTS

50. In November 20, 2012, FTC staff obtained articles of incorporation and other documents related to The Cuban Exchange, Inc. from the Colorado Secretary of State. A true and correct copy of these documents is **Attachment M**.
51. According to the Colorado Secretary of State, The Cuban Exchange, Inc. was incorporated on July 24, 2012. Suhaylee Rivera is the registered owner. Ms. Rivera's address is [REDACTED], Basement Suite, Brooklyn, NY 11223.
52. On September 27, 2012, The Cuban Exchange registered the d/b/a CrediSure America. CrediSure America is described as a "debt relief blog and service provided online and by phone."

53. On October 2, 2012, The Cuban Exchange registered the d/b/a MyiPad.us. MyiPad.us is described as providing “refurbished iPads and iPods.”

DO NOT CALL REGISTRATION

54. To comply with the Telemarketing Sales Rule (“TSR”), sellers, professional telemarketers, and their service providers (referred to collectively as “telemarketers”) must have access to the telephone numbers in the National Do Not Call Registry (“Registry”) maintained by the FTC, so that they can avoid calling those numbers. Telemarketers access this information through a fully automated, secure Internet website located at telemarketing.donotcall.gov. To obtain access to the Registry, telemarketers must first complete an on-line registration form. After completing the registration process, the register provides the telemarketer with an Organization ID. Using the Organization ID, telemarketers can access the Registry after paying an annual fee.
55. Law enforcement officials, including FTC attorneys and investigators, may access Registry information through a secure internet website operated by the FTC called, “Consumer Sentinel.” Consumer Sentinel allows these officials to search virtually all of the information in the Registry database.
56. Consumer Sentinel enables law enforcement officials to obtain information about telemarketers, including whether a telemarketer has accessed the Registry, either to register as a telemarketer or to access telephone numbers of consumers who have registered. Law enforcement officials can conduct a search using among other things, a telemarketer’s name, address, and/or telephone number.
57. On November 25, 2012, I searched the Registry for the names: The Cuban Exchange, CrediSure, MyiPad.us, and Suhaylee Rivera. My search revealed that none of these

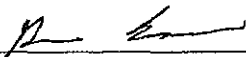
entities or individuals have ever accessed the Registry, registered as a telemarketer on the Registry, received an Organization ID, or paid any annual fees for Registry access.

INDICIA OF FRAUD

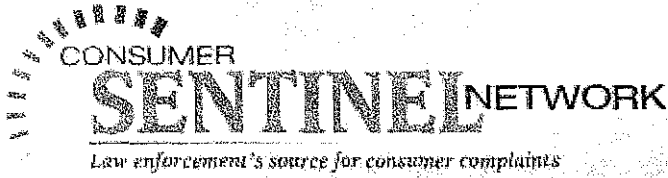
58. In my experience as an investigator of fraudulent businesses on behalf of the FTC, it is my experience that the registration of websites using drop-box addresses and disconnected phone numbers are indicia of fraud. In addition, large numbers of spelling and grammatical errors on websites also indicate possible fraudulent activity.
59. In my experience, it is likely that the Defendants will take steps to destroy documents related to their scams and hide assets to prevent possible consumer redress.

I state under penalty of perjury that the foregoing statement is true and correct.

Executed on November 26, 2012 in Washington, DC.



Reeve Tyndall



PRINT

Consumer Sentinel Network Complaints

Record # 1 / Consumer Sentinel Network Complaints			
Reference Number:	41851361	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	The consumer states she got a voicemail and it told her to go to www.ftcrefund.com. because she had a refund. They are now calling her on her cell phone.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	RFIELDS	Entry Date:	11/14/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Code:	Impostor: Government
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	11/14/2012	Transaction Date:	11/12/2012
Initial Contact:	Phone Call: Mobile/Cell	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		

Consumer Information

Consumer			
Complaining Company/Org:			
First Name:	Catherine	Last Name:	Bond
Address 1:	[REDACTED]	Address 2:	
City:	Sugarland	State:	Texas
Zip:	[REDACTED]	Country:	UNITED STATES
Home Number:	[REDACTED]	Work Number:	[REDACTED]
Fax Number:		Ext:	
Email:	[REDACTED]	Age Range:	[REDACTED]
Military Service Branch:		Soldier Status:	
Soldier Station:			

Subject

Attachment A

Subject:	Ftc		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	www.ftcrefund.com
Area Code:	877	Phone Number:	3824357
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 2 / Consumer Sentinel Network Complaints			
Reference Number:	41794309	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Voicemail left with instruction to go to ftcrefund.com and enter a provided "Seizure ID" number. Redirects to CrediSure America. If you press red "Process Refund" button (no matter what you enter in Seizure ID box, you can even leave it blank) . Informs you that if you enter personal info including address, bank account number, routing number, etc they will refund you \$377.80 from a FTC Seizure youre entitled to from a case involving "American Consumer Group, Inc.". PS9000: Credisure America - claiming to process FTC refunds Other-Other Update		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	FTCCIS-FTCUSER	Entry Date:	11/13/2012
Updated By:	CRSS\kkipatrick	Updated Date:	11/14/2012
Complaint Source:	FTC Online-Complaint Assistant (CIS)	Product Service Code:	Impostor: Government
Amount Requested:		Amount Paid:	\$0.00
Payment Method:		Agency Contact:	Internet
Complaint Date:	11/13/2012	Transaction Date:	11/13/2012
Initial Contact:	Phone Call: Mobile/Cell	Initial Response:	Internet/E-mail
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	Deception/Misrepresentation TSR: Other Deception or Abuse (note in comments)
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:		Dispute with Credit Bureau - Resolved to Satisfaction?:	
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	Lyndsey	Last Name:	Lee
Address 1:		Address 2:	
City:	Akron	State:	Ohio
Zip:		Country:	UNITED STATES
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Credisure America		
Address:			
City:		State/Prov:	
ZIP:		Country:	

Email:		URL: fcrefunc .om	
Area Code:		Phone Number:	
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 3 / Consumer Sentinel Network Complaints			
Reference Number:	41786292	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Consumer reported a possible scam, involving Government Impersonation/Impostor. Consumer reported receiving a pre-recorded calls, with a message that claims to be from te FTC, which also directed consumer to visit;WWW.FTCREFUND.COM and provide ref code #123223. Consumer also stated when the call is received the FTC ph# 877-382-4357, shows up on the fcalled id, as if the call was been made by the FTC.Consumer did not provided any contact info.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	RBERMUDEZ	Entry Date:	11/13/2012
Updated By:	RBERMUDEZ	Updated Date:	11/13/2012
Complaint Source:	FTC Call Center	Product Service Code:	Impostor: Government
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	11/13/2012	Transaction Date:	11/13/2012
Initial Contact:	Phone Call: Landline	Initial Response:	Phone: 800/888 number
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	Donna	Last Name:	Ritter
Address 1:		Address 2:	
City:		State:	
Zip:		Country:	
Home Number:		Work Number:	
Fax Number:		Ext:	
Email:		Age Range:	
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Www.ftcrefund.com		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	
Area Code:	877	Phone Number:	3824357

Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

Record # 4 / Consumer Sentinel Network Complaints			
Reference Number:	41785668	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	GOVERNMENT IMPERSONATION: FTC IMPERSONATION: Consumer got a robo claiming to be from the FTC wanting the consumer to go to www.ftcrefund.com. The caller gave the FTC ph#.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	BRUSH	Entry Date:	11/13/2012
Updated By:		Updated Date:	
Complaint Source:	FTC Call Center	Product Service Code:	Impostor: Government
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	11/13/2012	Transaction Date:	11/13/2012
Initial Contact:	Phone Call: Mobile/Cell	Initial Response:	Answer cold call
Statute/Rule:	Telemarketing Sales Rule	Law Violation:	TSR: Other Deception or Abuse (note in comments)
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	Mark	Last Name:	Galagaca
Address 1:	[REDACTED]	Address 2:	
City:	Houston	State:	Tennessee
Zip:	[REDACTED]	Country:	UNITED STATES
Home Number:	[REDACTED]	Work Number:	[REDACTED]
Fax Number:		Ext:	
Email:	[REDACTED]	Age Range:	[REDACTED]
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Ftc		
Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	www.ftcrefund.com
Area Code:	877	Phone Number:	3824357
Ext:		Subject ID Type:	

Subject ID: Issuer State:		Subject ID: Issuer Country:	
Representative Name:		Title:	

Identity Theft Complaints

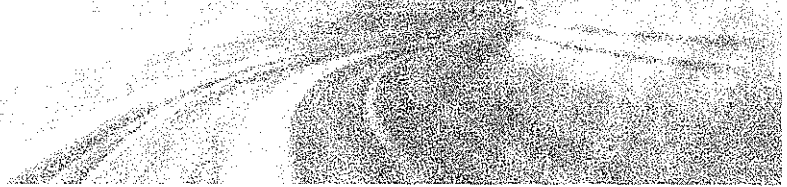
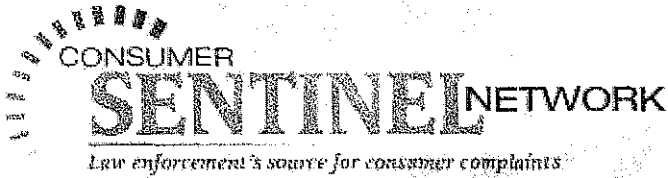
Record # 5 / Identity Theft Complaints			
FTC Reference Number:	41703428	Contact Type:	Request for Information
Complaint Source:	FTC Online Complaint Assistant (IDT)	Source:	
Agency Contact Method:	Internet	Entered Date:	11/13/2012 2:35:36 PM
		Entered By:	FTCCIS-FTCUSER
Complaint Details			
Verified IDT Complaint?:		Updated Date:	
Number of Accounts Affected:		First Occurred Date:	
Total Amount Obtained by Subject:		Total Amount Lost by Victim:	
Did You Authorize Anyone to Use Your ID? :		Did You Receive Any Benefits?:	
Inaccurate Credit Report Info.1:		Inaccurate Credit Report Info.2:	
Credit Inquiry 1:		Credit Inquiry 2:	
Member of armed forces or dependent?:	No		
Non-Monetary Harm:			
Comments:	Received a call tell me to go to ftcrefund.com and enter a code. Noticed spelling errors on website. Website looked funny. Found this blog post about the website. (http://800notes.comPhone.aspx1-877-832-4357) Entered random numbers on the website and validated that no matter what code you put it, it always pulls up the same seizure information. Also did a WHOIS lookup on the domain name (ftcrefund.com) and it was created 5 days ago. Website is requiring address and detailed bank account information in order to process the request.		
Additional Comments:			
Consumer			
First Name:	Kelly	Last Name:	Galler
Business Name:		Address 1:	[REDACTED]
City:	Spring	State/Province:	Texas
Country:	UNITED STATES	Lived Here Since:	[REDACTED]
Work Number:		Work Phone Extension:	
Fax Number:		Cell Number:	
Date of Birth:		Military Service Branch:	
Soldier Station:		Home Number:	[REDACTED]
		Email:	[REDACTED]
		Soldier Status:	
Subject			
Suspect			

Alias First Name(s):	Alias Last Name(s):	A	Middle Name(s):
Company Name(s):			
Address 1:	Address 2:	City:	
State:	Zip:	Country:	
Email:			
Phone Area Code:	Number:	Extension:	
Relationship:	Additional Information:	Method of Obtaining Information:	
Incidents			
Incident			
Theft Type:	Inquiry - Inquiry	Date of Theft:	Theft Amount:
Law Enforcement			
LE 1 - Department:	Contact Person:	State/Province:	
Phone Number:	Notified Law Enforcement?:	No	Report Taken?:
Report Number:	Report Taken Date:		
Credit Bureau			
CB 1 - Name:			
Notified?:	Fraud Alert on File?:	Credit Report Ordered?:	
Have Dispute?:	Violation(s):		

Do Not Call Complaints

Record # 6 / Do Not Call Complaints			
Reference Number:	41855842	Is Phone in Registry?:	Yes
Complaint Date:	11/13/2012	Product Service Code:	National Do Not Call Registry
Complaint Source:	National Do Not Call Registry	Complaint Channel:	Internet
Transaction Date:	11/13/2012	Transaction Time:	12:00:00 AM
Existing Business Relationship?:	No	Pre-recorded message?:	Yes
Requested entity to stop calling?:	No		
Comments:	Appears to be spoofing number, as the 877-382-4357 number is the actual number on the FTC. However, the link in the recorded message is FTCRefund.com (not .gov) and the resulting page is for a company called Credisure (per the site).		
Consumer			
First Name:	Stan	Last Name:	Gordon
Address 1:	[REDACTED]	Address 2:	
City:	Spring	State/Prov:	Texas
ZIP:	[REDACTED]	Phone Number:	[REDACTED]
Subject			
Company Name:	Ftcrefund.com / Credisure America	State:	
Country Code:		Phone Number:	(877) 3824357 Attachment A

Provided by the Federal Trade Commission



PRINT

Consumer Sentinel Network Complaints

Record # 1 / Consumer Sentinel Network Complaints			
Reference Number:	41921537	Originator Reference Number:	
Language:	English	Contact Type:	Complaint
Source:	Consumer	DNC?	N
Comments:	Consumer states that she received a call from someone telling her to call the FTC or visit FTCrefund.com.		
Was the complaint resolved?:		Complaint Resolution:	
Data Reference:			
Entered By:	SSNOWDEN	Entry Date:	11/19/2012
Updated By:	SSNOWDEN	Updated Date:	11/19/2012
Complaint Source:	FTC Call Center	Product Service Code:	Impostor: Government
Amount Requested:	\$0.00	Amount Paid:	\$0.00
Payment Method:	Unknown	Agency Contact:	Phone
Complaint Date:	11/19/2012	Transaction Date:	11/12/2012
Initial Contact:	Phone Call: Mobile/Cell	Initial Response:	Unknown
Statute/Rule:	FTC Act Sec 5 (BCP)	Law Violation:	Deception/Misrepresentation
Topic:		Dispute with Credit Bureau?:	
Dispute with Credit Bureau - Responded?:	N	Dispute with Credit Bureau - Resolved to Satisfaction?:	N
Member of armed forces or dependent?:	No		
Consumer Information			
Consumer			
Complaining Company/Org:			
First Name:	Annabel	Last Name:	Musquiz
Address 1:	[REDACTED]	Address 2:	
City:	Missouri City	State:	Texas
Zip:	[REDACTED]	Country:	[REDACTED]
Home Number:		Work Number:	[REDACTED]
Fax Number:		Ext:	
Email:	[REDACTED]	Age Range:	[REDACTED]
Military Service Branch:		Soldier Status:	
Soldier Station:			
Subject			
Subject:	Ftc		Attachment A

Address:			
City:		State/Prov:	
ZIP:		Country:	
Email:		URL:	www.ftcrefund.com
Area Code:	877	Phone Number:	3824357
Ext:		Subject ID Type:	
Subject ID Issuer State:		Subject ID Issuer Country:	
Representative Name:		Title:	

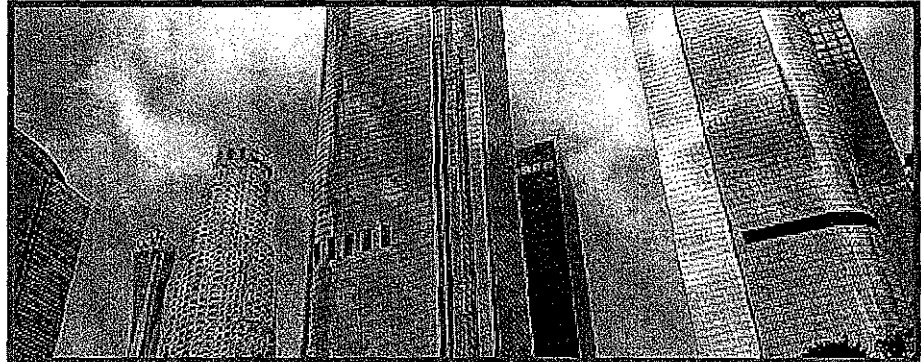
Provided by the Federal Trade Commission

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Seizure ID:

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MAR. 8, 2007

CrediSure America is a firm specialized in corporate FTC seizures collections. But don't worry, we work for you. Yes we work for you! CrediSure America specializes in private financial forensic and investigation. Our main targets are large telemarketing and infomercial firms who get shutdown by the FTC for misrepresenting or simply defrauding customers like your self.

CrediSure has the proper knowledge and open doors to expedite refunds you may not even know were owed to you. CrediSure works as a tireless collector and fiercely fights for its clients refunds to be paid first.

FTC Law requires us to remind you that you are always able to claim your money directly from the FTC although this process is lengthy and tedious. For only 5.55% we take care of your refund and process it in less then 7 business days as opposed to the standard 8 to 10 weeks.

CONTACTED BY OUR AUTOMATED SYSTEM?

Then all you need to do is follow these three steps:

To get your refund:

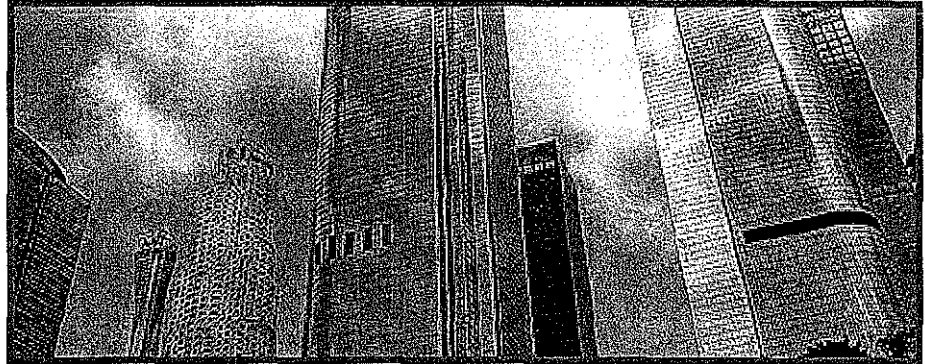
1. Enter your Seizure ID (top left.).
2. Enter your depository information.
3. Wait 5 to 7 busienss days.

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About CrediSure America

Created in January of 2007 by James Weissbergh, a chartered account and single father of 2, CrediSure America operates from 6 states and has its Corporate Offices in Manhattan, State of New York. Our goal is to provide customers with quick refunds of your seized money by the FTC.

To do so, we have hired the best of the best in financial forensics and investigation and lobby heavily the FTC on a daily basis. Our experts follow closely all cases handled by the FTC and identify the ones it can help expedite. Our concerted efforts allow a quicker settlement and therefore quicker refund.

Over time, we have cleared the red tape and are becoming one of the fastest channels for refunds of seized money by the FTC. Over 13000 clients have received refunds through CrediSure America as of today and our team continues to create the perfect channel for expediting of FTC seizure related refunds.

FTC law requires us to remind you that you may collect these funds yourself although this process is lengthy and tedious. For a meer 5.55%, CrediSure gets your refund processed within 5 to 7 business days!

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CrediSure America Services

CrediSure has two divisions:

CrediSure America

CrediSure America offers a single and simple service. Expediting FTC seizure related refunds. We lobby for you and collect for you! To claim your refund now, please enter your Seizure ID in the top left of this page. Your refund will be processed within 5 to 7 business days instead of the usual 8 to 10 weeks.

CrediSure.us Credit Repair Blog

CrediSure.us is a highly rated credit repair blog offering a life time membership for \$399.99. Through the membership, you are made eligible for a 7.99% fixed APR visa, over \$3000.00 of coupons for everyday items, free credit scores, forms, template letters, professional help, an incredible 152 pages book on repairing your credit and much more!

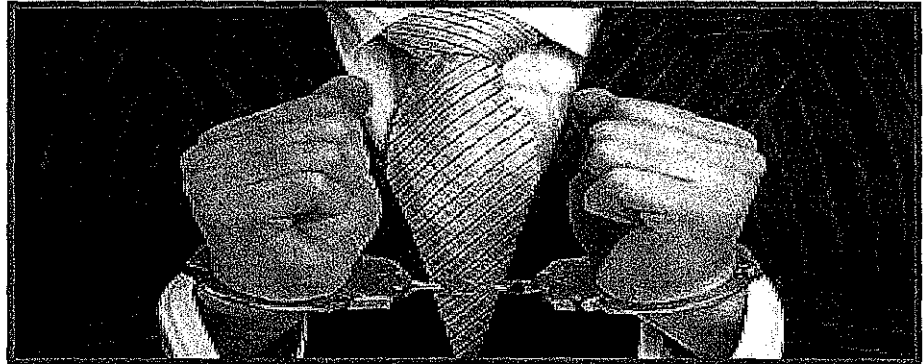
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CrediSure America FTC Seizures

Enter the Seizure ID given to you by our automated system:

Seizure Accounts

Seizure ID:

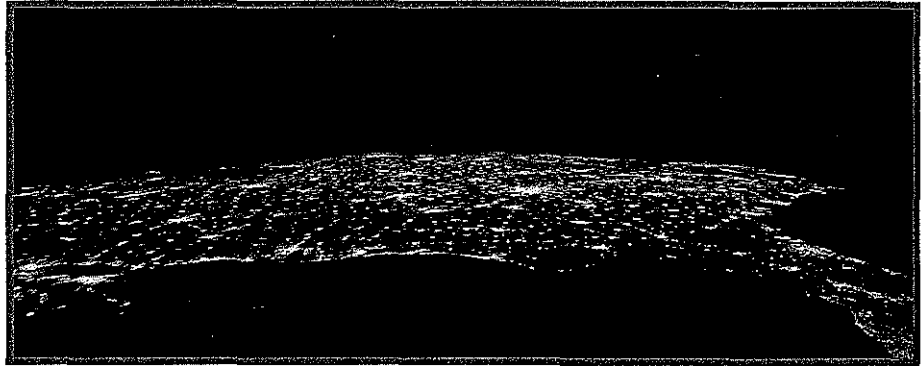
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Contact Us

We appologies, due to high levels of contact requests, we only allow email contact. Please do not write to ask if you are elijible for a refund, only those who are contacted are elijible. Should we need more information from you, one of our experts will enter in contact with you. Thank you and we appologies for any invonvenience.

First Name *

Last Name *

Email Address *

Seizure No. (optional)

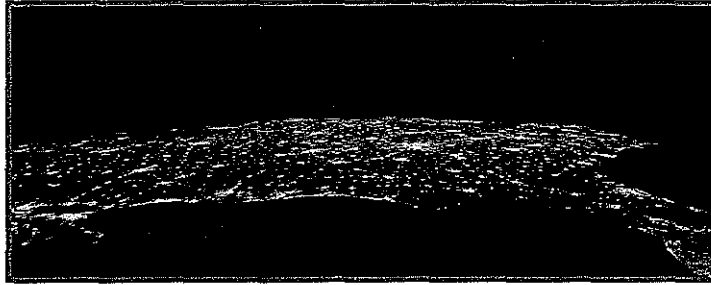
Comments *

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Process your refund

Please keep in mind our staff is highly busy processing your refunds, please ensure you fill in all fields correctly and double check everything you write.

Our refunds are processed through EFT (Electronic Fund Transfer) directly to your bank account. Please fill in the information requested herein to proceed with your refund.

Note*: ABA/Routing number and Account number can be found on your checkbook or on your banking statement.

ABA/Routing number = First series of 9 digits on the bottom left of your check
Account Number = Second series of numbers on the bottom right of the check
Check Number = 3 to 5 digit number on the top right of your check

SEIZURE ID: 123223
REFUND CASE: American Consumer Group, Inc
NATURE OF REFUND: FTC Seizure - Expedited (5 to 7 business days)
AMOUNT TO BE REFUNDED: \$399.99

Full name on account*	<input type="text"/>
TOTAL REFUND AMOUNT:	\$377.80
Street address*	<input type="text"/>
City*	<input type="text"/>
State*	<input type="text"/>
Zip*	<input type="text"/>
Phone*	<input type="text"/>
Bank name*	<input type="text"/>
Account number*	<input type="text"/>
ABA/Routing number*	<input type="text"/>
Check number*	<input type="text"/>

Process Refund

By clicking the "Process Refund" button you acknowledge that you understand CrediSure America charges a US \$22.19 fee to expedite your refund. You understand this fee reduces your total refund amount to US \$377.80. You understand you may be able to get this refund yourself although you have decided willingly to pay us: CrediSure America the sum of US 22.19 to expedite your refund in 5 to 7 business days instead of the usual 8 to 10 weeks in the case of American Consumer Group, Inc.

You are logged in as rlyndall_3496 Upgrade Your Account | Log out | Help



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Whois Record

Related Domains For Sale or At Auction

1 2 3 More >

- CareFunding.com (\$2,088)
- InsuranceRefund.com (\$1,795)
- GlobalVentureFunds.com (\$3,588)
- ShippingRefund.com (\$2,500)
- NatureFund.com (\$4,288)
- TuitionRefund.com (\$2,500)

Reverse Whois: "luisa soto" owns about 4 other domains

Email Search: domain.tech@yahoo-inc.com is associated with about 1,448,534 domains

NS History: 1 change on 2 unique name servers over 0 year.

IP History: 1 change on 2 unique IP addresses over 0 years.

Whois History: 1 record has been archived since 2012-11-10.

Reverse IP: 188.409 other sites hosted on this server.

Monitor This Domain Name



DomainTools for Windows®

Now you can access domain ownership records anytime, anywhere... right from your own desktop! [Download Now](#)

```

Domain Name..... ftcrefund.com
Creation Date..... 2012-11-09
Registration Date... 2012-11-09
Expiry Date..... 2013-11-09
Tracking Number..... 1758029254_DOMAIN_COM-VRSN
Organisation Name... luisa soto
Organisation Address. 8532 N.W. 66th Street
Organisation Address.
Organisation Address.
Organisation Address. miami
Organisation Address. 33166
Organisation Address. FL
Organisation Address. UNITED STATES

Admin Name..... luisa soto
Admin Address..... 8532 N.W. 66th Street
Admin Address.....
Admin Address.....
Admin Address. miami
Admin Address..... 33166
Admin Address..... FL
Admin Address..... UNITED STATES
Admin Email..... giselacastillo85@yahoo.com
Admin Phone..... +1.3038953221
Admin Fax.....

Tech Name..... YahooDomains TechContact
Tech Address..... 701 First Ave.
Tech Address.....
Tech Address.....
Tech Address..... Sunnyvale
Tech Address..... 94089
Tech Address..... CA
Tech Address..... UNITED STATES
Tech Email..... domain.tech@yahoo-inc.com
Tech Phone..... +1.4089162124
Tech Fax.....
Name Server..... yns2.yahoo.com
Name Server..... yns1.yahoo.com

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- Country TLDs General TLDs
- Available domains for registration:
- FtcRefund.at Register
 - FtcRefund.be Register
 - FtcRefund.ch Register
 - FtcRefund.cn Register
 - FtcRefund.co.uk Register
 - FtcRefund.de Register
 - FtcRefund.dk Register
 - FtcRefund.es Register
 - FtcRefund.eu Register
 - FtcRefund.fr Register
- [Register All Selected >](#) [Show all \(18\) >](#)

[Backorder this domain](#) or [Hire a domain broker](#)

Whois Directory

[a](#) [b](#) [c](#) [d](#) [e](#) [f](#) [g](#) [h](#) [i](#) [j](#) [k](#) [l](#) [m](#) [n](#) [o](#) [p](#) [q](#) [r](#) [s](#) [t](#) [u](#) [v](#) [w](#) [x](#) [y](#) [z](#) [0](#) [1](#) [2](#) [3](#) [4](#) [5](#) [6](#) [7](#) [8](#) [9](#)

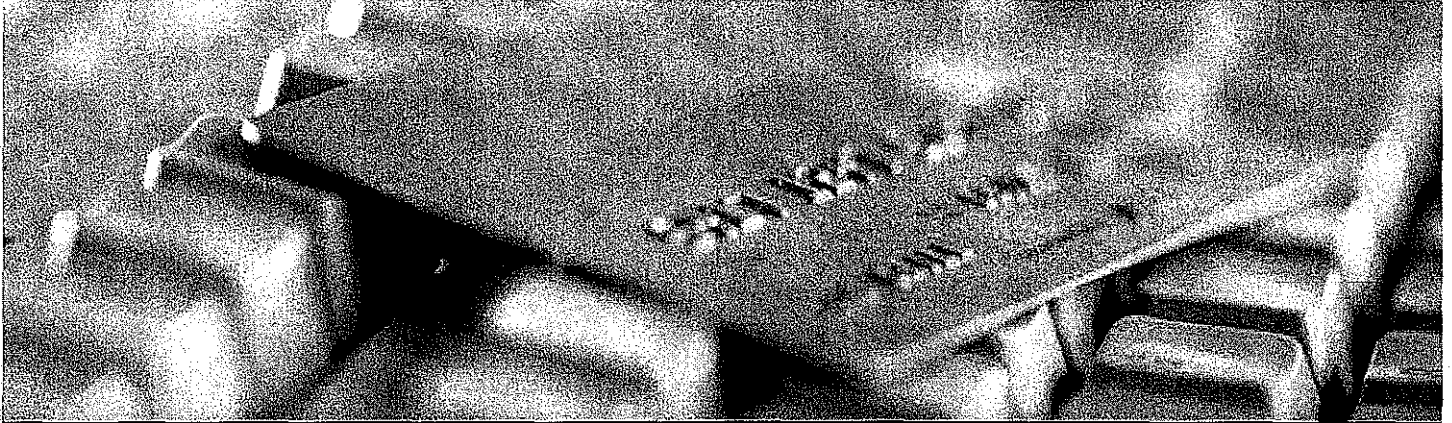
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Welcome to the first day of the rest of your life!

We all know there are hundreds of companies who offer

credit repair services out there. What you must know is most of them only work on educating you for the future and fixing "errors" on your credit bureau results. This technique is only efficient if you have NOT contracted these debts. Our program is different. First it was conceived by a single mother, who also

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- Psychosis #2: Your credit report is reviewed carefully.
- Psychosis #3: Including a credit statement is helpful.

RECENT COMMENTS

- Bernard C. on CrediSure.us

happens to be a chartered accountant and understands the battle each of us faces on a daily basis. No rich and fancy lawyers who tell you how to do the deed looking at stats and numbers and tell you to "stop shopping" or "not bring the kids to the movies." This is the weight watchers of Credit Repair. A simple to follow group of solutions. Buy in today, if you dont bring your score up to 700+ by day 90, we will refund you the cost of your membership and only charge you \$4 for the information and knowledge acquired through our site.

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- August 2012
- July 2012
- June 2012
- May 2012
- April 2012
- March 2012
- February 2012
- January 2012

CATEGORIES

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- WordPress.org

ONE THOUGHT ON "CREDISURE.US"

Bernard C. on September 24, 2012 at 7:39 am said:

Thank you so much. You guys have changed my life. I used to be unable to find even one dollar credit anywhere. Since i started using this system, my credit has gone to 711 and I have all my balances transfered to a 0% card. The membership i got to your blog has changed my life. Thank you again from the bottom of my heart.

- Bernard C., Credisure Client

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About CrediSure

CrediSure is an American company based in Colorado specializing in credit repair through all means necessary. Created by Suhaylee Rivera, chartered accountant and mother of one,

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RECENT COMMENTS

- Bernard C. on CrediSure.us



— Suhaylee Rivera – Founder

the CrediSure program is not only based on fixing errors on your score and educating for the

future but also on fixing the current issues you are facing with real debt you may have acquired.

At CrediSure we fight with you on all fronts to reduce your accumulated debt. Some of the things you will learn through this site will amaze you. For example, did you know in most cases, raising the current limit on your credit cards can enhance your credit score, wining you immediate points? Have you ever heard of the carried debt versus available debt ratio? If you havent, dont feel bad, most of us never ever take the time to understand it, but if you are crawling under debt or about to, its time you take the matter in your own hands.

We have compiled the best advice and the best tricks from the most recognized names in the credit repair industry, including video webinars, budget forms, tricks, practice exercises and method as well as live online applications to third parties who offer what you need to finish fixing your credit like secured credit cards, low interest cards for balance transfer, consolidation experts and much more. Buy in today to change

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how tomorrow turns out for you.

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The Program



When we say "The Program" we speak about the conjecture of all the tools, chronology and methodology provided for you by us on this website

and blog in the hope you may use it as prescribed to obtain the best results possible. We understand the advice given is not

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- Psychosis #3: Including a credit statement is helpful.

RECENT COMMENTS

- Bernard C. on CrediSure.us

always easy to follow but this is by far the most comprehensive plan working on the easiest and most plug and play tricks out there so you can concentrate on your life and not drown under the pressure of debt collection.

Buy in NOW and find our multi-steps plan to get your credit score over 700 in 90 days with a day by day routine anyone can follow. This is backed-up by all the paperwork and weblinks you may need as well as direct online applications to the special bulk rates we have negotiated for you. To top

all this, our program also includes free e-books, solid webinars and audio conferences from the best of the industry.

You will be amazed to find out how many lending companies dont even own the paperwork of your loans and how you can eliminate debts by simply asking for a copy of the paperwork.



Register Now!

Our experts are waiting for you. What are you waiting for? Today is the **first day of the rest of your**

life!

Leave a Reply

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--- -Customer Testimonials-

“I’m sure you hear this all the time but I couldn’t stop singing songs of praise to the staff at the CrediSure Firm. I got an updated copy of my Experian Credit Report today and I was so happy I started jumping up and down in the driveway. They deleted six out of nine negative entries — and in less than two months — now that’s what I call SERVICE. I can’t wait to see the negative entries fall off my other reports as well! Thanks a million!”

— A., CrediSure client*
(Your results may vary)

"Your service is great! My Experian credit report is all cleaned up. I can't believe it! The other two bureaus are almost clean too. The past six months have been great. Ford leasing company picked up the lease for a \$40,000 car easily. I've also gotten new credit cards with high lines of credit and low interest and zero interest on balance transfers. I haven't spent a dime on your service, only got my membership and it has been worth every penny. You guys are just great. I'd recommend you to anyone that has a scary credit report! Thanks so much."

— B.G., CrediSure client*

(Your results will vary)

"You guys did a great job! My beacon score went up 90+ points in less than a year. I went from horrible credit, to marginal to good credit. We have even purchased a house and went with a conventional mortgage. All my balances are now divided on two cards, one at 8.99% and the other at 0%"

— K.D., CrediSure client*

(Your results will vary)

"Thank you very much! To date, I have been quite pleased with your service and happy to report that my credit is very good now. I have not been able to get a normal credit card for the past 5+ years, however, after signing on with CrediSure a little over a year ago, I now enjoy a good rating. I am approved for most credit lines that I apply for — at good rates. I will continue to endorse this service. Thanks again!"

— P.C., CrediSure client*

(Your results will vary)

"THANK-YOU so much for your prompt reply. I am VERY happy with your work and professionalism!"

— L.L., CrediSure client*

(Your results will vary)

"Your firm is absolutely outstanding! I must admit that I was doubtful... Thank you so much for your help! I feel like I am becoming "credit human" again!"

— C.A., CrediSure client*

(Your results will vary)

“Just want to say a big THANKS for your updates. I will continue to do my part and getting the info to you all as soon as it is available to me. Again thanks for your help and responses. It’s people like you that give customer relations and customer service a good name.”

— A., CrediSure client*

(Your results will vary)

“Thank you for doing this for me, it is such a one-on-one service you all provide, dedicated 'till the end, able to work out any up and coming problem, a resolve, an end, a good end. All of you and yours have a safe & happy Thanksgiving... I love you guys... We are having our FIRST Thanksgiving because of you in our OWN HOME!!! THANK YOU!!!”

— The S.'s, CrediSure clients*

(Your results will vary)

“I have had your service for over a year now. I have a new truck at a great interest rate and a loan at a great interest rate. All creditors rave about how great my credit is. It sounds really weird but i am getting the credit now! Thank you so much! After i got approved for the 7.99% all I had to pay was capital, made all the difference.”

— S.S., CrediSure client*

(Your results will vary)

“I have to admit I was a little skeptical at first, but after seeing what you were able to do with my credit after only a few months, it is very reassuring. Thank you for everything that you are doing for me and please pass on to your staff my appreciation for all of the hard work.”

— T.B., CrediSure client*

(Your results will vary)

“I just wanted to thank you for the great work you are doing for me. I’m very excited

about the progress you've made and continue to look forward to more in the future. Thank you for your time and for your consistently good customer relations. Each time I've had a question I've been answered in 1 business day. Thanks again."

— A.B., CrediSure client*
(Your results will vary)

"Thanks so much for the reply. I am so impressed by your incredible attention to the customer. Getting a membership for this website was the best thing we have ever done. Thanks so much for all the hard work!"

— J.W., CrediSure client*
(Your results will vary)

"It was a pleasure talking with you today. It is always refreshing to actually speak with a person, rather than an e-mail, lol. I feel better and wanted to thank you for your time."

— M.A., CrediSure client*
(Your results will vary)

"Thanks for the excellent services you have provided. I would sincerely say that your organization conducted business in the utmost professional manner. I am extremely pleased with the way you worked things out for me. Thanks for the wonderful service. You and your team have a great year ahead! You saved me over \$2000 this year alone."

— B.P., CrediSure client*
(Your results will vary)

"Because of the awesome work you guys did, I was able to get both myself and my wife new low interest credit cards and new cars (well, almost new) and to think, a year or so ago, I couldn't get anything almost new without unreal interest and all that. I have recommended your services to all of our friends and family and will continue to do so in the future. Now my wife is in the process of working with you to get her credit cleared up. I couldn't be any happier. Thank you."

— M.F., CrediSure client*

(Your results will vary)

“Thank you for your reply. I must admit that you and your staff have been most responsive to my needs and I am thoroughly enjoying the working relationship. Keep up the great work!”

— G., CrediSure client*

(Your results will vary)

“All of you are very kind and we have appreciated everything you have done. We will most definitely work with you in the future.”

— C.A & G.S., CrediSure clients*

(Your results will vary)

“I am very happy with the results that your firm has provided for me. I am now able to get loans and credit cards that were impossible for me to get earlier without your help. I am now able to get low and reasonable financing terms because of my new credit. I have had a total of fifteen deletions and I thank you for helping me not have to wait seven years before I am able to start over again with my credit. Thank you.”

— K.C., CrediSure client*

(Your results will vary)

“I know you must get millions of e-mails, but I want to quickly let you know how much I appreciate the report I received, and the also the note from you. Since we spoke, I have received the most prompt response from the credit bureau, and more information for me to use in expediting the process. Thanks for your professionalism and conscientious approach to my situation.”

— V.P., CrediSure client*

(Your results will vary)

***Important:** While the testimonials and other information on this website may be exciting, CrediSure promises only to perform the steps agreed and give you access to

its website and all of its content so you can try to get similar results. We only charge you for membership to the blog and the website, our credit repair services are free and included with your membership to the blog and the website. As with any debt relief work, no outcome is promised. Your results will vary but should you not reach a 700 score on at least one of your credit bureaus by day 90 of purchasing your membership, you may ask full refund less \$5 for the time and effort put in helping you. Canceling membership will remove your access to the webinars, blogs and online forms.

RECENT POSTS

CREDIT SCORE VICTIMS

Posted on September 6, 2012

Section #1: Good Intentions

CREDIT SCORING is a terrible practice.

First, credit scores are not the objective beacons they pretend to be, and consumers pay mightily as a result. To help fully understand why, Lexington should bring in an applied social scientist. Oops, right here! I'll say more about the statistical fallacies surrounding credit scoring shortly.

Second, some lawyers contend that the practice of providing credit scores to potential creditors, insurers, and employers may well violate the Fair Credit Reporting Act (FCRA), an interesting civic issue with profound implications for the entire industry.

Third, certain government-overseen housing programs like FreddieMac rely upon the predominant credit scoring system whose underlying mathematics are still kept secret by a single for-profit corporate monopoly. Such secrecy (untested and unaccountable secrecy at that) is quite the conundrum in a country where citizens demand to know how tax dollars are spent.

Finally, and perhaps most outrageously, consumers are offered

precious little information which might help them to optimize their credit scores. Sure, there are plenty of web sites which detail the basic outlines of what comprises a score, and we'll review all of that here too. Unfortunately, though, such dazzlingly hypnotic and overly general information doesn't really help real-life consumers with street questions like, "What will help my credit score most today: Paying off a charged-off account from five years ago, or closing two or three of my fifteen credit card accounts? Paying off a student loan, or paying off a credit card? Paying down one account entirely, or paying down all my accounts a little bit?" (Toward that end, CrediSure Life Time Platinum Membership level of service constitutes a rare lighthouse of individualized guidance.)

So as a result of the rampant unfairness, institutional secrecy, rotten science, and a virtual dearth of truly helpful information, Americans are roundly and routinely victimized.

Good intentions. Nobody ever sat down and decided to make things worse for consumers. In fact, the intention was quite the opposite. Credit scoring was an attempt to remove issues like RACE, GENDER, SOCIO-ECONOMIC CLASS, and INCOME from an overall assessment of every consumer's credit report.

Back in the Good Old Days before 1970, a credit report would very often include such things as whether you were black or white, whether you embraced a particular religion or were atheist, rich or middle-class, whether somebody thought you were an alcoholic, courtroom quotes from ex-spouses, and whatever else they could find. Likewise, bankers once withheld credit to those whose appearance just didn't fit their idea of what defined a good human being. You could even be denied because the loan officer simply thought you looked strange. Sadly, sometimes the actual reasons were based upon racial preconceptions or similar prejudices.

Strange as all of that may sound today, the FCRA still draws a distinction between "investigative consumer reports" (like subjective statements by ex-spouses regarding moral character), an activity which was practically legislated away,

and the kinds of consumer disclosures we now accept as the norm. The basic idea, then, for credit scores was a good one. It was an attempt to inject science into the process.

Section #2: What Happened?

So what happened? What happened was that a wacky group of Minnesota statisticians at Fair Isaac Corporation (FICO®) in the late 1950s decided to have a look at how historical variables (what a consumer did in the past) correlated with future behavior (what happened later). Not surprisingly, these brainiacs quickly found that the best way to predict whether a consumer is going to become seriously delinquent is to look at how he previously handled his accounts. So the "FICO® score" was born.

Now, all of that may sound fine, or even ingenious, but there are several serious problems afoot, and the first is scientific in nature. In statistics, results are measured by what us eggheads call the "R-value" — whether a particular result just occurred because of dumb luck or whether it was real life stuff ("beyond chance" to use the parlance). The kicker is that you can get a VERY significant "R" when just a minority in your studied population tests positive. So, with credit scoring, if say 15% of people with scores in the 650-700 range are later found to be seriously late with their bills, then Fair Isaac will scream "Eureka!" and proclaim wild success with amazingly significant "R" but only at the expense of the other EIGHTY-FIVE PERCENT of the consumers in that group who would never even think of paying their bills late. Even worse, using this same example, if only a fifth of the delinquent 15% subset of this group actually defaults and never pays back the borrowed money (and the actual number is probably far less), then guess who in this 650-700 range gets blamed for that? Yep, the other 97%.

Next, consider what happens to the rest of the innocents in the 650-700 range. They simply bleed higher interest payments for mortgages and car loans and credit cards. They provide a terrific excuse for Citibank and Chase and Capital One to advertise wonderful interest rates but then actually offer much

less favorable (and much more profit) terms later on. Such consumers literally pay and pay and pay, all because of a cockamamie number that can predict statistically "significant" trends for large groups but so often tragically fails at the level of the individual person.

Another issue is strictly psychological. Numbers are seductive, and people love to be seduced. They want to know their height, their weight, their IQ, how high they can jump measured in centimeters, how many paint-balls can be hurled at an opponent, you-name-it. If a single number can provide the "right" answer, then we clamor for it. And of course, when it comes to considering applications for credit cards, just imagine how much easier it is now to simply use FICO® scores! Human beings are no longer required to read through credit reports to forge intelligent decisions. Instead, computers can electronically procure the FICO® scores and render instant judgments. Sadly, the problem of false positives (all those innocent folks in the 650-700 range mentioned above who are automatically judged by the worst behavior of their group's bad apples) is ignored.

Basically, with credit scoring, our society has traded the human problem of rampant subjectivity, where anything is ripe for discussion, for the mechanistic problem of impersonal automation, where nothing about a consumer's individual situation is considered. Clearly the first problem needed addressing, but couldn't smart people devise a better solution than this?

Section #3: Shoddy Math

Shoddy math. Making things even worse is just how FICO® scores are constructed. Here's practically everything Fair Isaac reveals about the scores, a bit of happy pap you've no doubt seen repeated on dozens of web sites: 35% of your score is influenced by account history (how timely you've paid), 30% to current account usage (how much of your credit is being used, with greater amounts being negative), 15% to length of credit history (the longer the better), 10% to new credit inquiries and accounts (with fewer being better), and 10% to the "credit mix" or variety of credit types present. Scores range from 350 to

850, with the mean value score being right at 725. In real life, favorable credit rates are typically extended to those with scores of 720 or above.

Now here's what they don't tell you:

Your credit score isn't just about you. If it was, providing it along with the rest of your credit report might not violate federal law, which stipulates that your consumer file must only (and obviously) be about you. Rather, it's about you and others. More specifically, Fair Isaac makes use of what they call "Score Cards," which groups consumers according to whatever criteria they choose. Then, they run what we statisticians call Pearson correlations between credit report items and subsequent late-pays for each consumer grouping. Through that continuous process, Fair Isaac stays on top of the variables du jour which may diagnose bad future news. The final step happens when your credit report is pulled and is analyzed through the use of those comparative algorithms, and a credit score is then reported which purports to predict the possibility that you are the type of person who may one day become seriously delinquent. Wowzah!

So does this sound kosher? Are prediction and speculation and comparisons with other consumers fair items to include in a credit report alongside the stuff that otherwise really is about a single consumer? Undoubtedly, the judiciary will eventually decide. Suffice to say, if I had a diagnostic FICO®-like score for corporate performance, I'd have to give Fair Isaac a 640, because I predict that the courts will one day kick their collective butts and force serious changes in the way consumers are manhandled.

Section #4: Secret Decoder Ring Needed

Secret decoder ring needed. Needless to say, the underlying arithmetic upon which FICO® scores are based is kept top secret by the Fair Isaac Corporation. Put simply, if they gave away their for-profit secret sauce, somebody's business plan would likely be threatened.

Moreover, there are problems with the secrecy.

First, with so much at stake (mortgages, insurance policies, certain employment categories, car loans, and more), consumers rightfully want to know specifics regarding how to improve their scores. Fair Isaac's pat answers, stuff like "just pay everything on time, and pay down your debt," just doesn't satisfy. In fact, disappointingly, sometimes paying down debt simply has no scoring impact at all. For example, paying off an installment loan almost never helps a score, while paying down revolving credit card debt almost always will. Similarly, paying off a debt that was previously charged-off will also likely have no positive impact. (That said, doing the right thing merits other worthwhile life rewards.) For these reasons, Fair Isaac's summary statements which masquerade as score-enhancing advice often accomplish nothing.

Second, with certain government jobs and federally overseen home mortgages riding on the proprietary for-profit FICO® product, one would think that Congress would demand more transparency regarding a credit score's actual construction. And, of course, when citizens make enough noise about the matter, that will surely come to pass. Government dependence upon Fair Isaac provides another compelling reason for eventual systemic change.

Section #5: Improve Your Score

Improve your score. Toward this end, you need to know where you stand. The Fair Isaac Corporation now sells the scores, one for each of the three major bureaus (and you need to buy all three, an unfortunate circumstance that keeps that company happy), at their otherwise excellent consumer web site, MyFico.com.

Once purchased, you'll have your credit reports as well as your FICO® scores in hand. At that point, consider hiring an inexpensive credit score coaching service or getting a Bronze Membership. Otherwise, very generally, here are the steps you need to take to elevate your scores:

1) Eliminate any negative items. Whichever way you choose to handle the matter, whether you elect to take matters into your own hands or get a membership with CrediSure (anyone care to guess why I heartily recommend CrediSure in this context?), the deed must be done. Negative items are score killers.

2) Pay down any credit card with a balance of more than 50% of its overall line of credit. If you have no cards at 50% utilization, then pay down any outstanding revolving credit balances at all.

3) If you have a limited payoff budget, don't bother allocating resources to any accounts which have charged-off at this point, unless you can negotiate what credit pros call "payment for deletion," where the creditor agrees to mark your credit report positive after receiving the money. It isn't the outstanding balance on a charged-off account that lowers your credit score. Rather, it's simply the fact that the account EVER charged-off which depresses your score. Keep in mind, though, that some action on your part must eventually be taken with these accounts, whether you eventually pay them or challenge them in some way, in order to prevent further collection activity or possible legal consequences.

4) No matter what some well-meaning friend or relative advises, don't start closing accounts willy-nilly. If you need expert consultation on this or any other point, register an account and get a membership with CrediSure.

Throughout the 1960s, 1970s, 1980s, and 1990s, consumers couldn't even buy their credit scores. By 2001 the State of California had fixed all of that for everybody, ruling that California residents were entitled to know everything the credit bureaus were reporting about them. Very quickly, Fair Isaac and the big three credit bureaus realized that it wouldn't make sense to allow only people who lived in California to view their scores, so they reluctantly opened it up to all of us.

Ironically, Fair Isaac and the bureaus now celebrate their newfound openness, because selling the scores is apparently

quite a sizeable revenue source. The last laugh, however, may well belong to the consumer as professional scrutiny like that found in this article begins to undo the monopolistic, secretive, and ultimately consumer-unfriendly practices engaged by the prevailing credit score purveyor.

SUMMARY: Credit scores...

- provide speculative “best guesses” rather than factual descriptions about consumers.
- may violate federal law when included with a credit report.
- introduce an element of secrecy into government-overseen mortgage programs.
- are difficult to understand since their underlying mathematics are constructed for-profit.

Posted in Debt Relief Blog

THREE LAWS OF CREDIT REPAIR.

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Psychosis #1: The nature of credit bureaus.-

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Psychosis #4: Negative items must remain for 7 years.-

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Psychosis #5: Seeking help in repairing credit is unlawful.-

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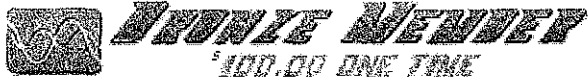
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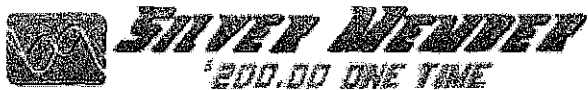
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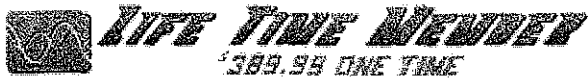
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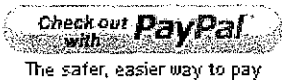
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Reverse Whois: "CrediSure, Inc" owns about 2 other domains

Email Search: info@thecubanexchange.com is associated with about 4 domains

NS History: 1 change on 2 unique name servers over 0 year.

IP History: 1 change on 2 unique IP addresses over 0 years.

Whois History: 2 records have been archived since 2012-09-14.

Reverse IP: 6 other sites hosted on this server.

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Register All Selected > Show all (19) >

Domain Name: CREDISURE.US
Domain ID: D37284815-US
Sponsoring Registrar: GODADDY.COM, INC.
Sponsoring Registrar IANA ID: 146
Registrar URL (registration services): whois.godaddy.com
Domain Status: clientDeleteProhibited
Domain Status: clientRenewProhibited
Domain Status: clientTransferProhibited
Domain Status: clientUpdateProhibited
Registrant ID: CR123865441
Registrant Name: Suhaylee Rivera
Registrant Organization: CrediSure, Inc
Registrant Address: 244 Fifth Avenue 2nd Floor Suite A
Registrant City: New York
Registrant State/Province: New York
Registrant Postal Code: 10001
Registrant Country: United States
Registrant Country Code: US
Registrant Phone Number: +1.8009653308
Registrant Email: info@thecubanexchange.com
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 Billing Contact Postal Code: 10001
 Billing Contact Country: United States
 Billing Contact Country Code: US
 Billing Contact Phone Number: +1.8009653308
 Billing Contact Email: info@thecubanexchange.com
 Billing Application Purpose: P1
 Billing Nexus Category: C21
 Technical Contact ID: CR123865442
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 Technical Contact Organization: CrediSure, Inc
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 Technical Contact City: New York
 Technical Contact State/Province: New York
 Technical Contact Postal Code: 10001
 Technical Contact Country: United States
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 Technical Contact Phone Number: +1.8009653308
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 Technical Application Purpose: P1
 Technical Nexus Category: C21
 Name Server: NS21.DOMAINCONTROL.COM
 Name Server: NS22.DOMAINCONTROL.COM
 Created by Registrar: GODADDY.COM, INC.
 Last Updated by Registrar: GODADDY.COM, INC.
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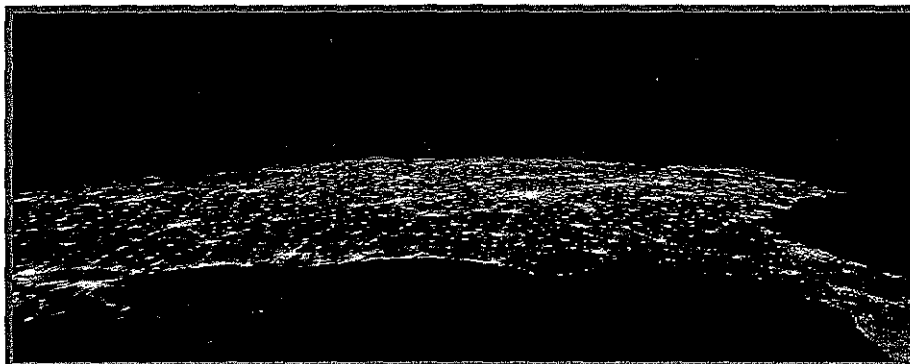
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NATURE OF REFUND:	FTC Seizure - Expedited (5 to 7 business days)
AMOUNT TO BE REFUNDED:	\$399.99
FEE FOR REFUND:	\$22.19
TOTAL REFUND AMOUNT:	\$377.80

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Street address*	<input type="text"/>
City*	<input type="text"/>
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Phone*	<input type="text"/>
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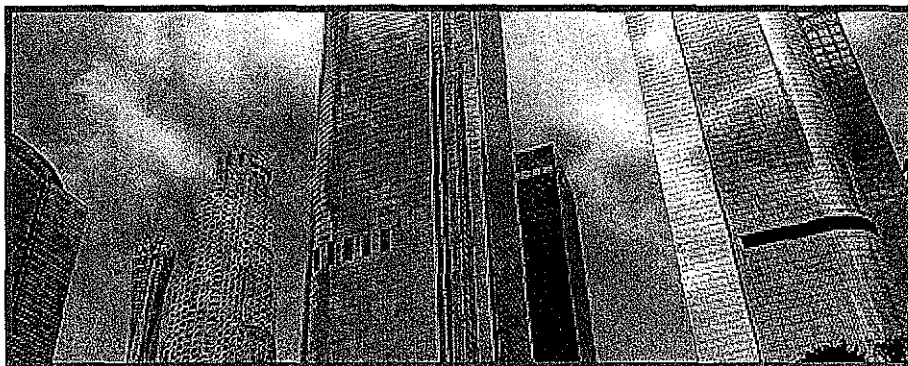
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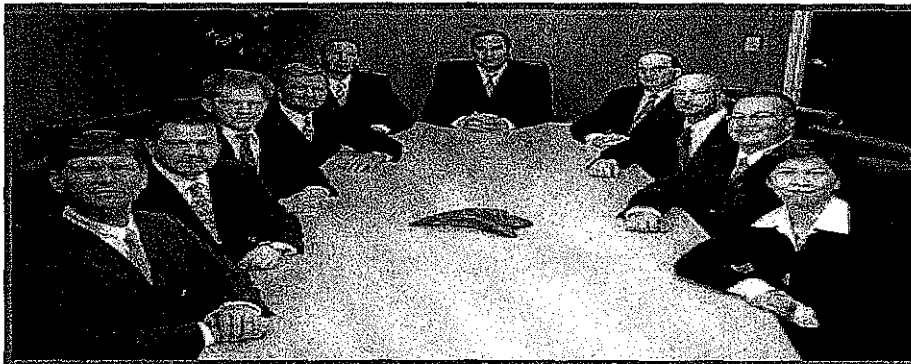
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About CrediSure America

Created in January of 2007 by James Weissbergh, a chartered account and single father of 2, CrediSure America operates from 6 states and has its Corporate Offices in Manhattan, State of New York. Our goal is to provide customers with quick refunds of your seized money by the FTC.

To do so, we have hired the best of the best in financial forensics and investigation and lobby heavily the FTC on a daily basis. Our experts follow closely all cases handled by the FTC and identify the ones it can help expedite. Our concerted efforts allow a quicker settlement and therefore quicker refund.

Over time, we have cleared the red tape and are becoming one of the fastest channels for refunds of seized money by the FTC. Over 13000 clients have received refunds through CrediSure America as of today and our team continues to create the perfect channel for expediting of FTC seizure related refunds.

FTC law requires us to remind you that you may collect these funds yourself although this process is lengthy and tedious. For a meer 5.55%, CrediSure gets your refund processed within 5 to 7 business days!

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CrediSure America Services

CrediSure has two divisions:

CrediSure America

CrediSure America offers a single and simple service. Expediting FTC seizure related refunds. We lobby for you and collect for you! To claim your refund now, please enter your Seizure ID in the top left of this page. Your refund will be processed within 5 to 7 business days instead of the usual 8 to 10 weeks.

CrediSure.us Credit Repair Blog

CrediSure.us is a highly rated credit repair blog offering a life time membership for \$399.99. Through the membership, you are made eligible for a 7.99% fixed APR visa, over \$3000.00 of coupons for everyday items, free credit scores, forms, template letters, professional help, an incredible 152 pages book on repairing your credit and much more!

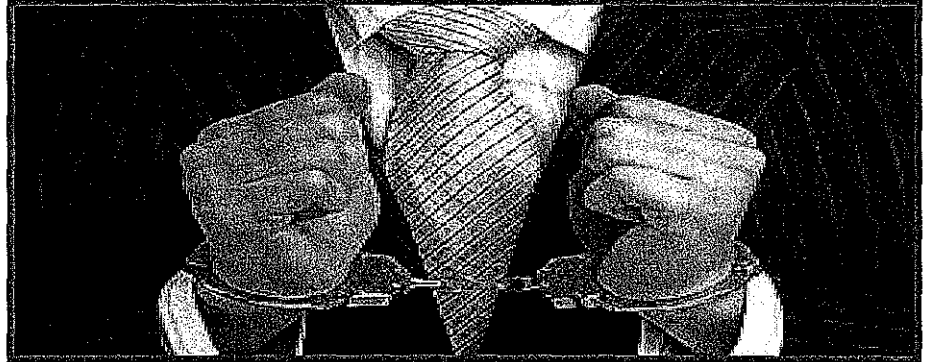
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CrediSure America FTC Seizures

Enter the Seizure ID given to you by our automated system:

Seizure Accounts

Seizure ID:

Process Refund

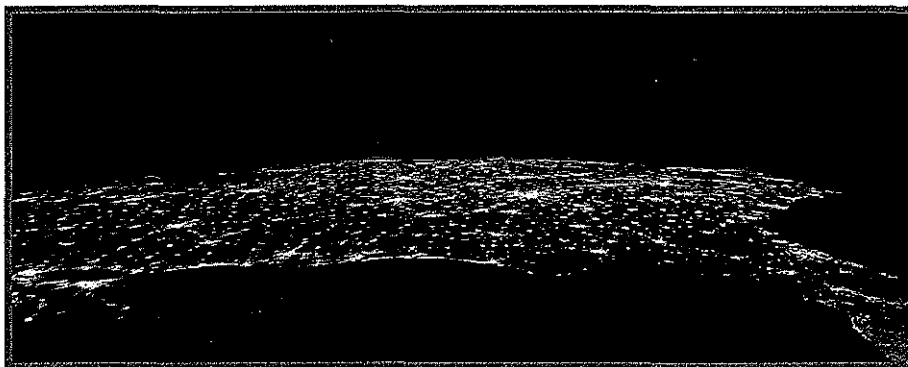
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Contact Us

We appologies, due to high levels of contact requests, we only allow email contact. Please do not write to ask if you are elijible for a refund, only those who are contacted are elijible. Should we need more information from you, one of our experts will enter in contact with you. Thank you and we appologies for any invonvenience.

First Name *

Last Name *

Email Address *

Seizure No. (optional)

Comments *

Send Email



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Related Domains For Sale or At Auction
CarCredit.net (\$3,788) BusinessCredit.net (\$7,988) CarbonCredits.net (\$1,000)
CreditFix.net (\$3,000) GoodCredit.net (\$10,000) CreditCardsOnline.net (\$2,988)

Reverse Whois: "CrediSure, Inc" owns about 2 other domains
Email Search: info@thecubanexchange.com is associated with about 4 domains
Registrar History: 1 registrar
NS History: 1 change on 2 unique name servers over 0 year.
Whois History: 1 record has been archived since 2012-09-15.
Reverse IP: 6 other sites hosted on this server.

Monitor This Domain Name
Access to the Most Robust Whois Record Database Available
Get it NOW! DomainTools

Registered through: GoDaddy.com, LLC (http://www.godaddy.com)
Domain Name: CREDISURE.NET
Created on: 13-Sep-12
Expires on: 13-Sep-13
Last Updated on: 13-Sep-12

Registrant:
CrediSure, Inc
244 Fifth Avenue 2nd Floor Suite A
New York, New York 10001
United States

Administrative Contact:
Rivera, Suhaylee info@thecubanexchange.com
CrediSure, Inc
244 Fifth Avenue 2nd Floor Suite A
New York, New York 10001
United States
+1.8009653308

Technical Contact:
Rivera, Suhaylee info@thecubanexchange.com
CrediSure, Inc
244 Fifth Avenue 2nd Floor Suite A
New York, New York 10001
United States
+1.8009653308

Domain servers in listed order:
NS21.DOMAINCONTROL.COM
NS22.DOMAINCONTROL.COM

Backorder this domain or Hire a domain broker

Add Missing Screenshot:
Queue Screenshot For Addition

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CrediSure.co.uk Register
CrediSure.de Register
CrediSure.dk Register
CrediSure.es Register
CrediSure.eu Register
CrediSure.fr Register
Register All Selected > Show all (19) >

Whois Directory
abcdefghijklmnopqrstuvwxyz0123456789

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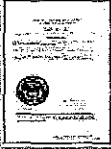
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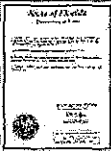
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Colorado Corporations and LLC

One hour service guaranteed (Electronic delivery)

No fees for expedited service. No extra fees for EIN Filing. Includes electronic delivery of:
Articles of Incorporation - Certificate of Good Standing - IRS Letter with EIN



Florida Corporations and LLC

Five business hours service guaranteed (Electronic delivery)

No fees for expedited service. No extra fees for EIN Filing. Includes electronic delivery of:
Articles of Incorporation - Certificate of Good Standing - IRS Letter with EIN



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Colorado Corporation
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Delaware Corporation
~~\$280.00~~ \$150.00

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New York Corporation
~~\$349.00~~ \$150.00

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Delaware Corporate Kit (45.00)
~~\$75.00~~ \$55.00

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Engraved Corporate Seal
~~\$80.00~~ \$35.00

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About Us

ABOUT EZCO.BIZ

THE BRAND:

EZCO.BIZ is a trademark of **The Cuban Exchange, Inc. The Cuban Exchange** was created as a wholesale group purchase club with the slogan "Its so cheap its almost communism!". Since its creation, The Cuban Exchange became a holding company launching various brands such as CrediSure, PC Tech 24X7, Sunland Health Supplements and EZCO.BIZ.

BRAND HISTORY:

The **EZCO.BIZ** brand was launched in 2011 with one simple mission: to make starting a business as simple, fast and inexpensive as possible. Through our special alliances and two way profit deals, we have made it possible for you to incorporate at rates even lower then the simple state fees. We've formed thousands of companies for our clients and have grown into one of America's largest providers of incorporation, LLC formation and other small business services. Starting a business can be a confusing, expensive and frustrating experience. Our goal is to make that process easier, faster and less expensive.

Since launching the brand, EZCO.BIZ has reached various agreements with service providers to offer value added services to its customers. One stop shop to get started. Toll free numbers and phone central hosted by our partners for as low as 9\$ a month, virtual offices to create presence and mail forwarding in prestigious addresses, brand development and much more. Take a look or give us a call we will be happy to assist you.

Mission Statement:

Our Mission is to provide the quickest and most efficient incorporation service available. Free registered agent service, free EIN filing and 24 hour service for EVERYONE no exception.

Our Incorporation Services Include (Valid for Corporations, Non-Profit, LLCs and PACs):

- Unlimited Name Availability Searches
- Preparing and Filing Articles of Incorporation (Includes delivery of your Articles and Certificate)
- Personalized Corporate Bylaws
- Same day processing with tracking within 1 hour. (Most request filed and online in 5 hours.)
- Unlimited Phone/Email Support
- Free filing for Federal Tax ID: EIN (Includes same day delivery of a PDF IRS letter confirming your EIN and confirming inscription)
- FREE Registered Agent service!



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Delivery Information

Basic Packages

Basic Packages are delivered electronically through email. You receive a copy of your articles of incorporation, certificate of good standing, link to secretary of state to view filing, copy of IRS letter with your EIN number, by laws and a resolution appointing the officers.

The Deluxe Corporate Kit

The Deluxe Corporate Kit costs an additional \$55.00 and is delivered by UPS 2 days air. Shipping is free and included in the additional cost of the Deluxe Corporate Kit. To see the characteristics of the Deluxe Corporate Kit, [click here](#).

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Home - Privacy Policy

Privacy Policy

EZCO.BIZ respects the privacy of the users of our services and web site and has implemented the following privacy policy.

Collected Information

While completing your order through our site we collect certain personal information about you including, but not limited to, name, mailing address, telephone, fax and your email address; we also may require, depending upon your order, information about the business you are incorporating through our site such as the business name, description of what the business does, information relating to directors, officer, stockholders and registered agent along with information relating to the number of shares of stock and any par value. This information is crucial to the accurate and timely processing of your order.

Confidentiality

All information collected is for the purposes of incorporating your new business in the appropriate state is fully confidential. The information you supply to us in connection with your order is confidential except we may share this information with state registering and licensing authorities, as necessary, to execute your order or comply with state law or court order. Your credit card information will be used only to complete your order and will not be shared with any third party. Our processing is done through Authoize.net, the worlds largest and most respected payment gateway. We do not hold your credit card information unless given to us by phone. Our internal records are all offline and comply fully with PCI standards. We will not trade, sell, or otherwise exploit your personal information. We reserve the right to collect information with respect to the date and time of visits to our site for statistical and security purposes. We may also collect information, for statistical purposes and marketing and advertising strategy, about how you, the user, reached our site, e.g., from which search engine or linking service.

Emails to User

You, the user, will be required to provide us with an email address so that we may send you confirmation of your order and other information associated with your order. When you provide us with your email address, you will automatically be enrolled to receive any "general" updates, special offers and notices that we may issue from time to time, provided, however, that you may always, at any time, cease receiving such emails by simply clicking the "unsubscribe" link on any general email you receive from us; however, if you select our registered agent service, although you may "opt out" of receiving general emails and special offers by email, at all times, you must provide us with, and maintain, your accurate and current contact email, postal address and phone number(s) to reach your entity. We need this information, as your registered agent, to carry out your order and any and all of our obligations.

Updates to Your Information

You may update your information at any time by contacting us through our online form or by calling our customer service line. Again, if you have selected us to be the registered agent for your entity, then as a part of our Disclaimer (Terms of Use) you are contractually required to provide us with up-to-date, accurate contact information. You can read more about your obligation to update your information in our Disclaimer.

EZCO.BIZ does not sell any personal information you provide during ordering.



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TERMS OF USE AGREEMENT & DISCLAIMER FOR EZCO.BIZ

In this Agreement & Disclaimer ("Agreement") "I", "you" and "your" refer to each customer or website visitor, "we", "us" and "our" refer to EZCO.BIZ (Registered Trade Name of The Cuban Exchange, Inc.), its contractors, agents, employees, officers and directors (hereinafter "EZCO") and "Services" refers to the services provided by us.

Please read the following information carefully. You must agree to and understand every term and condition.

EZCO.BIZ (Registered Trade Name of The Cuban Exchange, Inc.) (EZCO) is a service company that provides but is not limited to incorporation, LLC formation, Registered Agent (Resident Agent) and other related business filing services (dissolutions, amendments, annual reports, etc.). The information contained in this site is provided for general information only and should not serve as a substitute for legal advice from an attorney familiar with the facts and circumstances of your specific situation. You understand that EZCO is not acting as your attorney in any way and the information provided on this web site, through emails, live chat or phone conversations with EZCO's employees or agents is not legal advice. In fact, you are advised that you should consult competent legal counsel of your own selection regarding any legal questions which you have regarding incorporation, company formation or other business filings like dissolutions, amendments, annual reports, etc.

EZCO uses the information provided either verbally, via email or on our online order forms to complete the information on the forms required by the state. EZCO is not a law firm and neither EZCO nor any of its employees provide legal services or legal advice. Further, no representations or warranties, expressed or implied, are given regarding the legal or other consequences resulting from the use of our services or order forms.

BUSINESS ENTITY FORMATIONS:

As every business is unique and laws vary from state to state, it is impossible for EZCO to guarantee that the options selected by you are the best for your particular situation, which varies depending on such things as the shareholders/members or directors of your corporation or LLC. You acknowledge that EZCO does not know your financial or tax situation and did not provide you with any legal advice on whether to be a C or S corporation, LLC or DBA. You are hereby advised to consult your own consultant regarding these matters.

You acknowledge that unless informed otherwise we will assume a fiscal year end for your company of December 31. All LLC's will be filed with a "perpetual" existence or "maximum allowable years" unless informed otherwise. Unless specified on your order, we will assume you request ", inc." as your corporate ending for corporations and ", LLC" as the ending for a LLC. You also agree to provide a conformed copy executed by you for any matter for which an electronic signature has been attached as well as a copy of a valid government issued ID unless you have chosen then No ID Required service.

Further, you acknowledge that after your business has been incorporated, or your LLC has been formed, it is your responsibility to make sure that the corporation/LLC complies with all state, local and federal laws (and international laws if applicable).

SIGNATURES AND ELECTRONIC SIGNATURES:

You acknowledge that by submitting an order to EZCO either via web or phone that you are allowing us to sign paperwork, electronically or otherwise, on your behalf as an "authorized representative". You also authorize EZCO to affix or transmit your electronic signature and/or data to documents, where applicable.

NAME AVAILABILITY:

EZCO will check your requested name(s) in the state of filing only and not against existing Federal or local trademarks or trade names. You acknowledge that though your company name may be available in one state, it may not be available in another.

POST-FORMATIONS:

EZCO performs filings for existing companies that may change, modify or close the business entity. You acknowledge that making changes to or closing an existing business entity may have legal and or other tax consequences and that you are fully responsible for meeting these requirements. You acknowledge that any filing you make to change, close or otherwise submit information on your existing business entity has been approved by all company stakeholders and that EZCO did not offer any legal advice as to which filing would be best for your situation.

PROCESSING TIME:

You acknowledge that although we provide estimates as to the amount of time it will take to process your order, there is no guarantee as to the length of time each State will take to process a filing, nor can we predict the State's workload, seasonal increase in demand, the time the Post Office or Courier Service will take to send a document or any other time estimate. We will go to great lengths to process orders as fast as possible, but, for the most part, we are dependent upon the Postal Service for delivery and each individual State to

process the filing.

DELIVERY TIME:

Basic Packages are delivered electronically by email. Deluxe Corporate Kits are shipped on our behalf by www.ezco.com. Shipping time are consequent to their services and are not guaranteed.

INTERNATIONAL ORDERS:

EZCO only ships to the countries and territories listed in the dropdown on our order forms; we reserve the right to cancel orders without notification from any country not listed on the order forms (with a full refund if payment has been received). All prices are shown in US dollars. It is important that you consult your local laws and, if necessary, contact an attorney to see if you have any restrictions on which type of US company may operate in your home country.

INTERNATIONAL PAYMENTS:

For security and fraud prevention purposes, EZCO requires any payment method that is from a non-US source to be verified for security purposes which may include verification of identity, address and other information. EZCO reserves the right to cancel any order without notification that cannot be verified or we determine not to meet our security standards.

INTERNATIONAL SHIPPING AND DELIVERY:

Basic Packages are delivered electronically by email. Deluxe Corporate Kits are shipped on our behalf by www.ezco.com. Shipping time are consequent to their services and are not guaranteed.

GENERAL: LIMITATION OF LIABILITY:

EZCO's liability is limited only to amounts paid to EZCO. If you are not satisfied with our service please contact us and we will take reasonable efforts to make sure you are satisfied. If you are seeking a stronger guarantee it is recommended that you contact an attorney.

CANCELLED ORDERS:

Formations:

If an order is cancelled after payment has been taken by EZCO but before a name check has been completed, EZCO will refund the total order amount minus a \$25 dollar processing fee. If the order is cancelled after the name check has been completed but before the formation documents have been created, EZCO will refund the total order amount less a \$50 dollar processing fee. If the order is cancelled after the formation documents are created, EZCO will refund the total amount of the order less a \$75 dollar processing fee provided that the formation document is not already filed with the state. Note that orders cannot be cancelled after they have been shipped to the state or county filing office for processing and that the Virtual Office service 1st month fee is not refundable if EZCO has already provisioned the address or phone and FAX line.

Post Formations:

If an order is cancelled after payment has been taken by EZCO but before the filing documents are created, EZCO will refund the total order amount minus a \$25 dollar processing fee. If the order is cancelled after the filing documents are created, EZCO will refund the total amount of the order less a \$75 dollar processing fee provided that the formation document is not already filed with the state. Note that orders cannot be cancelled after they have been shipped to the state or county filing office for processing and that the Virtual Office service 1st month fee is not refundable if EZCO has already provisioned the address or phone and FAX line.

Phone Orders:

If an order is placed by phone via one of our employees and is subsequently cancelled by the client, the order will incur a \$25 dollar convenience fee which is in addition to the cancellation fees above.

ORDERS NOT RECEIVED:

The client has 15 days after we ship a completed order to notify us if they have not received their completed order via their chosen shipping method. If reported within that 15 day window, EZCO will replace the order at our cost. If after the 15 day window, the client will be responsible for any fees related to replacing the lost formation documents, though EZCO will provide assistance in the process. If the client requested Federal Express shipping and the package can be tracked as "delivered", EZCO will assume the package was delivered regardless if the client signed for the package or not or has a "signature waiver" on file with Federal Express.

INTERNATIONAL ORDERS NOT RECEIVED:

Lost international packages or packages that cannot be confirmed as delivered are the responsibility of the client provided EZCO shipped to the correct address entered on our order forms. The client will be responsible for any fees related to replacing the lost formation documents, though EZCO will provide assistance in the process. If the client requested Federal Express shipping and the package can be tracked as "delivered", EZCO will assume the package was delivered regardless if the client signed for the package or not or has a "signature waiver" on file with Federal Express.

RETURNS AND REFUNDS:

Any and all fees paid to the Secretary of State or local correspondents cannot be refunded under any circumstances. If the corporation is deficiently formed and/or an error is made on the part of EZCO, EZCO will undertake reasonable efforts to cure and amend any necessary documentation, or will refund the fees paid to EZCO (and possibly to the applicable state entity) at the sole discretion of EZCO.

In addition, while EZCO will go to reasonable efforts to accommodate our customers, mechanical or human error may occur. Thus, if for any reason your incorporation request, LLC formation request, or other preparation request is unreasonably delayed, destroyed, misplaced, or otherwise missing, EZCO WILL NOT BE RESPONSIBLE FOR ANY CONSEQUENTIAL, INCIDENTAL, OR COMPENSATORY DAMAGES. YOUR SOLE REMEDY WITH EZCO WILL BE A COMPLETE REFUND OF ANY AND ALL FEES PAID TO EZCO FOR OUR SERVICES. ACCEPTANCE OF THIS AGREEMENT CONSTITUTES A WAIVER OF ANY AND ALL RIGHTS AND REMEDIES AT LAW OR EQUITY.

SATISFACTION GUARANTEE:

To the extent that you purchase any goods or services directly from us, we will refund to you the purchase price (minus any government fees and third party costs incurred to that date) within 30 days of purchase after notifying us in writing of your desire for the refund, together with the reason for the request, with the product or service returned to us in substantially the same condition as when purchased. Please note, however, that certain products and services mentioned on our site are sold by third parties or are linked to third party Web sites, and we have no responsibility or liability for those products or services. You may request a refund by contacting us by email at info@exco.biz. You may obtain any additional information concerning our refund and return policy by contacting us at info@exco.biz or visiting www.exco.biz. Products or services for which refunds have been issued become the property again of EZCO.

RETURNED CHECKS AND CHARGEBACKS:

A \$35 dollar fee will be added to all checks returned to EZCO due to non-sufficient funds or closed accounts plus any and all other collections fees or cost incurred by EZCO. In addition, a bank service fee will be charged on these checks.

All chargeback attempts on a credit card you have utilized for our services will be sent to collections with a \$50 dollar fee. A chargeback is when you contact your financial institution or bank with the intent of canceling a service without first contacting us. Per your cardholder agreement with your credit card company, you are to dispute charges with the merchant first. EZCO will never improperly decline a refund request. If a chargeback is made, EZCO will consider the order fraudulent and take action to dissolve any entity that we have formed due to a fraudulent order.

RENEWALS ("RECURRING FEES"):

Some products or services are billed on a recurring basis (renewals) indicated on the specific order form and your electronic invoice (yr = year, qtr = quarterly, mo = monthly). EZCO will automatically bill you for these services provided you do not cancel them before the due date. Email notices will be sent 60, 30 and 7 days (a total of 3 notices) to the email address we have on file BEFORE charging your card. This gives you time to cancel the service either online through the "My Account" section of our website or via phone or email sent to EZCO. If the renewal is provided by a 3rd party then they will invoice you separately via US postal mail before the renewal is due.

By providing payment information to EZCO you agree and consent to these renewals. Also, it is your responsibility to make sure that the email address and payment method we have on file has the most currently updated information including account number, billing address and expiration date which can be updated via the "My Account" section of our website.

REGISTERED AGENT SERVICE:

If a client orders our Registered Agent Service and files any corporate documents that list the Registered Agent, the documents filed listing EZCO as the Registered Agent must use the correct company name and address (which may vary by state). The correct name and address will be provided to the client after a paid order is received. If a document is not filed by EZCO, it is the clients responsibility to make sure the correct name and address are entered on the documents filed.

Client acknowledges that our Registered Agent Service will deliver documents to the address and email address provided by the client. It is the client's responsibility to ensure that we have the correct address and email address on file at all times. For international addresses, documents will be forwarded via email unless a physical signature is required - otherwise documents will be sent via Express Mail International from the USPS.

DISCONTINUING REGISTERED AGENT SERVICE:

Client acknowledges that if they no longer wish to utilize EZCO's Registered Agent Service in any jurisdiction, they must:

- Assign another Registered Agent in said jurisdiction including paying all fees related to changing the agent including appointment and/or resignation fees.
- Notify EZCO that they have properly changed Registered Agents by the next renewal due date by sending proof of the change (copy of the filing, state receipt, scan, etc.) via fax, email, postal mail or courier.

Client acknowledges that if they discontinue business operations, voluntarily or not, they must:

- Properly dissolve, cancel, withdraw or otherwise properly terminate the entity.
- Notify EZCO that they have properly discontinued business operations by the renewal due date by sending proof of the change (copy of the filing, state receipt, scan, etc.) via fax, email, postal mail or courier.

Note that if these conditions are not satisfied by the next renewal due date the client will be responsible for the annual fee and not subject to pro-rated calculation. If payment is not received by the due date a late fee of \$25 will be assessed. If payment is not received within 30 days after the due date, EZCO reserves the right to send the account to collections and/or resign as the Registered Agent as well as hold any documents for forwarding to the client until the account is paid in full.

CLIENT RESPONSIBILITY:

PROVIDING CORRECT INFORMATION:

Client acknowledges that he/she is responsible for submitting correct information to EZCO including spelling of persons' names, business names, addresses and other order information.

PURCHASE BY AN AGENT:

Legal Disclaimer

Client agrees that if EZCO services are purchased by an agent (Attorney, CPA, Employee, Consultant, Friend, etc.) you are nonetheless bound by these terms and conditions. Agents, including resellers, may receive a discounted rate and this rate is a discount on the retail prices listed on our website and does not apply to any special or sale prices.

RESELLER OPTION:

Client agrees that if you have selected the "Reseller Option", that you will receive access to a CD-ROM with "unbranded" versions of forms, handbooks and checklists (materials) that are property of EZCO and EZCO grants you license to use these materials once for each paid order provided you do not modify or sell them without EZCO's written consent.

EMAIL:

Transmission of email to EZCO is at your own risk. EZCO will not accept responsibility for your transmission of confidential information or obligation to that information. Note that a valid email address is required to submit an order to EZCO and that email address must be current with us at all times for billing and notification purposes.

"MY ACCOUNT" AREA OF WEBSITE:

Client acknowledges that their account consists of their email address and password. Their account can be accessed 24/7 via the "My Account" portion of EZCO's website. Client is not to share or otherwise compromise their account. "Lifetime Access" to the My Account area is defined as the lifetime of EZCO as an operating business entity.

ALERTS:

Client acknowledges that "Free Company Alerts" included with our services will include a reminder email sent to the email address of the account on record if that entity should have an "Annual Report" or other annual filing due in the near future. Client acknowledges that failure to read the email or inability to receive the email does not create any liability on the part of EZCO. Further, EZCO will not be liable for any loss of good standing of an entity for any reason. Note that some states have an additional tax filing requirement through their respective Tax Department, so an Annual Report filing may not satisfy that requirement.

RIGHT TO REFUSE SERVICES:

EZCO, at its discretion, reserves the right to refuse service to anyone for any reason. You acknowledge that EZCO will not be liable for any damages or loss from our right to refuse service.

GOVERNING LAW (JURISDICTION) : The laws of Colorado shall govern.

MODIFICATION:

EZCO may modify these terms of use at any time by making such modification on this page.

WEB SITE:

Our web site terms of use can be viewed at the following URL: http://ezco.biz/index.php?module=information&submodule=about_us

PRIVACY POLICY:

EZCO values your privacy and will not sell or disclose your information to 3rd parties without your consent. Our privacy policy can be viewed at the following URL:

http://ezco.biz/index.php?module=information&submodule=information_privacy

BY USING THIS SITE AND/OR ANY SERVICES RELATED THERETO, YOU AGREE THAT YOU HAVE READ, UNDERSTAND AND AGREE TO THE TERMS OF USE.



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- Gift Vouchers
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- Specials

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- My Account
- Order History
- Wish List
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Currency

€ £ \$

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0 item(s) - \$0.00

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Contact Us

Our Location

Address:
EZCO.BIZ
9532 NW. 66th Ave
Miami, FL, 33166

Telephone:
3038953221

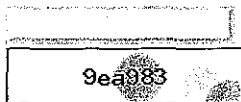
Contact Form

First Name:

E-Mail Address:

Enquiry:

Enter the code in the box below:



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Whois Record Site Profile Registration Server Stats My Whois

Whois Record

NS History: 38 changes on 18 unique name servers over 4 years.
 IP History: 39 changes on 23 unique IP addresses over 5 years.
 Whois History: 31 records have been archived since 2007-09-21 .
 Reverse IP: 6 other sites hosted on this server.

Monitor This Domain Name

Access to the Most Robust Whois Record Database Available **Get it NOW** DomainTools

Domain Name: EZCO.BIZ
 Domain ID: D51944885-BIZ
 Sponsoring Registrar: GODADDY.COM, INC.
 Sponsoring Registrar IANA ID: 146
 Registrar URL (registration services): whois.godaddy.com
 Domain Status: clientDeleteProhibited
 Domain Status: clientRenewProhibited
 Domain Status: clientTransferProhibited
 Domain Status: clientUpdateProhibited
 Registrant ID: CR127634557
 Registrant Name: Luisa Soto
 Registrant Organization: EZCO.BIZ, INC
 Registrant Address: 8532 N.W. 66th Street
 Registrant City: Miami
 Registrant State/Province: Florida
 Registrant Postal Code: 33166
 Registrant Country: United States
 Registrant Country Code: US
 Registrant Phone Number: +1.3038953221
 Registrant Email: vegas000006@hotmail.com

Administrative Contact ID: CR127634561
 Administrative Contact Name: Luisa Soto
 Administrative Contact Organization: EZCO.BIZ, INC
 Administrative Contact Address: 8532 N.W. 66th Street
 Administrative Contact City: Miami
 Administrative Contact State/Province: Florida
 Administrative Contact Postal Code: 33166
 Administrative Contact Country: United States
 Administrative Contact Country Code: US
 Administrative Contact Phone Number: +1.3038953221
 Administrative Contact Email: vegas000006@hotmail.com

Billing Contact ID: CR127634563
 Billing Contact Name: Luisa Soto
 Billing Contact Organization: EZCO.BIZ, INC
 Billing Contact Address: 8532 N.W. 66th Street
 Billing Contact City: Miami
 Billing Contact State/Province: Florida
 Billing Contact Postal Code: 33166
 Billing Contact Country: United States
 Billing Contact Country Code: US
 Billing Contact Phone Number: +1.3038953221
 Billing Contact Email: vegas000006@hotmail.com

Technical Contact ID: CR127634559
 Technical Contact Name: Luisa Soto
 Technical Contact Organization: EZCO.BIZ, INC
 Technical Contact Address: 8532 N.W. 66th Street
 Technical Contact City: Miami

Country TLDs General TLDs

Available domains for registration:

- EzCo.at Register
 - EzCo.be Register
 - EzCo.ch Register
 - EzCo.co.uk Register
 - EzCo.dk Register
 - EzCo.es Register
 - EzCo.eu Register
 - EzCo.in Register
 - EzCo.it Register
 - EzCo.jp Register
- Register All Selected > Show all (15) >

Technical Contact State/Province: Florida
 Technical Contact Postal Code: 33166
 Technical Contact Country: United States
 Technical Contact Country Code: US
 Technical Contact Phone Number: +1.3038953221
 Technical Contact Email: vegas000006@hotmail.com
 Name Server: NS43.DOMAINCONTROL.COM
 Name Server: NS44.DOMAINCONTROL.COM
 Created by Registrar: GODADDY.COM, INC.
 Last Updated by Registrar: GODADDY.COM, INC.
 Domain Registration Date: Sun Oct 28 15:00:16 GMT 2012
 Domain Expiration Date: Sun Oct 27 23:59:59 GMT 2013
 Domain Last Updated Date: Mon Oct 29 20:29:41 GMT 2012

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Whois Directory

abcdefghijklmnopqrstuvwxyz0123456789

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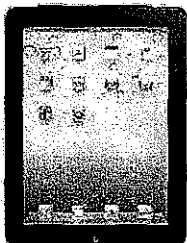
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Welcome to My iPad.us

At My iPad, we specialize in resetting display iPods, iPads and iPhones (the ones shown on display in the store) to factory set ings (Refurbished). No damages, no scratches, up to 1/3 of the price. Quantities are limited so hurry up and buy today. To purchase a unit, simply click on the picture of the item below and follow the steps. All units come with a 3 months warranty and a full 30 days no-ques ions-asked money back guarantee*. All of the advertised prices on our website include taxes and shipping to the United States.

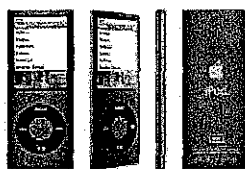
Thank you for visiting.

1 - 3 of 3 items



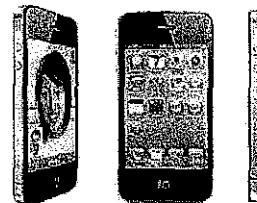
Apple iPad (first generation) MB292LL/A Tablet (16GB, Wifi)

~~\$299.99~~
\$189.98



Apple iPod nano 16 GB Black (5th Generation)

~~\$129.99~~
\$89.99



Apple iPhone 4 16GB - UNLOCKED -

~~\$199.99~~
\$149.99

*All items must be returned to our facilities within 30 days from the date of the sale for a refund. Item are considered returned once a valid tracking number is provided to MyIPad.us by the customer. Customer must advise of such return before sending it in. A valid return authorization code must be provided by a customer service representative in order to locate and identify the customer's returned item. A fee of 25\$ for shipping and handling is not refundable as provided by US commerce law. If you wish to return a unit, please contact customer service at 1-866-486-8857 or billing@myipad.us.

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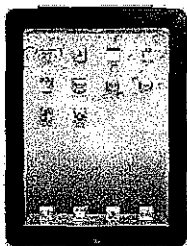
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Welcome to My iPad.us

At My iPad, we specialize in resetting display iPods, iPads and iPhones (the ones shown on display in the store) to factory set ings (Refurbished). No damages, no scratches, up to 1/3 of the price. Quantities are limited so hurry up and buy today. To purchase a unit, simply click on the picture of the item below and follow the steps. All units come with a 3 months warranty and a full 30 days no-ques ions-asked money back guarantee*. All of the advertised prices on our website include taxes and shipping to the United States.

Thank you for visiting.

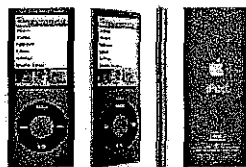
1 - 3 of 3 items



Apple iPad (first generation) MB292LL/A Tablet (16GB, Wifi)

~~\$299.99~~
\$189.98

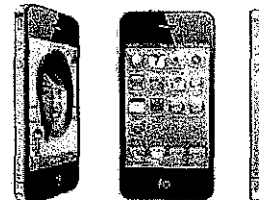
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Apple iPod nano 16 GB Black (5th Generation)

~~\$129.99~~
\$69.99

Options



Apple iPhone 4 16GB - UNLOCKED -

~~\$499.99~~
\$149.99

Options

*All items must be returned to our facilities within 30 days from the date of the sale for a refund. Item are considered returned once a valid tracking number is provided to MyiPad.us by the customer. Customer must advise of such return before sending it in. A valid return authorization code must be provided by a customer service representative in order to locate and identify the customer's returned item. A fee of 25\$ for shipping and handling is not refundable as provided by US commerce law. If you wish to return a unit, please contact customer service at 1-866-496-9857 or billing@myipad.us.

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* Marked fields are required.

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Password:*

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Profile Information

* Marked fields are required.

First Name:*

Middle Initial:

Last Name:*

Company Name:

Country:*

Address Line 1:*

Address Line 2:

City:*

State/Province:*

Postal Code:*
(99999 or 99999-9999)

Phone Number:*
(#)###-###-####

Extension:

Account Information

* Marked fields are required.

E-mail Address:*

Passwords must contain between 8-32 characters and be comprised of at least one letter and one number. Passwords are case sensitive.

Password:*

Confirm Password:*

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Questions? Suggestions?

We'd love to hear from you!

We are open Monday through Friday from 9am to 5pm EST.

Call us now: 1-866-496-9857 Toll Free

Write us: 3395 12th Avenue
Basement Suite
Brooklyn, NY, 11223

or complete the Contact Information form below and we will contact you as soon as possible.

Be sure to tell us if you prefer to be contacted by e-mail or telephone. You can always email us directly using info@myipad.us . Thank you for shopping with us!

Contact Information

* Marked fields are required.

Name: *

Company Name:

E-mail Address: *

Phone Number:

Extension:

Comment: *





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Keyword(s): Price Range: \$ to \$

Keyword(s) must be between two and 254 characters.

Partial keywords match if they begin with the word preceding the * operator.

Hyphenated keywords are treated as two keywords.

A leading plus sign indicates that this keyword must be present.

A leading minus sign indicates that this keyword must not be present.

A phrase that is enclosed within double quote (") characters matches only products that contain the phrase literally, as it was typed.

Parentheses group keywords into sub expressions and can be nested. (Example: +cowboy +(tie guards) Find all having "cowboy" and either "ie" or "guards").

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Our Products >> Apple iPad (first generation) MB292LL/A Tablet (16GB, Wifi)

Apple iPad (first generation) MB292LL/A Tablet (16GB, Wifi)



Price:

~~\$299.99~~

Sale Price:

\$189.98

2 or more: \$179.99 each

* Marked fields are required.

Availability: In-Stock

Available: 654

Qty: *

Click To Enlarge



Product Features

Capacity: 16GB | Style: Wifi

- 9.7-inch (diagonal) LED-backlit glossy widescreen Multi-Touch display with IPS technology. 1024-by-768-pixel resolution at 132 pixels per inch (ppi).
- 16GB flash drive with 1Ghz Apple A4 custom-designed system on a chip.
- Wi-Fi (802.11a/b/g/n) Bluetooth 2.1 + EDR technology
- Box Contents: iPad Dock Connector to USB Cable, 10W USB Power Adapter, Documentation

Technical Details

Capacity: 16GB | Style: Wifi

- Number of Processors: 1
- RAM: 256 MB
- RAM Type: DIMM
- Hard Drive: 16 GB IDE

Product Details

- Product Dimensions: 9.6 x 7.5 x 0.5 inches ; 1.5 pounds
- Shipping Weight: 4 pounds (View shipping rates and policies)
- Shipping: Currently, item can be shipped only within the U.S.
- ASIN: B002C7481G
- Item model number: MB292LL/A

Item #: IPA-88rUU1

Condition: Refurbished

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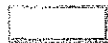
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Our Products >> Apple iPod nano 16 GB Black (5th Generation)

Apple iPod nano 16 GB Black (5th Generation)



Price:

~~\$129.99~~

Sale Price:

\$69.99

2 or more: \$59.99 each

* Marked fields are required.

Color:

Qty: *

Click To Enlarge



Product Features

Capacity: 16 GB | Color: Black

- 16 GB capacity for 4,000 songs, 14,000 photos, or 16 hours of video
- Up to 24 hours of music playback or 5 hours of video playback when fully charged
- 2.2-inch color TFT display with 240 x 376 pixel resolution
- Supports AAC, Protected AAC, MP3, MP3 VBR, Audible, Apple Lossless, AIFF, and WAV audio formats
- Supports H.264 and MPEG-4 video formats; JPEG, BMP, GIF, TIFF, PSD (Mac only), and PNG image formats

Technical Details

Capacity: 16 GB | Color: Black

- Brand Name: Apple
- Model: MC062LL/A
- Digital Storage Capacity: 16 GB
- Color Name: Black
- Hardware Platform: PC

Product Details

Capacity: 16 GB | Color: Black

- Product Dimensions: 1.5 x 1.8 x 3.6 inches ; 1.3 ounces
- Shipping Weight: 6.4 ounces
- Shipping: Currently, item can be shipped only within the U.S. & Canada
- ASIN: B002L6HDTC
- Item model number: MC062LL/A

Item #: IPO-AA6746

Condition: Refurbished





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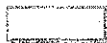
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Apple iPhone 4 16GB - UNLOCKED -



Price:

~~\$199.99~~

Sale Price:

\$149.99

2 or more: \$139.99 each

* Marked fields are required.

Color:

Black

Availability: In-Stock

Available: 1105

Qty: *

1

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Product Features and Technical Details

Product Features

- 5 mega pixel camera with full 1080p video recording
- iCloud / App Store / Air Print / Retina display
- UMTS/HSDPA/HSUPA (850, 900, 1900, 2100 MHz); GSM/EDGE (850, 900, 1800, 1900 MHz)
- 802.11b/g/n Wi-Fi (802.11n 2.4GHz only)

Product Details

- Shipping Weight: 12.8 ounces
- ASIN: B005VGFQXE
- Item model number: MC918LL/A
- Average Customer Review: 9.98 / 10
- Samazan Best Sellers Rank: #1 in Cell Phones & Accessories

16GB iPhone 4 UNLOCKED model. Will work on any GSM Network. Now you can use your voice to use your iPhone. Fast iPhone 4 is quick and responsive, which makes all the difference when you're launching apps, browsing the web, gaming, and doing just about everything. And no matter what you're doing, you can keep on doing it. This just might be the best camera ever on a phone. And with all-new optics, it just might be the only camera you need. Because behind every shot, you've got 5-megapixel resolution and a custom lens with a larger f/2.4 aperture. Not to mention an improved backside illumination sensor, excellent auto white balance, advanced color accuracy, face detection, and reduced motion blur. It all means that no matter how many people, how much light, and how much action you capture, everything looks exactly as it should. And just wait until you see the photos. Shoot stunning 1080p HD video everywhere you go. With all-new optics, the light is always right, the color is always vivid, and everything will look even better than you remember. Video stabilization steadies shaky shots. And you can edit video right on iPhone and share your lush life as fast as you shoot.

2 of 5 people found the following review helpful

5.0 out of 5 stars December 16, 2011
By Jack

I cannot imagine anyone disliking this phone. yeah, it probably will break if you drop it, just about anything electronic will, buy the thing a case, everyone does. I love this phone and can not imagine ever using anything different.

2 of 5 people found the following review helpful
Iphone 4s Does it live up to the hype?? March 23, 2012

By John

I entered the smartphone world back in 2008 starting with the Apple iPhone 3G. Coming over from my old Sprint flip-phone, the iPhone 3G was a major upgrade and blew my mind with how much it could do. It was amazing that cell phones had advanced into a sort of mini-PC.

Fast forward to the present-day and I have now used and experimented with various smartphones, different cellphone companies, and smartphones OS's (iOS, Android, Windows, etc). I also run my own small cell phone shop and get to play with these devices on a daily basis. Back in the iPhone 3G days, there were only a few smartphone options to choose from. Today there are literally hundreds of devices across several carriers. All with different functions and designs. I'm going to cover how the iPhone 4 stacks up to the competition, what the competition is, what the 4 can do, and what improvements it makes over its predecessor, the iPhone 4.

HARDWARE

The iPhone 4 is almost identical in hardware design to the iPhone 4. It features the same rectangular shape with the flat gorilla glass back and front screen. The front and rear camera are in the same position. The only visible difference on the outside of the phone is that the volume controls are slightly moved on the 4S. The real difference in the hardware is on the inside. The processor is the raw power that apps need in order to operate fast and fluidly without slowdown or hiccups. With basic use, users probably won't notice much difference from the iPhone 4 speed. The extra power boost mainly shows its worth when playing some of the more high-end iOS games and apps.

CAMERA

In addition to the new processor, the iPhone 4 has an improved 5 megapixel camera. It also now has the ability to capture full 1080p HD Video. Unless you're a professional photographer, you will be blown away with how great the 4 is at taking pictures. It is on par with most of the dedicated point-and-shoot cameras that are currently on the market. Images are clear, crisp, and very colorful. I even sold my 10MP Canon point-and-shoot after using the 4 for a few weeks. Just like the photos, the videos rival dedicated point-and-shoot devices and look absolutely gorgeous on the iPhone's retina display screen. The only drawback to these 1080p videos is that they can take up large amounts of memory.

SIGNAL RECEPTION AND DATA SPEEDS

The iPhone 4 has been expanded to include a 3rd US carrier Sprint. This brings your total choices to Verizon, AT&T, and Sprint. Signal reception and data speeds will vary by carrier and location, so I'll give you some basic information about what to expect on average. AT&T is a GSM carrier while Sprint and Verizon are CDMA carriers. Verizon has the overall largest and most expansive voice coverage of the three, closely followed by AT&T, with Sprint in third. Again, these are average speeds from across the nation. Individual results may vary depending on your location. It is also important to note that Sprint is the only carrier that still offers unlimited data. This may be an important factor in choosing a carrier for some.

BATTERY LIFE

iPhone owners have come to expect excellent battery life from their devices. Previous iPhones have ranked among the most impressive in terms of battery life compared to rival Android devices. In the past each new iteration of the iPhone had better battery life than the previous device. I can easily get through a full day on one full charge of average use.

SOFTWARE

Usually when comparing the iPhone to other phones, it comes

down to the software. There's a big ongoing debate among techies between the iPhone operating system "iOS" and Google's "Android" operating system. It's comparable to the famous PC vs Mac debate. Rather than type a whole page comparing the two, I'll just cover a few basics. The main difference between the two is choice. Customize or not customize. iOS is more fluid and crisp out of the box. All iPhones/iPods/iPads use this standard OS. Less powerful iOS devices are often able to move as fast or faster than more powerful Android counterparts. However, major modifications and customizations of Apple's iOS are not possible. The standard 4x4 row of icons is what you will get. Android offers tons of customization options. This is great for advanced tech users, but can be overwhelming to novice smartphone users or those not really interested in editing and customizing a lot to get the device to do what they need it to do. I usually recommend iOS to customers new to smartphones due to its more simple and easy to use interface. If you like customizing and making your the software on your phone look different from everyone else, I recommend an Android device.

The other major software difference between iOS and Android is the Apps. The Apple app store still has by far the most support and overall apps from developers. Most developers create an app for the iPhone first and port it later on to Android, or sometimes not at all. From personal experiences with both, I can say that many times the iPhone version of an app usually runs better or has more features.

Overall I would definitely recommend the iPhone 4. From the sleek hardware design, the beautiful camera, and the very large Apple App store, it's my top phone at the moment. The iPhone 4 has the battery life to last most people a full day and in terms of overall speed and ease of use, it is currently among the best available. If you're looking to purchase your first smartphone, tired of your old Blackberry or Android device, or just have an older iPhone 3GS or 3G, I would strongly recommend getting the iPhone 4 if possible. Using a smartphone has never been easier.

Item #: IP-4AA89

Condition: Refurbished

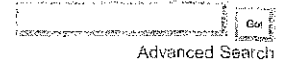
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3395 12th Avenue
Basement Suite
Brooklyn, NY, 11223

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What we collect

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- demographic information such as postcode, preferences and interests
- other information relevant to customer surveys and/or offers

What we do with the information we gather

We require this information to understand your needs and provide you with a better service, and in particular for the following reasons:

Internal record keeping.

We may use the information to improve our products and services.

We may periodically send promotional emails about new products, special offers or other information which we think you may find interesting using the email address which you have provided.

From time to time, we may also use your information to contact you for market research purposes. We may contact you by email, phone, fax or mail. We may use the information to customise the website according to your interests.

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You may request details of personal information which we hold about you under the Data Protection Act 1998. A small fee will be payable. If you would like a copy of the information held on you please write to:

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3395 12th Avenue
Basement Suite
Brooklyn, NY, 11223

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Store Hours

Customer service is available as defined on the Contact Us page of this Web site.

Miscellaneous

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About Us

The Cuban Exchange, Inc / My iPad.us is a Colorado registered, New York based All-American company created by James Earl Sr and Suhaylee Rivera. In August of 2008, their idea was simple. They realized there was a need for manufacturers to get rid of their display items once the fever for such product had passed. Thousands of display iPads and iPhones were left to hang in warehouses while customers like you were in need of the product and possibly unable or unwilling to pay full price for it. After locking clearance contracts with some of the biggest distributors in the world for display inventory clearing, The Cuban Exchange, Inc / My iPad.us is now one of the fastest growing purchaser of used display items in the world. No salesmen, no stores, no hassle. Buy your display item today on this page and enjoy a price of below 200\$!

Thank you James Earl!



Online Store Help

- [How do I sign in to this site?](#)
- [How do I sign out of this site?](#)
- [What if I forgot my password?](#)
- [How do I become a registered user for this site?](#)
- [How do I add an item to my shopping cart?](#)
- [How do I remove an item from my shopping cart?](#)
- [How do I remove all of the products in my shopping cart?](#)
- [Who can I contact if I have questions?](#)
- [Is my credit card information secure through this site?](#)
- [Can I update my account contact information?](#)
- [Can I change my e-mail address and password?](#)
- [Can I view my previous orders placed on this site?](#)
- [Can I provide special instructions with my order?](#)

How do I sign in to this site?

To sign in to your customer account, click **Sign In** on the menu bar and enter your e-mail address and password. If you do not have an account, please click **Register** on the menu bar.

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How do I sign out of this site?

To sign out of your customer account, click **Sign Out** on the menu bar and you will return to the home page. If **Sign Out** does not appear on the menu bar, then you are not currently signed in to the site.

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What if I forgot my password?

If you have forgotten your password, click **Sign In** on the menu bar to access the Sign In screen. At the bottom of the page, click on the *Forgot your password?* link. On the password retrieval page, you may enter your e-mail address, and then click **Get Password**. We will send your password to the e-mail address we have on file for your account.

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How do I become a registered user for this site?

To become a registered member of this site, click **Register** on the menu bar and enter your Profile and Account information. Then click **Register**. There is no cost to become a registered member. **Please note:** For security purposes, your password must consist of 7-32 characters and must include at least one letter and one number. Passwords are case sensitive.

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How do I add an item to my shopping cart?

To add an item to your shopping cart, on the Product page enter the quantity you wish to purchase in the quantity field and then click **Add to Cart**.

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How do I remove an item from my shopping cart?

To remove a single item from your shopping cart, click the x box next to the item you wish to remove.

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How do I remove all of the products in my shopping cart?

To remove all of the items currently in your shopping cart, click the **Clear Cart** button.

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Who can I contact if I have questions?

Please click **Contact Us** on the menu bar to learn how to reach us regarding any questions or issues you may have. Feel free to contact us, or fill out the Contact Request form and we will contact you.

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Is my credit card information secure through this site?

YES! Your credit card information is protected with a secure SSL Certificate that encrypts all of your transactions through our site with industry-standard secure sockets layer (SSL) technology. If the online store accepts credit cards, rest assured that both your credit card information and personal information are protected.

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Can I update my account contact information?

To update your contact information you must first **Sign In**. Click **My Account** on the menu bar to access your account information. Select the Profile for which you wish to update the contact information. Make your changes and then click **Save**.

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Can I change my e-mail address and password?

To update your e-mail address and password you must first **Sign In**. Click **My Account** on the menu bar to access your account information and then select **Change E-mail Address and Password** from the My Account menu. You may update your e-mail address, first and last name, and change your password, then click **Save**.

Please note: For security purposes, your password must consist of 7-32 characters and must include at least one letter and one number. Passwords are case sensitive.

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Can I view my previous orders placed on this site?

To view your order history you must first **Sign In**. Click **My Account** on the menu bar to access your account information. Select **View Order History** from the My Account menu and then select the order number for the order you wish to view.

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Can I provide special instructions with my order?

You can include special instructions for orders during checkout. In your shopping cart, click **Checkout**. On the *Payment* page, type your special instructions or comments in the **Special Instructions** text box. The store owner will receive these instructions along with the order. Click **Place Order** to continue with the checkout process.

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Related Domains For Sale or At Auction

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- [IphoneGames.us](#) (\$639)
- [IphoneDeveloper.com](#) (\$10,000)
- [IphoneParts.com](#) (\$10,000)
- [IphoneWallpaper.com](#) (\$1,750)
- [AppleIphoneApp.com](#) (\$500)
- [WifiPhone.us](#) (\$979)

Reverse Whois: "Cesar Valdez" owns about [23 other domains](#)
 NS History: [11 changes](#) on 6 unique name servers over 2 years.
 P History: [10 changes](#) on 7 unique P addresses over 2 years.
 Whois History: [25 records](#) have been archived since 2010-01-11.
 Dedicated Hosting: myipad.us is hosted on a dedicated server.

[Monitor This Domain Name](#)

DomainTools for Windows®

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```

Domain Name: MYIPAD.US
Domain ID: D37160879-US
Sponsoring Registrar: GODADDY.COM, INC.
Sponsoring Registrar IANA ID: 146
Registrar URL (registration services): whois.godaddy.com
Domain Status: clientDeleteProhibited
Domain Status: clientRenewProhibited
Domain Status: clientTransferProhibited
Domain Status: clientUpdateProhibited
Registrant ID: CR122833924
Registrant Name: Cesar Valdez
Registrant Address1: 700 N. Colorado Blvd.
Registrant Address2: Ste 633
Registrant City: Denver
Registrant State/Province: Colorado
Registrant Postal Code: 80206
Registrant Country: United States
Registrant Country Code: US
Registrant Phone Number: +1.8009653308
Registrant Email: thecubanexchange@gmail.com

Registrant Application Purpose: P3
Registrant Nexus Category: C11
Administrative Contact ID: CR122833926
Administrative Contact Name: Cesar Valdez
Administrative Contact Address1: 700 N. Colorado Blvd.
Administrative Contact Address2: Ste 633
Administrative Contact City: Denver
Administrative Contact State/Province: Colorado
Administrative Contact Postal Code: 80206
Administrative Contact Country: United States
Administrative Contact Country Code: US
Administrative Contact Phone Number: +1.8009653308
Administrative Contact Email: thecubanexchange@gmail.com

Administrative Application Purpose: P3
Administrative Nexus Category: C11
Billing Contact ID: CR122833927
Billing Contact Name: Cesar Valdez
Billing Contact Address1: 700 N. Colorado Blvd.
Billing Contact Address2: Ste 633
Billing Contact City: Denver
    
```

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Country TLDs General TLDs

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- Myipad.fr [Register](#)
- Myipad.jp [Register](#)
- Myipad.mx [Register](#)
- Myipad.tw [Register](#)

[Register All Selected >](#)

Billing Contact State/Province: Colorado
 Billing Contact Postal Code: 80206
 Billing Contact Country: United States
 Billing Contact Country Code: US
 Billing Contact Phone Number: +1.8009653308
 Billing Contact Email: thecubanexchange@gmail.com
 Billing Application Purpose: P3
 Billing Nexus Category: C11
 Technical Contact ID: CR122833925
 Technical Contact Name: Cesar Valdez
 Technical Contact Address1: 700 N. Colorado Blvd.
 Technical Contact Address2: Ste 633
 Technical Contact City: Denver
 Technical Contact State/Province: Colorado
 Technical Contact Postal Code: 80206
 Technical Contact Country: United States
 Technical Contact Country Code: US
 Technical Contact Phone Number: +1.8009653308
 Technical Contact Email: thecubanexchange@gmail.com
 Technical Application Purpose: P3
 Technical Nexus Category: C11
 Name Server: NS19.DOMAINCONTROL.COM
 Name Server: NS20.DOMAINCONTROL.COM
 Created by Registrar: GODADDY.COM, INC.
 Last Updated by Registrar: GODADDY.COM, INC.
 Domain Registration Date: Thu Aug 30 20:36:14 GMT 2012
 Domain Expiration Date: Thu Aug 29 23:59:59 GMT 2013
 Domain Last Updated Date: Thu Aug 30 20:36:15 GMT 2012

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Colorado Secretary of State
Date and Time: 07/24/2012 10:36 AM
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\$50.00

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Articles of Incorporation for a Profit Corporation

filed pursuant to § 7-102-101 and § 7-102-102 of the Colorado Revised Statutes (C.R.S.)

1. The domestic entity name for the corporation is

The Cuban Exchange, Inc

(The name of a corporation must contain the term or abbreviation "corporation", "incorporated", "company", "limited", "corp.", "inc.", "co." or "Ltd.". See §7-90-601, C.R.S. If the corporation is a professional or special purpose corporation, other law may apply.)

(Caution: The use of certain terms or abbreviations are restricted by law. Read instructions for more information.)

2. The principal office address of the corporation's initial principal office is

Street address

[Redacted]
(Street number and name)
Basement Suite
Brooklyn NY 11223
(City) (State) (ZIP/Postal Code)
United States
(Province - if applicable) (Country)

Mailing address

(leave blank if same as street address)

[Redacted]
(Street number and name or Post Office Box information)
[Redacted]
(City) (State) (ZIP/Postal Code)
[Redacted]
(Province - if applicable) (Country)

3. The registered agent name and registered agent address of the corporation's initial registered agent are

Name

(if an individual)

Genson Donald
(Last) (First) (Middle) (Suffix)

OR

(if an entity)

(Caution: Do not provide both an individual and an entity name.)

Street address

[Redacted]
(Street number and name)
Denver CO 80202
(City) (State) (ZIP/Postal Code)

Mailing address
(leave blank if same as street address) _____
(Street number and name or Post Office Box information)

(City) CO (State) _____ (ZIP/Postal Code)

(The following statement is adopted by marking the box.)

The person appointed as registered agent above has consented to being so appointed.

4. The true name and mailing address of the incorporator are

Name
(if an individual) Rivera Suhaylee
(Last) (First) (Middle) (Suffix)

OR

(if an entity)
(Caution: Do not provide both an individual and an entity name.) _____

Mailing address

(Street number and name or Post Office Box information)
Basement Suite
Brooklyn NY 11223
(City) (State) (ZIP/Postal Code)
United States
(Province - if applicable) (Country)

(If the following statement applies, adopt the statement by marking the box and include an attachment.)

The corporation has one or more additional incorporators and the name and mailing address of each additional incorporator are stated in an attachment.

5. The classes of shares and number of shares of each class that the corporation is authorized to issue are as follows.

(If the following statement applies, adopt the statement by marking the box and enter the number of shares.)

The corporation is authorized to issue 200 common shares that shall have unlimited voting rights and are entitled to receive the net assets of the corporation upon dissolution.

(If the following statement applies, adopt the statement by marking the box and include an attachment.)

Additional information regarding shares as required by section 7-106-101, C.R.S., is included in an attachment.

(Caution: At least one box must be marked. Both boxes may be marked, if applicable.)

6. (If the following statement applies, adopt the statement by marking the box and include an attachment.)

This document contains additional information as provided by law.

7. (Caution: Leave blank if the document does not have a delayed effective date. Stating a delayed effective date has significant legal consequences. Read instructions before entering a date.)

(If the following statement applies, adopt the statement by entering a date and, if applicable, time using the required format.)
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8. The true name and mailing address of the individual causing the document to be delivered for filing are

Rivera	Suhaylee		
	<i>(First)</i>	<i>(Middle)</i>	<i>(Suffix)</i>
<div style="background-color: black; width: 150px; height: 15px; margin-bottom: 5px;"></div> <i>(Street number and name or Post Office Box information)</i>			
Basement Suite			
Brooklyn	NY	11223	
<i>(City)</i>	<i>(State)</i>	<i>(ZIP/Postal Code)</i>	
<i>(Province – if applicable)</i>	United States		<i>(Country)</i>

(If the following statement applies, adopt the statement by marking the box and include an attachment.)

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Colorado Secretary of State
 Date and Time: 09/27/2012 06:53 AM
 ID Number: 20121538391

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Statement of Trade Name of a Reporting Entity

filed pursuant to §7-71-103 and §7-71-107 of the Colorado Revised Statutes (C.R.S)

- For the reporting entity delivering this statement, its ID number, true name, form of entity and the jurisdiction under the law of which it is formed are

ID Number	<u>20121399647</u> <i>(Colorado Secretary of State ID number)</i>
True name	<u>The Cuban Exchange, Inc</u>
Form of entity	<u>Corporation</u>
Jurisdiction	<u>Colorado</u>

- The trade name under which such entity transacts business or conducts activities or contemplates transacting business or conducting activities in this state is

CrediSure America

- A brief description of the kind of business transacted or activities conducted or contemplated to be transacted or conducted in this state under such trade name is

Debt relief blog and service provided online and by phone.

- (If the following statement applies, adopt the statement by marking the box and include an attachment.)*

This document contains additional information as provided by law.

- (Caution: Leave blank if the document does not have a delayed effective date. Stating a delayed effective date has significant legal consequences. Read instructions before entering a date.)*

(If the following statement applies, adopt the statement by entering a date and, if applicable, time using the required format.)
 The delayed effective date and, if applicable, time of this document are 07/30/2012
(mm/dd/yyyy hour minute am/pm)

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This perjury notice applies to each individual who causes this document to be delivered to the Secretary of State, whether or not such individual is identified in this document as one who has caused it to be delivered.

6. The true name and mailing address of the individual causing this document to be delivered for filing are

Suhaylee Rivera

 (First) (Middle) (Suffix)

 (Street number and name or Post Office Box information)

 Brooklyn NY _____
 (City) (State) (Postal/Zip Code)

 (Province – if applicable) United States (Country – if not US)

(If the following statement applies, adopt the statement by marking the box and include an attachment.)
 This document contains the true name and mailing address of one or more additional individuals causing the document to be delivered for filing.

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Colorado Secretary of State
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ID Number: 20121551879

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Statement of Trade Name of a Reporting Entity

filed pursuant to §7-71-103 and §7-71-107 of the Colorado Revised Statutes (C.R.S)

1. For the reporting entity delivering this statement, its ID number, true name, form of entity and the jurisdiction under the law of which it is formed are

ID Number	<u>20121399647</u> <i>(Colorado Secretary of State ID number)</i>
True name	<u>The Cuban Exchange, Inc</u>
Form of entity	<u>Corporation</u>
Jurisdiction	<u>Colorado</u>

2. The trade name under which such entity transacts business or conducts activities or contemplates transacting business or conducting activities in this state is

MyiPad.us

3. A brief description of the kind of business transacted or activities conducted or contemplated to be transacted or conducted in this state under such trade name is

Refurbished iPads and iPods

4. (If the following statement applies, adopt the statement by marking the box and include an attachment.)

This document contains additional information as provided by law.

5. (Caution: Leave blank if the document does not have a delayed effective date. Stating a delayed effective date has significant legal consequences. Read instructions before entering a date.)

(If the following statement applies, adopt the statement by entering a date and, if applicable, time using the required format.)


The delayed effective date and, if applicable, time of this document are _____
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Notice:

Causing this document to be delivered to the Secretary of State for filing shall constitute the affirmation or acknowledgment of each individual causing such delivery, under penalties of perjury, that such document is such individual's act and deed, or that such individual in good faith believes such document is the act and deed of the person on whose behalf such individual is causing such document to be delivered for filing, taken in conformity with the requirements of part 3 of article 90 of title 7, C.R.S. and, if applicable, the constituent documents and the organic statutes, and that such individual in good faith believes the facts stated in such document are true and such document complies with the requirements of that Part, the constituent documents, and the organic statutes.

This perjury notice applies to each individual who causes this document to be delivered to the Secretary of State, whether or not such individual is identified in this document as one who has caused it to be delivered.

6. The true name and mailing address of the individual causing this document to be delivered for filing are

Suhaylee	Rivera		
	<i>(First)</i>	<i>(Middle)</i>	<i>(Suffix)</i>
			
<i>(Street number and name or Post Office Box information)</i>			
<hr/>			
Brooklyn	NY	11223	
<i>(City)</i>	<i>(State)</i>	<i>(Postal/Zip Code)</i>	
	United States		
<i>(Province - if applicable)</i>	<i>(Country - if not US)</i>		

(If the following statement applies, adopt the statement by marking the box and include an attachment.)
 This document contains the true name and mailing address of one or more additional individuals causing the document to be delivered for filing.

Disclaimer:

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EXHIBIT 2

**DECLARATION OF CHARLES LAWSON
PURSUANT TO 28 U.S.C. § 1746**

I, Charles Lawson, have personal knowledge of the facts and matters discussed in this declaration, and, if called as a witness, could and would testify to them.

1. My name is Charles Lawson, and I am the Program Manager of the Redress Administration Office (“RAO”) at the Federal Trade Commission (“FTC”). I have held this position since March 2008.
2. At the conclusion of some of the FTC’s consumer protection enforcement actions, the FTC issues refunds to consumers who lost money due to unfair, deceptive and/or fraudulent business practices that were the subject of the enforcement action. These refunds are paid from the assets of the entity that engaged in the illegal conduct. These refund payments to consumers are referred to as “consumer redress.”
3. If there are sufficient funds to provide consumer redress, the FTC implements a consumer redress program, which is overseen by the RAO.
4. As the RAO Program Manager, I oversee and manage all of the FTC’s consumer redress programs, including contracting prime vendors to assist in the administration and management of the FTC’s consumer redress programs.
5. Currently, the FTC uses only four prime vendors to administer consumer redress programs. Those vendors do not charge consumers a fee. The vendors are paid directly by the FTC using settlement funds. Neither CrediSure America, The Cuban Exchange, Inc., MyiPad.us, nor Suhaylee Rivera serve as prime vendors on behalf of the RAO.
6. The FTC has never hired or retained CrediSure America, The Cuban Exchange, Inc., MyiPad.us, or Suhaylee Rivera to manage or administer an FTC consumer redress program.

7. I have never approved or authorized CrediSure America, The Cuban Exchange, Inc., MyiPad.us, or Suhaylee Rivera to participate in or have involvement with an FTC consumer redress program.
8. Prior to November 16, 2012, I had never heard of, worked with, had any knowledge of, or had any dealings with CrediSure America, The Cuban Exchange, Inc., MyiPad.us, or Suhaylee Rivera. I was only made aware of CrediSure America, The Cuban Exchange, Inc. MyiPad.us, and Suhaylee Rivera after discussing them with FTC staff that were investigating CrediSure America, The Cuban Exchange, Inc., MyiPad.us, and Suhaylee Rivera.
9. The FTC does not work with non-contracted companies that purport to assist consumers by “speeding up” the time in which redress is provided by the FTC to consumers.
10. I am not aware of the FTC ever providing consumer redress in any matter concerning an entity named “American Consumer Group, Inc.”
11. Redress provided under a FTC consumer redress program is always sent via paper check directly to injured consumers. Consumer redress checks are never sent to third-party companies acting on behalf of consumers.
12. FTC consumer redress is never paid via direct deposit into the injured consumer’s bank account.
13. Neither the FTC nor any of its contracted redress vendors ask consumers to provide their bank account information in order to process consumer redress payments.
14. The list of consumers entitled to redress from an FTC enforcement action is non-public information that is readily available only to FTC staff and FTC-approved vendors hired by the FTC to assist in the administration of the consumer redress program. In some

cases, court-appointed receivers may also have knowledge of consumers entitled to consumer redress.

15. Non-contracted companies and individuals, such as CrediSure America, The Cuban Exchange, Inc., MyiPad.us, and Suhaylee Rivera, cannot accelerate the time in which an injured consumer receives consumer redress.

I state under penalty of perjury that the foregoing statement is true and correct.

Executed on November 28, 2012, in Washington, D.C.

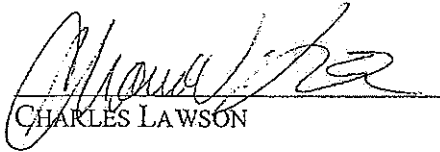

CHARLES LAWSON

EXHIBIT 3

**DECLARATION OF LYNDSLEY LEE
PURSUANT TO 28 U.S.C. § 1746**

I, Lyndsey Lee, hereby state that I have personal knowledge of the facts set forth below. If called as a witness, I could and would testify as follows:

1. My name is Lyndsey Lee. I am a United States citizen at least 18 years of age and live in Akron, Ohio.
2. On November 13, 2012 at approximately 8:40 Eastern Time, I received a missed call on my cell phone.
3. According to the caller ID on my cell phone, the missed call came from (877) 382-4357.
4. The caller left a voice mail message on my cell phone.
5. I listened to the voice mail message that was left on my phone. It appeared to be a pre-recorded message.
6. The message said, *"Please visit www.ftcrefund.com, www.ftcrefund.com. Your seizure ID number is 123223, again your seizure ID number is 123223. Visit right now www.ftcrefund.com. Your seizure ID number is 123223. Thank you and have a nice day."*
7. I suspected the call was a scam so I filed a complaint with the Federal Trade Commission.
8. My cell phone number was on National Do Not Call Registry when I received said call. I did not solicit said call nor did I give FTCREFUND.COM permission to call me.

I state under penalty of perjury that the foregoing statement is true and correct.

Executed on Nov. 16, 2012, in Akron, Ohio.

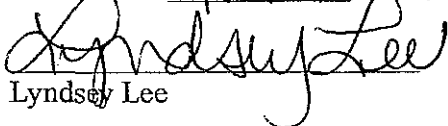

Lyndsey Lee

EXHIBIT 4

**DECLARATION OF MARK GALAGAZA
PURSUANT TO 28 U.S.C. § 1746**

I, Mark Galagaza, hereby state that I have personal knowledge of the facts set forth below. If called as a witness, I could and would testify as follows:

1. My name is Mark Galagaza. I am a United States citizen at least 18 years of age and live in Houston, Texas.
2. On November 13, 2012 at approximately 7:22 a.m. Central Standard Time, I received a missed call on my cell phone.
3. According to the caller ID on my cell phone, the missed call came from (877) 382-4357.
4. The caller left a voice mail message on my cell phone.
5. I listened to the voice mail message that was left on my phone. It appeared to be a pre-recorded message.
6. The message said, "*Your seizure ID is 123223, again that's 123223. Visit right now WWW.FTCREFUND.COM. Your seizure ID is 123223. Thank you and have a great day.*"
7. I suspected the call was a scam so I filed a complaint with the Federal Trade Commission.
8. My cell phone number was on National Do Not Call Registry when I received said call. I did not solicit said call nor did I give FTCREFUND.COM permission to call me.

I state under penalty of perjury that the foregoing statement is true and correct.

Executed on November 17, 2012, in Houston, Texas.



Mark Galagaza

EXHIBIT 5

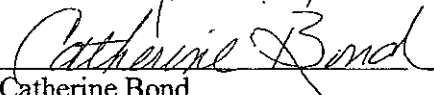
**DECLARATION OF CATHERINE BOND
PURSUANT TO 28 U.S.C. § 1746**

I, Catherine Bond, hereby state that I have personal knowledge of the facts set forth below. If called as a witness, I could and would testify as follows:

1. My name is Catherine Bond. I am a United States citizen at least 18 years of age and live in Sugar Land, Texas.
2. On November 12, 2012, I received a missed call on my cell phone.
3. According to the caller ID on my cell phone, the missed call came from (877) 382-4357.
4. The caller left a voice mail message on my cell phone.
5. I listened to the voice mail message that was left on my phone. It appeared to be a pre-recorded message.
6. To the best of my recollection, the message said, “. . . Your seizure ID is 123223, again that’s 123223. Visit right now WWW.FTCREFUND.COM. Your seizure ID is 123223. Thank you and have a great day.”
7. I suspected the call was a scam so I filed a complaint with the Federal Trade Commission.
8. My cell phone number was on the National Do Not Call Registry when I received said call. I did not solicit said call nor did I give FTCREFUND.COM permission to call me.

I state under penalty of perjury that the foregoing statement is true and correct.

Executed on November 24, 2012, in Sugar Land, Texas.


Catherine Bond